MONTHLY IMPACT REPORT MARCH 2016



Creative Regional Solutions Since 1968

Area Agency on Aging	ADMINISTRATION - Anthony Starr Sherry Long Ashley Bolick Jason Toney Judy Caldwell Amanda Wallace FINANCE - Andrea Biddix Deanna Butcher Michelle Cheatham										
Tina Miller Christina Franklin Mary Mitchell Sarah Evitt Anita Roberts	 March Highlights: 244 In-Home Respite hours provided through Family Caregiver Support Program Local Contact Agency program made in-reach visits to 5 facilities; 8 new referrals were initiated from the Raleigh call center; and 2 follow-up visits were made. 5 Reverse Mortgage Counseling sessions provided Ombudsman program made visits to 14 facilities; received 11 new investigations; closed 8 cases; provided 3 resident's rights trainings; provided 1 training on Elder Abuse; and provided technical assistance to 22 individuals Home and Community Care Block Grant: 14,881 Meals served 4,354 Hours of In-Home Aide service 12 Housing and Home Improvement projects 999 Medical and General Transportation Trips provided 177 Adult Day Care/Health days of service 38 Hours of Legal Assistance provided 					On April 19, 2016, President Obama signed into law the Older Americans Act (OAA) reauthorization. The Area Agency on Aging is very grateful to the President, Members of Congress, and their staff who have worked tirelessly to pass this important piece of legislation. We particularly want to thank the President for his support of older persons and individuals with disabilities. The legislation includes many important provisions which seek to modernize the OAA to reflect the current and future realities of the Aging Network. The Act promotes state flexibility, person-centeredness, and cultural and linguistic competence in the administration and delivery of OAA services. We are very pleased and supportive of the increased funding authorizations for crucial OAA services. The last OAA reauthorization occurred in 2006 and expired in 2011. Please join the AAA and WPCOG in celebrating this critical milestone for older persons and individuals with disabilities.					
COMMUNITY DEVELOPMENT											
Sherry Long Rick Oxford	March Highlights:		Total	Alexar	nder	Burke	Caldwell	Catawba	Iredell - Lincoln		
Sam Erwin	Mortgage Payment Program Loans Closed:		7	0		2	3	1	1		
Leah Martin Laurie Powell	Homeowner Foreclosure Preventions:		4	0		0	2	2	0		
Lisa Helton Ken Hollar	1st Time Homebuyer Loans Closed:		14	0		1	5	8	0		
Jennifer Cannon Melissa Grant	Housing Rehab Loans Closed:		0	0		0	0	0	0		
Kim Duncan	Urgent Repairs Completed:		2	0		0	2	0	0		
		Total	Alexand	Alexander		rke	Caldwell	Catawb	a Regional		
	Grant Preapplications:	\$0	\$0		\$0		\$O	\$0	\$0		
	Grants/Loans Submitted: \$120,975		\$0	\$0			\$0	\$120,97			
	Grants/Loans Awarded:	\$0	\$0		\$	0	\$0	\$0	\$0		

IT/GEOGRAPHIC INFORMATION SYSTEMS

Scott Miller Daniel Ezell Tom Bell Todd Stroupe Trey Schweitzer

March Highlights:

City of Hickory

- Zoning Enforcement AGOL Application: The application allows the user to create a point location of the infraction and/or illegal sign, enter attribute data, and then download the data into a spreadsheet to create a monthly report
- Trash Pick-up AGOL Application: allows the public to search for a Hickory address and identify the day of the week for garbage pickup at that location

Mapping support

• Town of Sawmills, Town of Catawba, Town of Taylorsville, Sawmills Comprehensive Plan, Claremont Comprehensive Plan, WPCOG Community and Economic Development Department and Environmental Planning Department

Maiden

- Completed electric collection & added rotation to water-valve features in SDE
- Initiated QA process for Maiden electric with their staff

Help Desk Tickets

Category	# of Tickets
Maintenance / AV / Facilities	28
Data Administrative	3
End User Support	22
Map Requests	14
Applications Programming	4
Data Requests	3
Management Tasks	14
Greenway Passenger Samplings Trips	20
Maiden GIS features Collected	2,507

PLANNING DIVISION

	John Marshall Johnny Wear Taylor Dellinger Teresa Kinney Elinor Hiltz Erin Schotte Cody Moneymaker	 March Highlights: Planning Attended 16 Commission, Council & Plan Assisted in facilitation of Drexel planning Prepared final elements of Granite Falls P Met with NCDOT District 13 Engineers ca College's transportation challenges Conditional use Hearing/site plan review an 80 unit senior apartment complex in H Conducted public hearing in Rutherford C Ordinance Analyzed results of Sawmills Comprehensis Facilitated Catawba EDC presentation for Comprehensive Plan Sponsored Locally Administered Projects Presentation to Catawba County Commis Piedmont Bicycle Plan I-40 Design Review Meeting Met with developers regarding Improvem 	session ARTF application oncerning Rutherf for Weaver-Kirkla udson College for Solicita sive Plan citizen su r Claremont's training ssioners on Weste	 Answered 63 requests for data Completed data model for the 2015 Base Year population and household estimates for the Hickory MPO Traffic Analysis Zone Attended first Burke Health Network Data Committee Meeting Became chair of the Burke Health Data Committee Completed analysis of population & employment estimates and projections for the Morganton Water Service area & Wastewate Basin area Completed 2016 ARC Distressed Census Tract Maps for Burke and Caldwell Counties Completed analysis of Hickory MSA workers employed over the last ten years by educational attainment, gender and type of workers 						
	REGIONAL HOUSING AUTHORITY			Primary Income Demographic Data Report						
	Stephanie Hanvey Autumn Hight Vicky Abernethy JoAnn Parlier Kala Guido Elizabeth Moncrief Mary Thomas By Khang	March Highlights: Units Leased-1,016, out of 1,074 Max In office client meetings-120 Inspections completed-164 Vouchers issued-45 Total Vouchers pending-66 Current Waiting List-83 Congratulation letters mailed-0 Paid on tenant behalf-\$398,875.00 Average HAP amount per tenant-\$39 Chart Acronyms: AFDC/TANF - Aid to Dependant Children / Temporary A Needy Families. SSI - Social Security Inc	2.59 Families with	35.0% 30.0% 25.0% 20.0% 15.0% 10.0% 5.0% 0.1% 0.1% 0.1% 0.1% 0.1% 0.1% 0.1% 0.1% 0.1% 0.1% 0.0%						
	Workforce Development									
	Wendy Johnson April Lail	March Highlights:								
Elizabeth Hilliard Donna Gilbert Cynthia Conboy Matthew Xiong		Workforce Services	Total	Comments						
		Scholarships Issued	107	Job seekers currently receiving training scholarships						
	Ū	On-the-Job-Training (OJT) placements	19	On-the-Job-Training (OJT) placements						
		NCWorks Career Centers - Individual Services		(Services=Job Referral, Job Placement, Resume Prep, Career Guidanceetc)						
		NCWorks Career Centers - Employer Services	4/0	(Services=OJT, On-Site Visit-Technical Assistance-Recruitment Eventsetc)						
		Recruitment Events		Staff assisted Recruitment events either at a Career Center or						



MONTHLY IMPACT REPORT - MARCH 2016

5.0%

Houe

Employer Site