

# MONTHLY IMPACT REPORT

## JANUARY 2018



**50 YEARS**  
**Western Piedmont**  
 Council of Governments

*Creative Regional Solutions Since 1968*

**ADMINISTRATION** - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell | Lauren Livingston  
**FINANCE** - Andrea Biddix | April Lail | Sandy Jones | Amanda Wallace

### AREA AGENCY ON AGING

**Tina Miller**  
 Christina Franklin  
 Mary Mitchell  
 Karen Phoenix  
 Anita Roberts  
 Sarah Stamey  
 Amber Thompson

**9,251**  
 Meals Served



**3,667**  
 Hours of In-Home Aide Service



**570**  
 Medical & General Transportation Trips Provided



**415**  
 Adult Day Care/Health Days of Service



**11**  
 Housing & Home Improvement Projects



**70**  
 Hours of Legal Assistance Provided



- 1 community presentation
- 98 In-Home Respite hours provided through Family Caregiver Support Program
- Local Contact Agency program had 9 new referrals initiated from the Raleigh call center; 2 LCA follow-up visits; 2 in-reach visits with facility social workers; 12 Information and Options Counseling contacts.
- 1 Reverse Mortgage Counseling session provided
- Assisted 1 individual in the region with Medicare enrollment
- Ombudsman program made visits to 9 facilities; received 9 new investigations; closed 4 cases; and provided technical assistance to 30 individuals.
- Project CARE completed 6 assessments, 14 reassessments, 7 Home Visits and granted 26 vouchers during the month (total of 96 vouchers issued out of 107 for the territory). Completed 5 outreach visits to referral agencies and presented training sessions to reach more than 105 people with Project CARE information.
- Trained 14 Dementia Friends Champions and 26 Dementia Friends.

The Area Agency on Aging (AAA) staff are excited to be working on a new initiative: Dementia Friends. This is an awareness and education campaign that is sweeping the nation. The goal is to help everyone understand five key messages about dementia and Alzheimer's, how it affects people, and how we can each make a difference in the lives of people living with the disease. People with dementia need to be understood and supported in our communities. The AAA has already begun training key individuals/agency staff in our region to help with this initiative. A kick-off event for the downtown Newton community is already scheduled for April 13th at 8:30 am at the Newton Recreation Center. More information will be coming soon! You can learn more about this initiative by visiting [www.dfamerica.org](http://www.dfamerica.org)

### COMMUNITY & ECONOMIC DEVELOPMENT

**Sherry Long**  
 Rick Oxford  
 Leah Martin  
 Laurie Powell  
 Lisa Helton  
 Erin Schotte  
 Jennifer Cannon  
 Helen Whisnant



**5**

Mortgage Payment Program Loans

Alexander - 0  
 Burke - 0  
 Caldwell - 2  
 Catawba - 3  
 Iredell - 0



**12**

Homeowner Foreclosure Preventions

Alexander - 0  
 Burke - 3  
 Caldwell - 2  
 Catawba - 6  
 Lincoln - 1



**6**

First-Time Homebuyers

Alexander - 0  
 Burke - 3  
 Caldwell - 2  
 Catawba - 1



**3**

Housing Rehab(s) Completed

Alexander - 0  
 Burke - 0  
 Caldwell - 2  
 Catawba - 1

### Grants/Activities:

- URP' 18 application for Alexander, Burke and Caldwell for \$150,000
- Bid opening for Long View's CDBG-I Water and Sewer Project
- Burke County Received \$500,000 Building Reuse grant creating 82 jobs
- Morganton received \$230,000 Healthcare Building Reuse grant creating 23 jobs



### IT/GEOGRAPHIC INFORMATION SYSTEMS

**Scott Miller**  
 Daniel Ezell  
 Tom Bell  
 Todd Stroupe  
 Trey Schweitzer  
 Aaron McMillan



**81**  
 Total Help-Desk Tickets



**16**  
 Mgt. Tasks



**21**  
 End-User Support



**3**  
 Trainings



**14**  
 Map Requests



**3**  
 Meetings



**8**  
 Data Requests



**16**  
 Misc. Tasks

### Greenway Transit

- Greenway Passenger Sampling Trips - 19

### Hickory GIS

- Created an ArcGIS editing and viewing application for Hickory Water Quality sampling sites.
- Created an ArcGIS editing and viewing application for Hickory Waste Water quality sampling locations and hardware.

