

WPCOG MONTHLY IMPACT REPORT

NOVEMBER 2020

Please note that November's numbers reflect a Governor declared State of Emergency and Phase III - Safety Protocols.

ADMINISTRATION, FINANCE & IT

Anthony Starr
Ashley Adkins
Ashley Bolick
Judy Caldwell
Sherry Deal
Lori Dixon
Kim Eckard
Sandy Jones
Kelsie Mease
Brianna McCrory
Scott Miller
Andrea Roper
Jason Toney

Finance	5 Contracts Logged	447 ACH/Online Payments
	107 Deposits Processed	52 Purchase Orders Processed
	96 Checks Written	8 Processed Payrolls for 78 Employees
Admin	<ul style="list-style-type: none"> Administration is working with the Regional Housing Authority to recruit for a new Housing Specialist position. Staff have begun the process of updating the Western Piedmont Local Government Director that will be available beginning in January 2021. 	

IT Support	50 Total Tickets
	30 End-User Support
	10 Mgt. Tasks
	10 Facilities & Maint.

Outreach & Facilities Usage		
Website	2,609 Users	9,362 Pageviews
Facebook	252 Posts	20,819 Reaches
Twitter	63 Tweets	17,160 Reaches
Meetings - Site usage for outside agencies and the public has been suspended until the Governor's Executive Order changes or sets new rules for gatherings. The WPCOG offices remain closed to the public.		

AREA AGENCY ON AGING

Tina Miller
Christina Franklin
Mary Mitchell
Karen Phoenix
Anita Roberts
Sarah Stamey

AAA OUTREACH	CARES	OMBUDSMAN PROGRAM ACTIVITY						
2 Community Presentations (virtual)	86 In-Home Respite Hours	1,109 Meals Provided	3 Facility Visits	3 Facility Training	5 New Investigations	6 Cases Closed	41 Technical Assistance	
108 Information & Referral Contacts	37 Attended FCSP Programs	203 Intake Forms Completed for Assistance	PROJECT C.A.R.E. ACTIVITY					
3 Registered Caregiver Directed Voucher	20 Caregiver Supplemental Supplies	171 Individuals Assisted	8 Assessments	0 Reassessments	0 Home Visits	9 Vouchers Issued	0 Agency Outreach Visits	85 People Reached/Outreach
		\$21,736 Provided to Assist Providers						

Home & Community Care Block Grant	11,736 Meals Served	3,374 Hours of In-Home Aide Service	8 Housing/Home Improvement Projects	288 Medical/General Transportation Trips Provided	124 Hours of Legal Assistance Provided	325 Adult Day Care/Health Days of Service
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COMMUNITY & ECONOMIC DEVELOPMENT

Sherry Long
Jennifer Cannon
Lisa Helton
Joel Herman
Rick Oxford
Laurie Powell
Erin Schotte
Paul Teague
Helen Whisnant

14 Homeowner Foreclosure Preventions	2 First-Time Homebuyers	1 Housing Rehab(s) Completed
Alexander - 0 Burke - 2 Caldwell - 4 Catawba - 2 Iredell - 1 Wilkes - 4 McDowell - 1	Alexander - 0 Burke - 0 Caldwell - 2 Catawba - 0	Alexander - 0 Burke - 0 Caldwell - 1 Catawba - 0 McDowell - 0

Grants and Activities

1 Burke ESFR contract signed. 3 Burke URP, 3 Caldwell URP, 1 Valdese SSH, 2 Burke ESFR put out to bid. Closed out Building Reuse in Morganton. Awarded new Small Business Loan in Morganton.

CD Staff submitted NC Commerce Building Reuse closeout documents for a \$500k grant on behalf of Burke County and Synergy Labs. The Hildebran-based pet products manufacturer renovated a former hosiery site and created more than 42 new, full-time jobs.

Staff worked with local governments to apply for two (2) Building Reuse grant applications. Burke County submitted a \$100k request for Project Downy, which will create 19 jobs and leverage \$2.3 M in private investment. Claremont submitted a \$450k request for Project Firestorm to create 60 jobs and leverage \$40M in private investment.

The region received \$2.25M for 3 Scattered Site Housing Rehabilitations grants. The NC Dept of Commerce provided \$750k each to Newton, Rhodhiss and Catawba County to rehabilitate 15 substandard housing units in their jurisdictions.

