MONTHLY IMPACT REPORT JANUARY 2016



Creative Regional Solutions Since 1968

AREA AGENCY ON AGING

ADMINISTRATION - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell | Amanda Wallace Finance - Andrea Biddix | Deanna Butcher | Michelle Cheatham

Tina Miller

Christina Franklin Mary Mitchell Sarah Evitt Anita Roberts

January Highlights:

- 187 In-Home Respite hours provided through Family Caregiver Support program
- Local Contact Agency program made visits to 7 facilities; and completed 1 Quality of Life Survey for a person who had successfully transitioned back to community living.
- 3 Reverse Mortgage Counseling Sessions provided
- Ombudsman program made visits to 10 facilities; received 2 new investigations; closed 7 cases; provided 1 training; and provided technical assistance to 10 individuals
- 1 Medicare outreach event held

Home and Community Care Block Grant:

- 10.711 Meals served
- 4,545 Hours of In-Home Aide service
- 18 Housing and Home Improvement projects
- 769 Medical and General Transportation Trips provided

- 179 Adult Day Care/Health days of service
- 43 Hours of Legal Assistance provided

The Area Agency on Aging, Family Caregiver Support Program partnered with Trinity Village and Adult Life Programs to hold a Caregiver Appreciation Luncheon on February 12th in conjunction with Valentine's Day entitled, "Give Your Heart Away". The event was held to honor and show appreciation for the dedication and time caregivers provide a loved one. The invitation included lunch at Trinity Village, a caregiver appreciation gift and a program presented by Mark Bumgarner, Executive Director of Adult Life Programs, highlighting the light-hearted side of caregiving. Caregivers were invited to relax during the luncheon and given the opportunity to see how simple it may be to add some humor in their role of caregiving.

COMMUNITY DEVELOPMENT

Sherry Long

Rick Oxford
Sam Erwin
Leah Martin
Laurie Powell
Lisa Helton
Ken Hollar
Jennifer Cannon
Melissa Grant
Kim Duncan

January Highlights:	Total	Alexander	Burke	Caldwell	Catawba	Iredell - Lincoln
Mortgage Payment Program Loans Closed:	6	1	1	0	3	1
Homeowner Foreclosure Preventions:	1	0	0	1	0	0
1st Time Homebuyer Loans Closed:	3	1	0	1	1	0
Housing Rehab Loans Closed:	2	0	0	2	0	0
Urgent Repairs Completed:	5	0	0	0	5	0

	Total	Alexander	Burke	Caldwell	Catawba	Regional
Grant Preapplications:	\$0	\$0	\$0	\$0	\$0	\$0
Grants/Loans Submitted:	\$280,000	\$60,000	\$60,000	\$60,000	\$100,000	\$0
Grants/Loans Awarded:	\$0	\$0	\$0	\$0	\$0	\$0

IT/GEOGRAPHIC INFORMATION SYSTEMS

Scott Miller

Daniel Ezell Tom Bell Todd Stroupe Trey Schweitzer

January Highlights:

- Continued work on the Western Piedmont Bicycle Plan, Burke County Community Assets Mapping Project, Maiden Utility Mapping projects, GIS support for the City of Hickory and other various activities.
- IT / GIS Staff continued IT Infrastructure enhancements, implementing Virtual Server technology which will provide the platform to further enhancements to software and hardware services to WPCOG operations as well as regional support efforts.
- During the January WPCOG Policy Board meeting, Tom Bell received NADO Innovation Award on behalf of the IT / GIS Departments' work on the Greenway web application.

Help Desk Tickets

Category	# of Tickets	
Maintenance / AV / Facilities	28	
Meetings	2	
End User Support	6	
Map Requests	16	
Applications Programming	5	
Data Requests	9	
Management Tasks	17	
Greenway Passenger Samplings Trips	23	
Maiden GIS features Collected	891	
Public Presentations	5	

PLANNING DIVISION

John Marshall

Johnny Wear Taylor Dellinger Jon Pilkenton Teresa Kinney Elinor Hiltz Erin Schotte Cody Moneymaker

January Highlights:

Planning

- Launched a Sawmills community survey for their Comp Plan
- Presented a Minimum Standards for Occupancy Ordinance to Hildebran Planning Board
- Finalized Drexel's rezoning & mobile home text amendment
- Reviewed final draft for the WalkRCV Pedestrian Plan
- Continued land-use mapping for the Towns of Claremont, Sawmills & Rutherford College
- Worked with Alexander County Planning Board to adopt standards requiring sidewalks in Cluster Subdivisions
- Participated in K.B Reynolds Grant Application Interview

Transportation

- Transportation presentation at Burke Chamber Retreat
- Transportation Advisory Meeting
- MPO TCC/TAC Meetings
- Transportation presentation at Claremont Comp Plan Meeting
- Participated Statewide Bicycle & Pedestrian Grant Committee
- Presented Western Piedmont Bicycle Plan at Catawba County Planning Board

Data

- Presented results Caldwell Student Growth Model Report to Caldwell County School System administrators
- Answered 54 requests for data
- Gave demographic/economic data presentation at the Burke County Chamber Retreat & Burke County Schools Administrators
- Assisted Hickory Furniture Mart in gathering data for a furniture industry story aired before Super Bowl 50
- Gave information to Taylorsville Times concerning Alexander County retail leakage and vacant housing rates
- Updated Census Tract information for Alexander County building permits

Environmental

- Scheduled Duke Energy to speak on the Relicensing Agreement at the quarterly Water Resources Committee Meeting
- Completed Environmental Assessment Town of Hudson's Parks
- Began Planning for the Annual Air and Water Quality Conferences.

REGIONAL HOUSING AUTHORIT

Stephanie Hanvey

Autumn Hight Vicky Abernethy JoAnn Parlier Kala Guido Elizabeth Moncrief Mary Thomas By Khang

January Highlights:

- Units Leased 1,035, out of 1,074 Maximum
- In office client meetings 68
- Inspections completed 101
- Vouchers issued 13
- Total Vouchers pending 19
- Current Waiting List 136
- Congratulation letters mailed 113
- Paid on tenants' behalf \$411,862.00
- Average HAP amount per tenant \$397.93

Pre-applications for the waiting list will be accepted for 3 days only - Tuesday April 19, Wednesday April 20 and Thursday April 21, 2016. Applications must be submitted by mail or in person. We WILL NOT accept applications by fax or email. Starting April 5, 2016, applications for rental assistance will be available online at www.wpcog.org.

Primary Income Demographic Data Report

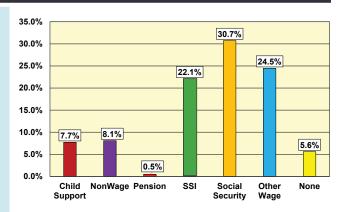


Chart Acronyms: AFDC/TANF - Aid to Families with Dependant Children / Temporary Assistance for Needy Families. SSI - Social Security Income

WORKFORCE DEVELOPMENT

Wendy Johnson

April Lail Elizabeth Hilliard Donna Gilbert Cynthia Conboy Matthew Xiong

January Highlights:

Workforce Services	Total	Comments
Scholarships Issued	85	Jobseekers currenity receiving training scholarships
On-the-Job-Training (OJT) placements	20	On-the-Job-Training (OJT) placements
NCWorks Career Centers-Individual Services	8,042	(Services=Job Referral, Job Placement, Resume Prep, Career Guidanceetc)
NCWorks Career Centers-Employer Services	603	(Services=OJT, On-Site Visit-Technical Assistance- Recruitment Eventsetc)
Recruitment Events	1	Staff assisted Recruitment events either at a Career Center or Employer Site

