

# WPCOG MONTHLY IMPACT REPORT

## MAY 2021

Please note that May's numbers reflect a Governor declared State of Emergency and Phase III - Safety Protocols.

### ADMINISTRATION, FINANCE & IT

**Anthony Starr**  
Ashley Adkins  
Ashley Bolick  
Sherry Deal  
Lori Dixon  
Kim Eckard  
Sandy Jones  
Kelsie Mease  
Scott Miller  
Andrea Roper  
Jason Toney  
Brianna Wirt

<b>Finance</b>	<b>8</b> Contracts Logged	<b>443</b> ACH/Online Payments	<b>IT Support</b>	<b>2,281</b> Users	<b>8,732</b> Pageviews	
	<b>90</b> Deposits Processed	<b>120</b> Purchase Orders Processed				<b>0</b> Total Tickets
	<b>124</b> Checks Written	<b>7</b> Processed Payrolls for 69 Employees				<b>0</b> End-User Support
<b>Admin</b>	<ul style="list-style-type: none"> <li>Follow WPCOG on Instagram. WPCOG launched an Instagram page on May 12, 2021. <a href="http://www.instagram.com/wpcog1968/">www.instagram.com/wpcog1968/</a></li> <li>Work continues on WPCOG facilities and technology to prepare for hybrid meetings. Addition year end projects include annual generator maintenance, phone system upgrades and server upgrades and maintenance.</li> </ul>		<b>0</b> Mgt. Tasks	<b>279</b> Posts	<b>24,852</b> Reaches	
			<b>0</b> Facilities & Maint.			<b>109</b> Tweets
				<b>9</b> Events	<b>117</b> Attendees	

### AREA AGENCY ON AGING

**Tina Miller**  
Christina Franklin  
Mary Mitchell  
Karen Phoenix  
Anita Roberts  
Sarah Stamey

<b>AAA OUTREACH</b>		<b>OMBUDSMAN PROGRAM ACTIVITY</b>				
<b>5</b> Community Presentation	<b>65</b> In-Home Respite Hours	<b>13</b> Facility Visits	<b>0</b> Facility Trainings	<b>7</b> New Investigations	<b>5</b> Cases Closed	<b>6</b> Technical Assistance
<b>22</b> Information & Referral Contacts	<b>34</b> Attended FCSP Programs	<b>PROJECT C.A.R.E. ACTIVITY</b>				
<b>0</b> Registered Caregiver Directed Voucher	<b>0</b> Caregiver Supplemental Supplies	<b>2</b> Assessments	<b>3</b> Reassessment	<b>0</b> Home Visits	<b>5</b> Vouchers Issued	<b>4</b> Agency Outreach Visits
<b>Home &amp; Community Care Block Grant</b>		<b>10,216</b> Meals Served	<b>4,191</b> Hours of In-Home Aide Service	<b>14</b> Housing/Home Improvement Projects	<b>710</b> Medical/General Transportation Trips Provided	<b>102</b> Hours of Legal Assistance Provided
						<b>64</b> People Reached/Outreach
						<b>494</b> Adult Day Care/Health Days of Service