### Drexel GIS

- Field-Collected 617 water and waste water features and placed into GIS
- Created Multi-Utility View application for Drexel, which includes photos and videos of manholes. Shared with Drexel Town Engineering firm as part of AIA partnership.

### Other Activities

- Burke County Quality of Life Mapping Project

**Johnny Wear**  
Taylor Dellinger  
Teresa Kinney  
Leslie Meadows  
Averi Ritchie  
Becca Bleich  
Duncan Cavanaugh

**Planning**

- Attended 14 Commission, Council, and Planning Board meetings
- Organized and attended Small Scale Wireless Planners' Forum
- Completed amendment to Zoning Ordinance to allow Micro-Breweries in Hudson and began vacant/dilapidated housing project
- Began work on new zoning map for Glen Alpine
- Began revision to the Subdivision Regulations in Rutherford College
- Reviewed plans and issued zoning permit for building retrofits to a building in Claremont.
- Presented the Catawba Planning Board with text amendments to the nuisance code penalty policy and an Abandoned Manufactured Home Ordinance
- Completed conditional use permit for the addition of cellular antennas onto an electrical tower in Hildebran
- Completed text amendments concerning chicken keeping, electronic gaming establishments, and solar energy for Drexel
- Worked with the Valdese Planning Board on the proposed expansion of the Central Business District

**Transportation**

- Meetings - Environmental Justice and Title VI chapter of the MTP, Scoping meeting with NCDOT and City of Hickory for U-5777 project, monthly Western Piedmont Regional Transit Authority Board of Directors, grant workshop at the Newton Public Library,

Performance Measures progress with GHMPO Coordinator, Performance Measures Committee, KB Reynolds Charitable Foundation Representative regarding grant funding for Burke Quality of Life Explorer and Burke County Fixed Route Public Transit, and monthly MPO meeting

- LAPP Training for municipalities applying for STBG-DA funding
- Submitted Grant for Burke County Fixed Route Public Transit to the Community Foundation of Burke County
- Submitted FTA and FHWA quarterly reports
- Created Title VI Quarterly Report

**Data**

- Answered 63 requests for data
- Completed housing unit projections for the Catawba County, Hickory Public and Newton-Conover City school districts
- Completed Catawba County birth rate calculations for the school growth model
- Calculated economic impact of Hispanic residents in Burke County and Hispanic population trends in Burke County
- Calculated 2017 building permit totals for Burke, Caldwell and Catawba Counties
- Completed December 2017 estimates for unlinked passenger trips (UPT) and passenger miles traveled (PMT) and average passenger trip length (APTL) for fixed route and flex route service created

REGIONAL HOUSING AUTHORITY

**Stephanie Harvey**  
Vicky Abernethy  
Kala Guido  
JoAnn Parlier  
Elizabeth Moncrief  
Kim Duncan  
By Khang



**1,061**  
Units Leased



**82**  
In Office Client Meetings



**109**  
Inspections Completed



**18**  
Vouchers Issued



**1,580**  
Waiting List



**26**  
Total Vouchers Pending



**25**  
Congratulation Letters



**\$397,977**  
Paid on Tenant's Behalf



**\$375.10**  
Average Housing Assistance Payment

**Sec. 8 Client Demographics**



- White 53% (560)
- African-American 44% (471)
- Asian-American 1% (4)
- Indian/Alaskan 1% (2)
- Mixed 1% (4)



- Non-Hispanic 96% (1,006)
- Hispanic 4% (37)

WORKFORCE DEVELOPMENT

**Wendy Johnson**  
April Lail  
Elizabeth Hilliard  
Donna Gilbert  
Leslie Farris  
Matthew Xiong

**JOBSEEKER SERVICES**



**21**  
Scholarships Issued

Job seekers currently receiving training scholarships



**11**  
Trainings

On-the-Job-Training (OJT) & Work Experience



**147**  
New Register Unemployed

People not working that newly registered in NCWorks.gov



**237**  
1x NCWorks Registrants

People that registered in NCWorks.gov for the first time

**EMPLOYER SERVICES**



**325**

Employers served at NCWorks Career Centers



**11**

Staff assisted Recruitment Events at a Career Center or Employer Site



**5,696**

Job openings in Alexander, Burke, Caldwell & Catawba Counties

Learn more at [www.westernpiedmontworks.org](http://www.westernpiedmontworks.org)