COMMUNITY & REGIONAL PLANNING

Alison Adams
 Duncan Cavanaugh
 Jack Cline
 Taylor Dellinger
 Patrick DeMauro
 Brian Horton
 Todd Justice
 Ashley Kale
 Teresa Kinney
 Dustin Millsaps
 Hunter Nestor
 Averi Ritchie
 Trey Schweitzer
 Caren Shorthouse
 Emma Stogner
 Todd Stroupe
 Johnny Wear

Planning	13 Completed Minor Subdivisions	23 Issued Zoning Permits	0 Completed Major Subdivision	1 Zoning Text Amendments					
ADA Compliance	<ul style="list-style-type: none"> • ADA Conover plan work - draft submitted • Sidewalk walking audit for Hildebran, Morganton and Sawmills • Writeups for recreation in Burke and Alexander Co. 								
Transportation	5 Ongoing Zoning Violations	0 Zoning Enforcement Letters	4 Planning Board Meetings	8 Council & Commission Meetings					
Greenway Passenger Sampling Trips	14 Burke 16 Catawba	2 Workshop/Training	5 Trans. Meetings Attended	<ul style="list-style-type: none"> • Reviewed changes in 160D legislative requirements/optional requirements for re-writing zoning/subdivision codes • Held 160D presentation for Planning Boards and Town Councils on required changes and optional requirements • Staff held first steering committee meeting for the Drexel Comprehensive Plan • Began developing town specific stormwater information pamphlets 					
GIS/Data Center	53 Data Requests	17 Presentations & Meetings	<ul style="list-style-type: none"> • Completed data Charts for Section 1, 2, 3 and 4 for Hickory Equity Report • Updated regional building permit database • Analysis of Construction Employment data for Olive Hill Resource Center • Completed November Hickory Economic Indicators Report • Updated County foreclosure database • Generated large mark-up maps for Hildebran Rec Plan public meeting • Completed Hickory drone contract • Code Enforcement App updates • Updated Claremont work order app • Drone recertification Part107 study • Continued work on storm water app 						
Environmental Planning	30 Maps/Spatial Data	247 Geocoded Map Points							
1 Permits Approved	<ul style="list-style-type: none"> • Submitted Municipal Illicit Discharge Plan to NCDEQ • Submitted Municipal Operation & Maintenance Plan to NCDEQ • Inventorying potential stormwater pollutant areas in Caldwell 	Code Enforcement	116 Total Open Violations	56 Nuisance Violations	15 Abandoned or Junked Vehicles	10 Abandoned Mobile Homes	30 Residential	5 Non-Residential	29 Violations Resolved
1 Development Closed Out									

REGIONAL HOUSING AUTHORITY

Stephanie Hanvey
 Sharday Black
 Ashley Dale
 Kim Duncan
 Kala Guido
 By Khang
 Elizabeth Moncrief
 Jared Nava-Salgado
 JoAnn Parlier

1,169 Units Leased	0 In Office Client Meetings	25 Inspections Completed	34 Vouchers Issued	152 Total Vouchers Pending
200 Congratulation Letters	1,509 Waiting List	\$478,307 Paid on Tenant's Behalf	\$409.16 Average Housing Assistance Payment	

RHA BY THE NUMBERS

12	Hard to House Families
23	New Admissions
4	New Landlords
98	Recertifications Completed
13	Active Participants Pending Transfers to new units

WORKFORCE DEVELOPMENT BOARD

Wendy Johnson
 Leslie Farris
 Donna Gilbert
 Elizabeth Hilliard
 April Lail
 Matthew Xiong

JOBSEEKER SERVICES

9 Scholarships Issued	191 New Register Unemployed
Job seekers currently receiving training scholarships	People not working that newly registered in NCWorks.gov
1 Trainings	256 1x NCWorks Registrants
Paid Internships	People that registered in NCWorks.gov for the first time

EMPLOYER SERVICES

131	Employers Served at NCWorks Career Centers
1	Staff assisted Recruitment Events at a Career Center or Employer Site
8,350	Job openings in Alexander, Burke, Caldwell & Catawba Counties

SCHOLARSHIP & TRAINING INDUSTRY

40%	Transportation
30%	Health Science
10%	Arts
10%	Business
10%	Human Services