

MONTHLY IMPACT REPORT

MARCH 2018



50 YEARS
Western Piedmont
Council of Governments

Creative Regional Solutions Since 1968

ADMINISTRATION - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell | Lauren Livingston
FINANCE - Andrea Biddix | April Lail | Sandy Jones | Amanda Wallace

AREA AGENCY ON AGING

Tina Miller
Christina Franklin
Mary Mitchell
Karen Phoenix
Anita Roberts
Sarah Stamey
Amber Thompson

12,548
Meals Served



3,567
Hours of In-Home Aide Service



1,317
Medical & General Transportation Trips Provided



392
Adult Day Care/Health Days of Service



11
Housing & Home Improvement Projects



90
Hours of Legal Assistance Provided



- 7 community presentations
- Taught 4 classes on fall prevention, 2 classes on diabetes self-management and 1 powerful tool for caregivers certification training
- 114 In-Home Respite hours provided through Family Caregiver Support Program
- Local Contact Agency program had 4 new referrals initiated from the Raleigh call center; 9 LCA follow-up visits; 4 in-reach visits with facility social workers; and 9 Information and Options Counseling contacts
- 1 Reverse Mortgage Counseling session provided
- Ombudsman program made visits to 18 facilities; received 10 new investigations; closed 9 cases; provided technical assistance to 43 individuals; and provided 1 training to a facility
- Project CARE completed 10 assessments, 10 home visits and granted 20 vouchers during the month of March (total of 130 vouchers issued out of 107 for the territory). Completed 5 outreach visits to referral agencies and presented training sessions to reach more than 132 people with Project CARE information.

Senior centers are a vital part of the community where older adults can gather and participate in recreational, educational and health promoting activities. The Division of Aging and Adult Services (DAAS) assembled a task force for senior center development and to improve a standard for best practices in senior center operations. Recipients of senior center certification can be honored at the level of Merit or Excellence from DAAS based on the recommendation of the site review team. Recently the East Burke Senior Center was recognized as a Center of Merit by meeting all the requirements of the Home and Community Care Block Grant and by being a provider of high quality service. The Burke County Senior Center - Morganton was recognized as a Center of Excellence by providing exemplary services and opportunities to their communities and serve as mentors and models to developing centers. The Caldwell Senior Center has also recently been certified as a Center of Excellence. The Catawba Council on Aging and Neighbors Network are currently working on the certification process. The Area Agency on Aging is honored to have dedicated senior centers to serve older adults, adults with disabilities and their family caregivers in our region.

COMMUNITY & ECONOMIC DEVELOPMENT

Sherry Long
Rick Oxford
Leah Martin
Laurie Powell
Lisa Helton
Erin Schotte
Jennifer Cannon
Helen Whisnant



4

Mortgage Payment Program Loans

Alexander - 0
Burke - 0
Caldwell - 2
Catawba - 2



21

Homeowner Foreclosure Preventions

Alexander - 0
Burke - 2
Caldwell - 4
Catawba - 14
Lincoln - 1



8

First-Time Homebuyers

Alexander - 2
Burke - 4
Caldwell - 2
Catawba - 0



1

Housing Rehab(s) Completed

Alexander - 0
Burke - 1
Caldwell - 0
Catawba - 0

GRANTS/ACTIVITIES



- DEQ - Valdese 2018 Water System Upgrades Project | \$1,205,334 (DWSRF \$500K Prin Forgiveness (grant) and \$681,700 Loan)
- DEQ - Rhodhiss WWTP Improvements - Reduction in CDBG | \$ 400,000 (WW State Reserve \$300K Grant & \$100K 0% loan)
- DEQ - Valdese Water Plant Upgrades - MCC | \$842,770 (DW State Reserve \$210,692 grant and \$632,078 0% loan)
- DEQ - Claremont McLin Water Plant | \$10,850,000 (WW State Reserve Loan 1.82% max)

IT/GEOGRAPHIC INFORMATION SYSTEMS

Scott Miller
Daniel Ezell
Tom Bell
Todd Stroupe
Trey Schweitzer
Aaron McMillan

120
Total Help-Desk Tickets

29
End-User Support

32
Map Requests

8
Data Requests

13
Mgt. Tasks

4
Trainings

12
Meetings

22
Misc. Tasks

Greenway Transit

- Greenway Passenger Sampling Trips - 18

General Mapping

- Cahaj's Mtn., Claremont, Hickory, Hudson, Valdese, Greater Hickory MPO, WPCOG Community & Economic Development

Drexel GIS

- Field-Collected 1,264 water and waste water features and placed into GIS
- Created online interface for Drexel Town Engineers to view manhole conditions and to designate manholes for AIA refurbishment of rain-catcher installation

Valdese GIS

- Created online secure cemetery viewer webapp for Town Hall use

Rutherford College

- Created layer for Town Engineers indicating areas of water lines currently being replaced and/or upgraded

