

# MONTHLY IMPACT REPORT

## OCTOBER 2018



**50 YEARS**  
Western Piedmont  
Council of Governments

Creative Regional Solutions Since 1968

**ADMINISTRATION** - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell | Lauren Livingston  
**FINANCE** - Andrea Roper | April Lail | Sandy Jones | Amanda Wallace

### AREA AGENCY ON AGING

**Tina Miller**  
Amber Chapman  
Anita Roberts  
Christina Franklin  
Karen Phoenix  
Mary Mitchell  
Sarah Stamey

**13,921**  
Meals Served



**4,297**  
Hours of In-Home Aide Service



**960**  
Medical & General Transportation Trips Provided



**450**  
Adult Day Care/Health Days of Service



**14**  
Housing & Home Improvement Projects



**71**  
Hours of Legal Assistance Provided



- 7 community presentations
- Attended 1 community health fair
- Held 4 community events
- Recorded podcast for Family Caregiver Support Program
- 468 In-Home Respite hours provided through Family Caregiver Support Program
- Local Contact Agency program had 1 new referral initiated from the Raleigh call center; 6 follow-up visits; 3 in-reach visits with facility social workers; and 37 Information and Options Counseling contacts
- Assisted 24 individuals in the region with Medicare enrollment
- 4 Reverse Mortgage Counseling sessions provided
- Ombudsman program made visits to 19 facilities; received 11 new investigations; closed 8 cases; provided technical assistance to 39 individuals; and provided 1 training to a facility
- Project CARE completed 13 assessments, 1 reassessment, 13 home visits and granted 15 vouchers during the month of October (total of 65 vouchers issued out of 107 for the territory). Completed 10 outreach visits to referral agencies. Presented training sessions, attended conferences, health fairs, and informational calls to reach more than 175 people with Project CARE information.

On October 18, 2018 the AAA partnered with Lenoir Rhyne University in a showing of the CARE Documentary. A panel discussion was held after the documentary led by Ted Goins Jr. president of Lutheran Services Carolina. The panel also included Buddy Weathers, a family caregiver and Dr. Elaine Harwood professor at LRU School of Nursing. The documentary highlights the world of home care through the eyes of both the paid caregiver and their clients. Approximately 140 attended the event including students, caregivers, and aging service providers.

### COMMUNITY & ECONOMIC DEVELOPMENT

**Sherry Long**  
Rick Oxford  
Laurie Powell  
Lisa Helton  
Paul Teague  
Erin Schotte  
Jennifer Cannon  
Helen Whisnant



**9**

Mortgage Payment Program Loans

Alexander - 1  
Burke - 2  
Caldwell - 3  
Catawba - 2  
Lincoln - 1



**26**

Homeowner Foreclosure Preventions

Alexander - 2  
Burke - 3  
Caldwell - 4  
Catawba - 14  
Iredell - 1  
McDowell - 1  
Wilkes - 1



**8**

First-Time Homebuyers

Alexander - 1  
Burke - 2  
Caldwell - 3  
Catawba - 2



**2**

Housing Rehab(s) Completed

Alexander - 0  
Burke - 1  
Caldwell - 1  
Catawba - 0



### GRANTS/ACTIVITIES

- 7 Single Family Rehab loans closed
- 3 Pre-purchase homebuyer counseling sessions
- 19 Homeownership group class participants (held on Oct. 17)
- Town of Long View received a \$250,000 Building reuse grant for OneH2. The company will create 21 jobs with an average wage \$68,276

### IT/GEOGRAPHIC INFORMATION SYSTEMS

**Scott Miller**  
Daniel Ezell  
Tom Bell  
Todd Stroupe  
Trey Schweitzer



**167**  
Total Help-Desk Tickets



**16**  
Mgt. Tasks



**63**  
End-User Support



**5**  
Trainings



**28**  
Map Requests



**19**  
Meetings



**15**  
Data Requests



**21**  
Misc. Tasks

Greenway Transit Passenger Sampling Trips

**17**



**1,083**



Sawmills Water and Sewer features collected and added to GIS

#### General Mapping

- Alexander County, Catawba, Glen Alpine, Greater Hickory MPO, and WPCOG Environmental Planning

#### Municipal Utility GIS

- Upgraded Sawmills, Taylorsville and Drexel GIS to allow persons updating data to see full feature information, rather than abbreviated data

#### sUAS/Drone

- Flew drone to examine sinkhole and water towers in Valdese, and placed that visual information into the Town's online GIS