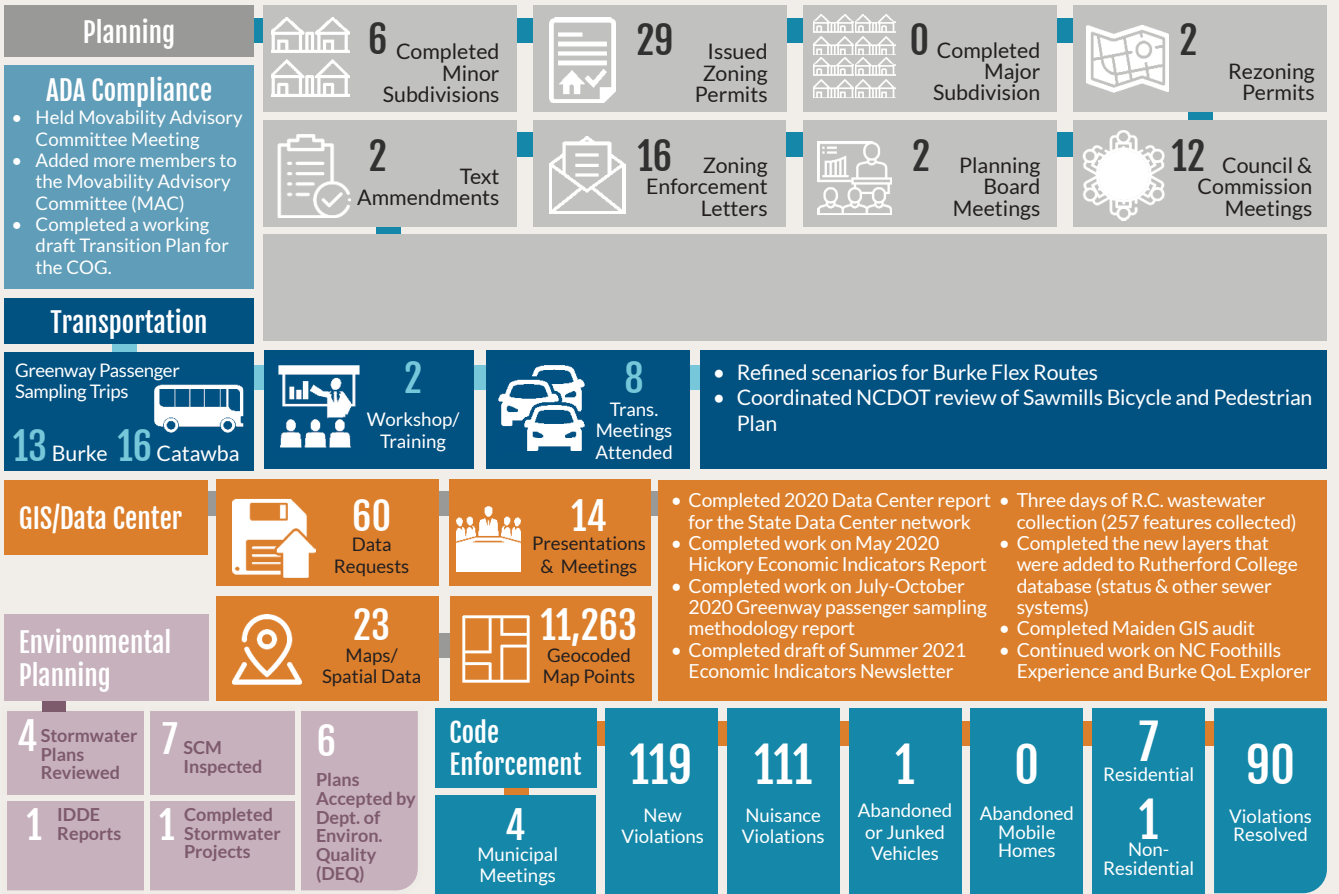
### COMMUNITY & ECONOMIC DEVELOPMENT

**Sherry Long**  
Jennifer Cannon  
Lisa Helton  
Joel Herman  
Rick Oxford  
Laurie Powell  
Erin Schotte  
Paul Teague  
Helen Whisnant

<b>15</b> Homeowner Foreclosure Preventions	<b>0</b> First-Time Homebuyers	<b>4</b> Housing Rehab(s) Completed	<b>Grants and Activities</b>
Alexander - 0 Burke - 2 Caldwell - 3 Catawba - 8 Lincoln - 1 Iredell - 1	Alexander - 0 Burke - 0 Caldwell - 0 Catawba - 0	Alexander - 3 Burke - 0 Caldwell - 0 Catawba - 1	
			<ul style="list-style-type: none"> <li>1 new contract signed for Burke ESFR</li> <li>5 houses under construction Burke ESFR</li> <li>1 houses under construction Caldwell ESFR</li> <li>6 URP houses under construction Burke and Caldwell</li> <li>5 houses under construction Valdese SSH</li> <li>2 Burke ESFR out for bid</li> <li>4 new URP inspections in Caldwell</li> <li>5 new URP inspections in Burke</li> <li>Closed new Small Business Loan in Morganton for Savvy Bride \$30,000</li> <li>Houses out to bid: 2 houses Conover CDBG Scattered Site; 3 URP houses Alexander County and 1 URP house for Catawba County 1 URP contract signed in Alexander County; 1 ESFR contract signed in Catawba County and 3 ESFR contracts signed in Iredell County</li> <li>Houses under construction: 1 Alexander County ESFR; 1 Catawba County ESFR; 1 Conover Scattered Site; 6 Iredell County ESFR</li> <li>Catawba County received a \$100,000 Urgent Repair Program for 12 houses</li> </ul>

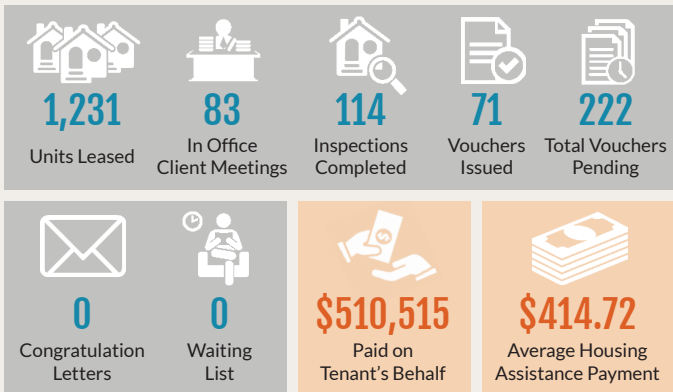
# COMMUNITY & REGIONAL PLANNING

**Alison Adams**  
 Scott Berson  
 Duncan Cavanaugh  
 Jack Cline  
 Taylor Dellinger  
 Patrick DeMauro  
 Brian Horton  
 Todd Justice  
 Ashley Kale  
 Teresa Kinney  
 Dustin Millsaps  
 Averi Ritchie  
 Trey Schweitzer  
 Caren Shorhouse  
 Emma Stogner  
 Todd Stroupe  
 Johnny Wear

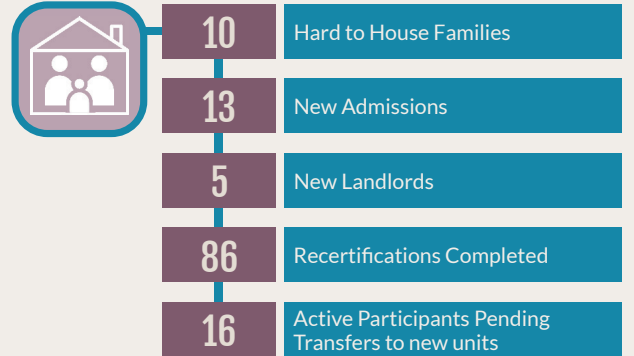


# REGIONAL HOUSING AUTHORITY

**Stephanie Hanvey**  
 Lisa Acuff  
 Sharday Black  
 Jennifer Cater  
 Kim Duncan  
 Kala Guido  
 Kelley Hayward  
 By Khang  
 Elizabeth Moncrief  
 JoAnn Parlier  
 Stephanie Queen  
 Brittany Williams



## RHA BY THE NUMBERS



# WORKFORCE DEVELOPMENT BOARD

**Wendy Johnson**  
 Leslie Farris  
 Donna Gilbert  
 Elizabeth Hilliard  
 April Lail  
 Matthew Xiong