Ongoing Projects

- Burke County Quality of Life Mapping Project

COMMUNITY & REGIONAL PLANNING

Alison Adams
Johnny Wear
Brian Horton
Taylor Dellinger
Teresa Kinney
Averi Ritchie
Becca Bleich
Duncan Cavanaugh

Planning

- Attended 8 Commission, Council, and Planning Board meetings
- Mapping future land use and new zoning map for Glen Alpine
- Glen Alpine Zoning Ordinance Draft- to Steering Committee
- Conducted Planning Board and Board of Adjustment Training for new members in Hudson
- Public hearings on zoning text amendment for Solar Farms for Gamewell
- Drafted Subdivision Regulations revision for Rutherford College
- Satellite Annexation Hearing for Rutherford College
- Completed work with Valdese on Animal Control Ordinance
- Worked with the Valdese Planning Board on the proposed expansion of the Central Business District
- Started work on the LUCA process for Valdese
- Started the ETJ relinquishment process for Drexel

Transportation

- Meetings - Corridor Engineers to discuss US 321 Strategic Corridor Plan; NCDOT, FHWA, and SCDOT officials to discuss CMAQ performance measures for the Charlotte Urbanized Area; Board of Directors meeting at Greenway Transit; NCDOT and Consultants regarding feasibility study H170857; Rhodhiss TAC members to submit SEI/RED forms; Air Quality Committee; Greenway Transit to discuss documents for ARC Grant; and

Monthly TAC/TCC GHMPO

- Submitted bicycle and pedestrian projects for Prioritization 5.0
- LAPP applications received for STBG-DA money
- Submitted finalized Unified Planning Work Program

Data

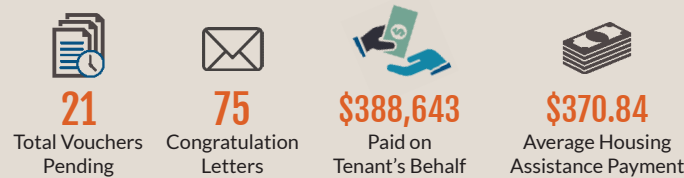
- Answered 63 requests for data during month of March
- Completed student per new housing unit ratio calculations for the Newton-Conover School System
- Completed Bernhardt Furniture request for demographic, economic and job flow comparisons between Alexander, Burke, Caldwell and Catawba Counties
- March 2018 passenger sampling narrative completed for Greenway
- Data collected and tabulated from Greenway for 4 flex routes samples and 4 demand response samples during March

Environmental

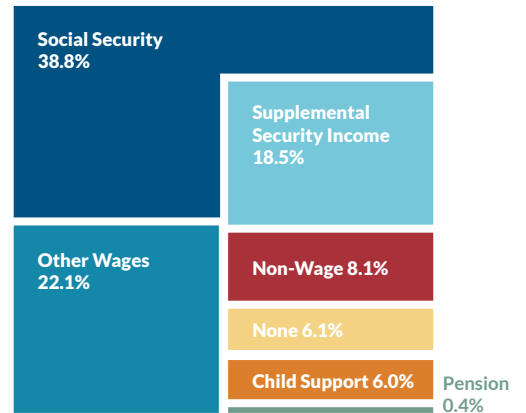
- Continued work on the Air and Water Quality Conferences
- Completed one septic tank repair for the Septic Tank Repair Program
- Held the quarterly Western Piedmont Air Quality Committee
- Took part in two STEM Tours at the NC Center for Engineering Technologies for River Bend Middle School and Mill Creek Middle School

REGIONAL HOUSING AUTHORITY

Stephanie Harvey
Vicky Abernethy
Kala Guido
JoAnn Parlier
Elizabeth Moncrief
Kim Duncan
By Khang



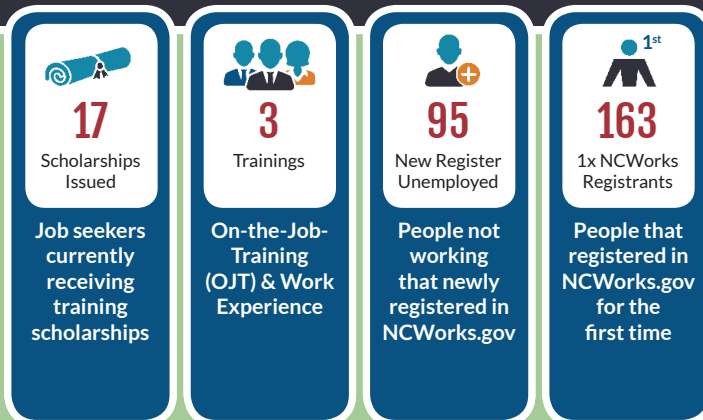
Sec. 8 Client Primary Income %



WORKFORCE DEVELOPMENT

Wendy Johnson
April Lail
Elizabeth Hilliard
Donna Gilbert
Leslie Farris
Matthew Xiong

JOBSEEKER SERVICES



Learn more at www.westernpiedmontworks.org

EMPLOYER SERVICES

