

# CATAWBA COUNTY SERVICE LIST FOR CAREGIVERS



Published by Family Caregiver Support Program

AARP North Carolina State Office	1-866-389-5650
ACAP Hickory/Foothills ( <i>Adult Children of Aging Parents</i> )	877-599-ACAP
Adult Life Programs ( <i>Adult Day Care/Day Health</i> )	326-9120
Conover Center	464-0078
Hickory Center	324-1313
Maiden Center	428-9010
Adult Protective Services	695-5609
After Hours/Weekends-Catawba County Sheriff's Office	911
ALFA ( <i>Aids Leadership Foothills Alliance</i> )	322-1447
Alzheimer's Association	1-800-272-3900
American Red Cross	322-4151 / 1-800-733-2767
Area Agency on Aging ( <i>Western Piedmont Council of Governments</i> )	322-9191
"Are You OK?" Telephone Reassurance Program	464-4639
Carolina Caring ( <i>formerly Catawba Regional Hospice</i> )	
Carolina Caring Palliative Medicine	466-0466
Caring Transitions of Catawba Valley-Transition Specialists	358-0383
Catawba County Council on Aging/West Hickory Senior Center	328-2269
Catawba County Department of Social Services	695-5600
Information and Options Counseling for Older Adults	695-5609
Catawba County Health Department	695-5800
Catawba County Local Government	465-8200
Catawba County Tax Office	465-8414
Catawba County Veterans Services	465-8255
Catawba Valley Comprehensive Community Cancer Center	326-3000
"Do Not Call" Registry ( <i>reducing telemarketing phone calls</i> )	1-888-382-1222
Christian Community Outreach Ministries	328-1803
Consumer Credit Counseling Services	466-3504
Counseling or Mental Health Services	
Carolina Caring- <i>Grief Counseling</i>	466-0466
Catawba Valley Behavioral Services	695-5900
Partners Behavioral Health	1-877-864-1454
Eastern Catawba Cooperative Christian Ministries (ECCCM)	465-1702
Emergency Services	911
Energy Assistance Programs (LIEAP and CRISIS)	695-5600
Family Caregiver Support Program ( <i>Information, Resources &amp; Respite Services</i> )	485-4256
Family Guidance Center	322-1400
Greater Hickory Cooperative Christian Ministries (GHCCM)	327-0979
Grief/Loss Support-Carolina Caring	466-0466
Habitat For Humanity/Habitat Repairs	328-4663
Home Health Agencies / Home Care Providers	See Resource Directory for Older Adults <a href="http://www.wpcogaaa.org">www.wpcogaaa.org</a>
Hospitals	
Catawba Valley Medical Center	326-3000
Frye Regional Medical Center	315-5000

Legal Aid of North Carolina/Senior Legal Helpline	1-877-579-7562
Lifeline/American Medical Alert	1-800-592-0438
Medicaid Information ( <i>Catawba County Dept. of Social Services</i> )	695-5692
Medical (Durable) Equipment	See <b>Resource Directory for Older Adults</b> <a href="http://www.wpcogaaa.org">www.wpcogaaa.org</a>
Medicare Toll Free Hotline	1-800-633-4227
NC Assistive Technology Program ( <i>hearing, vision, other</i> )	608-5686
NC Baptist Aging Ministry (NCBAM)	1-877-506-2226
NC Dept. of Justice-Consumer Protection	1-877-566-7226
NC Division for the Deaf & Hard of Hearing Services	1-800-999-8915 1-800-205-9920TTY
NC Medicaid Division of Health Benefits	1-888-245-0179
North Carolina Dept. of Military and Veterans Affairs (NCDMVA)	322-6616
North Carolina 2-1-1 -Community Health & Human Resources	Dial 211
Nursing Homes & Assisted Living Facility Information ( <i>Call Regional Long Term Care Ombudsman</i> )	485-4213
PACE@Home-Program Of All-Inclusive Care For The Elderly	468-3980
Parkinson Association of the Carolinas	1-866-903-7275
Project CARE ( <i>Alzheimer's/Dementia Caregiver Support</i> )	485-4267
Project LifeSaver	465-8337
Salvation Army	322-8061
Senior Centers	
Neighbor's Network	464-1111
West Hickory Senior Center/Council on Aging	328-2269
Westmont Senior Center	324-1200
Senior Health Insurance Information Program (SHIIP)	
Local Senior Health Insurance Information Program Counseling- Catawba Council on Aging	1-855-408-1212 328-2269
Senior Nutrition Services ( <i>Congregate Nutrition &amp; Home Delivered Meals</i> )	695-5610
Services for the Blind ( <i>Catawba County Dept. of Social Services</i> )	695-5605
Sheriff's Office ( <i>Non-emergency</i> )	464-5241
Social Security Administration	1-800-772-1213
Support Groups-( <i>See Catawba Council on Aging for Assistance</i> )	328-2269
Transportation	
Greenway Public Transportation	464-9444
Handi-Care, Inc.-Medical Transportation	437-8429
United Way	327-6851
Veterans Clinic	431-5600
Vocational Rehabilitation Services/Independent Living	639-6410
Women's Resource Center	322-6333

**Websites:** <https://nc-caregivers.com/login> North Carolina Caregiver Portal  
[www.wpcogaaa.org](http://www.wpcogaaa.org) WPCOG Area Agency on Aging  
[www.nc211.org](http://www.nc211.org) Community Health and Human Resources  
[www.ncshiip.com](http://www.ncshiip.com) NC Senior's Health Insurance Information  
[www.alz.org](http://www.alz.org) Alzheimer's Association  
[www.dementianc.org](http://www.dementianc.org) Dementia Alliance of North Carolina  
[www.medicare.gov](http://www.medicare.gov) US Government Site for Medicare  
[www.ready.gov](http://www.ready.gov) National Public Service to Promote Disaster Preparedness

Please submit additions and corrections to: Family Caregiver Support Administrator, Area Agency on Aging  
Western Piedmont Council of Government, (828)485-4256 [mary.mitchell@wpcog.org](mailto:mary.mitchell@wpcog.org)