

WPCOG MONTHLY IMPACT REPORT

OCTOBER 2019

ADMINISTRATION FINANCE & IT

Anthony Starr
Ashley Adkins
Ashley Bolick
Judy Caldwell
Lori Dixon
Kim Eckard
Sandy Jones
Scott Miller
Andrea Roper
Jason Toney

Finance



15
Contracts
Logged



377
ACH/Online
Payments



122
Deposits
Processed



87
Purchase
Orders
Processed



222
Checks
Written



8
Processed
Payrolls - 199
Employees

Admin

- Work on the installation of the building generator is complete with the exception of some landscaping. The generator is now fully operational. The project is under budget.
- Administration staff is bidding out our janitorial and office supplies to obtain better pricing.

IT Support



54
Total
Tickets



38
End-User
Support



6
Mgt. Tasks



10
Facilities
& Maint.

Outreach & Facilities Usage

Website



4,419
Site Visits

11,819
Pageviews

Facebook



54
Posts

8,373
Reaches

Twitter



50
Tweets

15,472
Reaches

Site Usage



25
Events

347
Attendees

AREA AGENCY ON AGING

Tina Miller
Christina Franklin
Mary Mitchell
Karen Phoenix
Anita Roberts
Sarah Stamey



AAA OUTREACH

14
Community
Presentations

12
Health
Promotion
Classes

123
In-Home
Respite
Hours

73
Information
& Referral
Contacts

0*
Caregiver
Directed
Vouchers

1
Reverse
Mortgage
Counseling

*1 served with supplemental supplies



OMBUDSMAN PROGRAM ACTIVITY

44
Facility
Visits

1
Facility
Training

9
New
Investigations

4
Cases
Closed

18
Technical
Assistance



PROJECT C.A.R.E. ACTIVITY

15
Assessments

2
Reassessments

14
Home
Visits

17
Vouchers
Issued

6
Agency
Outreach
Visits

175
People
Reached/
Outreach

Home & Community Care Block Grant

13,026
Meals
Served



4,262
Hours of
In-Home
Aide Service



6
Housing/Home
Improvement
Projects



1,295
Medical/General
Transportation
Trips Provided



153
Hours of Legal
Assistance
Provided



460
Adult Day Care/
Health Days of
Service



COMMUNITY & ECONOMIC DEVELOPMENT

Sherry Long
Jennifer Cannon
Lisa Helton
Joel Herman
Rick Oxford
Laurie Powell
Erin Schotte
Paul Teague
Helen Whisnant



3

Mortgage
Payment
Program Loans

Alexander - 1
Burke - 0
Caldwell - 0
Catawba - 1
Iredell - 1
Lincoln - 0



25

Homeowner
Foreclosure
Preventions

Alexander - 2
Burke - 5
Caldwell - 6
Catawba - 10
Lincoln - 1
Iredell - 1



4

First-Time
Homebuyers

Alexander - 0
Burke - 1
Caldwell - 3
Catawba - 0



6

Housing
Rehab(s)
Completed

Alexander - 2
Burke - 0
Caldwell - 1
Catawba - 3

GRANTS/ACTIVITIES

- 1 ESFR under construction for Burke County
- WPCOG Community Development was awarded \$40,701 by US Department of Housing and Urban Development for Housing Counselling Services. This was the largest amount given to any non-statewide agency in North Carolina.
- Community Development Staff is currently administering 57 projects for 14 local governments.

COMMUNITY & REGIONAL PLANNING

Alison Adams
Duncan Cavanaugh
Jack Cline
Taylor Dellinger
Brian Horton
Ashley Kale
Teresa Kinney
Dustin Millsaps
Brad Moody
Hunter Nestor
Billy Rickles
Averi Ritchie
Trey Schweitzer
Todd Stroupe
Johnny Wear

Planning	10 Completed Minor Subdivisions	22 Issued Zoning Permits	1 Major Subdivision Preliminary Plats Approved	1 Zoning Text Amendment
ADA Compliance	7 Facilities Inventoried	8 Code Enforcement Letters Sent	9 Zoning Enforcement Letters	6 Planning Board Meetings
	3-5 miles Side-Walk Inventoried			7 Council & Commission Meetings

- Hudson Bike and Ped Plan Steering draft presented, final draft will be presented and adoption planned for November
- Caldwell Co. Comp. Plan was adopted with revisions by the Steering Committee during the October meeting.
- Bethlehem Comp. Plan approved by Commissioners
- Held 2nd meeting for Granite Falls Land Use Plan

Transportation	11 Burke 18 Catawba	3 Workshop/Training	4 Trans. Meetings Attended
-----------------------	-----------------------------------	----------------------------	-----------------------------------

- Conducted 11 drone flights to obtain imagery for projects in Burke, Caldwell and Catawba counties
- Facilitated transportation session of Granite Falls Comprehensive Plan Steering Committee

GIS/Data Center	66 Data Requests	11 Presentations & Meetings	<ul style="list-style-type: none"> • Completed Fall 2019 Economic Indicators Newsletter • Updated Building Permit Information for Burke, Caldwell and Catawba • Completed analysis of boardings/alightings per stop for the Greenway Catawba County routes • Created 2019 population estimates for the Caldwell County fire districts • Conducted 8 drone flights in October • Set-up Collector App for GPS Field Collection (Hickory) • Developed Right-of-Way Accessibility Collection Application for ADA
78 Hickory GIS Support Hrs.	48 Maps/Spatial Data	1,381 Addresses Mapped	

Environmental Planning

- Repaired two septic tanks
- Presented Stormwater issues to Riverbend Middle School
- 1 Site approved for stormwater
- 2 Sites under review/awaiting changes for approval
- 1 Site going through retrofitting process
- 7 Annual Reports accepted by DEQ

Code Enforcement

41 New Violations	72 Owners Notified	67 Violations Resolved	19 Abatements	16 Meetings	6 Abandoned Homes Demolished
--------------------------	---------------------------	-------------------------------	----------------------	--------------------	-------------------------------------

REGIONAL HOUSING AUTHORITY

Stephanie Hanvey
Vicky Abernethy
Ashley Dale
Kim Duncan
Kala Guido
By Khang
Elizabeth Moncrief
JoAnn Parlier

1,068 Units Leased	163 In Office Client Meetings	143 Inspections Completed	0 Vouchers Issued	0 Total Vouchers Pending
56 Congratulation Letters	2,408 Waiting List	\$409,539 Paid on Tenant's Behalf	\$383.46 Average Housing Assistance Payment	

SECTION 8 WAITING LIST

- 150** Applications Submitted
- 10** Denied
- 140** Approved
- 93** Single Person Applicants
- 49** Reported No Earned Income

WORKFORCE DEVELOPMENT BOARD

Wendy Johnson
Leslie Farris
Donna Gilbert
Elizabeth Hilliard
April Lail
Matthew Xiong

JOBSEEKER SERVICES

18 Scholarships Issued	147 New Register Unemployed
7 Trainings	219 1x NCWorks Registrants
	1st People that registered in NCWorks.gov for the first time

EMPLOYER SERVICES

285	Employers Served at NCWorks Career Centers
24	Staff assisted Recruitment Events at a Career Center or Employer Site
6,024	Job openings in Alexander, Burke, Caldwell & Catawba Counties

SCHOLARSHIP & TRAINING INDUSTRY

56%	Health Science
16%	Transportation
8%	Manufacturing
8%	Architecture
4%	Finance
4%	Education
4%	Public Safety