#### Projects/Grants/Conferences

- Continued work on the Burke County Quality of Life Mapping Project
- Hosted the NC Local Government GIS Symposium for 11<sup>th</sup> consecutive year
- Wrote and submitted two Asset Inventory and Assessment grant applications on behalf of the Town of Long View

COMMUNITY & REGIONAL PLANNING

**Alison Adams**  
Johnny Wear  
Brian Horton  
Taylor Dellinger  
Teresa Kinney  
Averi Ritchie  
Becca Bleich  
Hunter Nestor  
Duncan Cavanaugh

**Regional & Community Planning**

- Attended 11 Commission, Council, and Planning Board meetings
- Completed annexation process for property on HWY 10 for Catawba
- Facilitated the October Bethlehem Community Plan meeting
- Met with City of Lenoir/Stormwater Administrator for NCDEQ and EPA Audit for Hudson
- Conducted 2-year Action Plan SWOT Analysis with Hudson Planning Board members
- Attended stormwater meeting with DEQ for Gamewell
- Reviewed two minor subdivisions for Rutherford College
- Worked with the Hildebran Planning Board and Town Council to draft and approve three Zoning Ordinance text amendments
- Conducted a minimum housing inspection and hearings in Hildebran
- Participated in the Valdese Code Enforcement Task Force meeting
- Facilitated the initial Caldwell County Comprehensive Plan meeting
- Met with Kim Bost (NC House of Representatives candidate) to discuss regional statistics and resources
- Held meeting with Catawba to discuss future development standards

- Gave presentation to Bethlehem Steering Committee about future road projects in Alexander County
- Helped launch four new flex bus routes in Burke County
- Received and scored four new Local Administered Project Program (LAPP) applications totaling \$7M in STBG-DA funds
- Helped Glen Alpine apply for NCDOT technical assistance for bicycle and pedestrian master plan

**Data Center**

- Answered 57 requests for data
- Updated Caldwell and Catawba Student Growth Model presentations for WPCOG Website
- Completed Demographics Chapter for the Caldwell County Comp Plan
- Gave housing & employment data presentation at CVCC Board Retreat
- Gave job market and population presentation at EdTalks Principal Meeting in Conover
- October 2018 passenger sampling narrative completed for Greenway.
- Data collected and tabulated from 17 Fixed Routes sampled during October

**Transportation Planning**

- *Meetings* - Transportation Advisory Board Meeting at Greenway Public Transportation; Hosted Greater Hickory MPO meeting; Attended GIS Symposium; Attended NCDOT public meeting for U-6036 project to improve Pinewood Rd in Granite Falls; Attended NCDOT public meeting for U-2530A project to widen NC 127 in Hickory (Mountain View).

**Environmental Planning**

- Completed 2 septic tank repairs for the Septic Tank Repair Program
- Gave 3 Extreme Stem Tours in Catawba Co. for Stormwater Outreach
- Completed Environmental Assessments for the City of Morganton

REGIONAL HOUSING AUTHORITY

**Stephanie Hanvey**  
Vicky Abernethy  
Kala Guido  
JoAnn Parlier  
Elizabeth Moncrief  
Kim Duncan  
By Khang



**1,072**

Units Leased



**110**

In Office Client Meetings



**153**

Inspections Completed



**80**

Vouchers Issued



**1,758**

Waiting List



**152**

Total Vouchers Pending



**150**

Congratulation Letters



**\$405,138**

Paid on Tenant's Behalf



**\$377.93**

Average Housing Assistance Payment

**Sec. 8 Client Demographics**



- White 55%
- African-American 43%
- Asian-American 1%
- Indian/Alaskan 1%



- Non-Hispanic 97%
- Hispanic 3%

WORKFORCE DEVELOPMENT

**Wendy Johnson**  
April Lail  
Elizabeth Hilliard  
Donna Gilbert  
Leslie Farris  
Matthew Xiong

**JOBSEEKER SERVICES**



**11**

Scholarships Issued

Job seekers currently receiving training scholarships



**14**

Trainings

On-the-Job-Training (OJT) & Work Experience



**90**

New Registrar Unemployed

People not working that newly registered in NCWorks.gov



**171**

1x NCWorks Registrants

People that registered in NCWorks.gov for the first time

Learn more at [www.westernpiedmontworks.org](http://www.westernpiedmontworks.org)

**EMPLOYER SERVICES**



**312**

Employers served at NCWorks Career Centers



**16**

Staff assisted Recruitment Events at a Career Center or Employer Site



**6,754**

Job openings in Alexander, Burke, Caldwell & Catawba Counties

