

MONTHLY IMPACT REPORT

APRIL 2018

ADMINISTRATION - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell | Lauren Livingston
FINANCE - Andrea Biddix | April Lail | Sandy Jones | Amanda Wallace

AREA AGENCY ON AGING

Tina Miller
 Christina Franklin
 Mary Mitchell
 Karen Phoenix
 Anita Roberts
 Sarah Stamey
 Amber Thompson

13,235
 Meals Served



3,312
 Hours of In-Home Aide Service



1,196
 Medical & General Transportation Trips Provided



570
 Adult Day Care/Health Days of Service



10
 Housing & Home Improvement Projects



108
 Hours of Legal Assistance Provided



- 8 community presentations
- Taught 4 classes on falls prevention
- 196 In-Home Respite hours provided through Family Caregiver Support Program
- Local Contact Agency program had 4 new referrals initiated from the Raleigh call center; 5 LCA follow-up visits; 2 in-reach visits with facility social workers; 8 Information and Options Counseling contacts
- 1 Reverse Mortgage Counseling session provided
- Assisted 1 individual in the region with Medicare enrollment
- Ombudsman program made visits to 10 facilities; received 7 new investigations; closed 8 cases; and provided technical assistance to 33 individuals; and provided training to 3 facilities
- Project CARE completed 6 assessments, 1 reassessment, 7 Home Visits and granted 8 vouchers during the month of April (total of 138 vouchers issued out of 107 for the territory). Completed 6 outreach visits to referral agencies and presented training sessions to reach more than 193 people with Project CARE information.

On April 24, 2018, the WPCOG Area Agency on Aging hosted a round table discussion with regional Emergency Management Services and county Department of Social Services to engage conversation on how our agencies can work together to better serve residents of long-term care facilities during an emergency. The discussions centered on what each agency does to provide services on a daily bases as well as during emergencies. The round table gave each agency the opportunity to discuss what is working and how we can partner together to better serve our long-term care residents.

COMMUNITY & ECONOMIC DEVELOPMENT

Sherry Long
 Rick Oxford
 Leah Martin
 Laurie Powell
 Lisa Helton
 Erin Schotte
 Jennifer Cannon
 Helen Whisnant



5

Mortgage Payment Program Loans

Alexander - 0
 Burke - 1
 Caldwell - 0
 Catawba - 1
 Davie - 1
 Lincoln - 2



24

Homeowner Foreclosure Preventions

Alexander - 0
 Burke - 1
 Caldwell - 8
 Catawba - 14
 Lincoln - 1



5

First-Time Homebuyers

Alexander - 0
 Burke - 3
 Caldwell - 1
 Catawba - 1



4

Housing Rehab(s) Completed

Alexander - 0
 Burke - 1
 Caldwell - 2
 Catawba - 1

GRANTS/ACTIVITIES



- Town of Drexel - Drexel Plant 1 Demolition Project NCDOC Grant - \$500,000
- Alexander County - Stony Point Elementary Sewer Project - NCDEQ Grant - \$894,750
- WPCOG - ABC Urgent Repair Housing Grant - NCHFA - \$150,000
- WPCOG - Catawba County Urgent Repair Grant-\$100,000 thru NCHFA

IT/GEOGRAPHIC INFORMATION SYSTEMS

Scott Miller
 Daniel Ezell
 Tom Bell
 Todd Stroupe
 Trey Schweitzer
 Aaron McMillan

102
 Total Help-Desk Tickets

43
 End-User Support

4
 Map Requests

6
 Data Requests

9
 Mgt. Tasks

4
 Trainings

19
 Meetings

17
 Misc. Tasks

Greenway Transit

- Greenway Passenger Sampling Trips - 15

General Mapping

- Claremont, Drexel, Hickory, Hudson, Greater Hickory MPO, WPCOG Community & Economic Development

Drexel GIS

- Field-Collected 1,077 water and wastewater features and placed into GIS
- Completed collection of rural wastewater outfall lines

Claremont GIS

- Added Town Hall staff computers to ArcReader GIS and trained Town Hall staff

Rutherford College

- Provided refresher training for Field GPS Collection by Town staff

GIS/sUAS "Drone" Program

- Wrote and submitted pre-application for ARC funding to start-up program

Ongoing Projects

- Burke County Quality of Life Mapping Project

Alison Adams
Johnny Wear
Brian Horton
Taylor Dellinger
Teresa Kinney
Averi Ritchie
Becca Bleich
Duncan Cavanaugh

Planning

- Attended 9 Commission, Council, and Planning Board meetings
- Continued mapping future land use & new zoning map for Glen Alpine
- Created steering committee for the bike and pedestrian grant implementation in Hudson
- Held a Board of Adjustment Conditional Use hearing for new restaurant/micro-brewery/outdoor social area in CBD of Hudson
- Completed the 2018-2019 Action Plan for the Rutherford College Town Council
- Began review of the Rutherford College Comprehensive Plan
- Began conditional use process for two properties in Sawmills
- Continued work with the Valdese Planning Board on the proposed expansion of the Central Business District
- Began variance application process for a business in Hildebran
- Completed a housing needs assessment for Hildebran
- New Community and Regional Planning Director Alison Adams began at the WPCOG
- WPCOG hosted the Vacant Housing Task Force Meeting
- Facilitated the Rutherford College Planning Board Retreat

- LAPP applications reviewed, scored, and recommended for STBG-DA funding
- Completed and Submitted FTA 3rd quarter report
- Presented MPO-101 to Hickory Kiwanis Club
- Attended NCAMPO state conference in Durham
- Toured design modifications and environmental conditions of Greenway Connector project with City of Morganton

Data

- Answered 57 requests for data during month of March
- Gave presentation on Hickory MSA employment and population trends at the April Mayor's/Managers Meeting
- Completed Hudson Town Hall Radius Analysis including 50 or more job employers within 5, 10 and 15 Miles of Hudson Town Hall
- Prepared Environmental Justice and Economic Development scores for 7 Locally Administered Projects Program (LAPP) Projects
- Data collected and tabulated from Greenway for 7 flex routes samples and 4 demand response samples during April

Environmental

- Continued work on the Air and Water Quality Conferences
- Completed 3 septic tank repairs for the Septic Tank Repair Program
- Invited Duke Energy to present on coal ash at the quarterly Western Piedmont Water Resources Committee
- Took part in two STEM Tours at the NC Center for Engineering Technologies for Maiden Middle School and Arndt Middle School

Transportation

- Meetings - Potential new road projects with Jenny Wheelock; Friends of Hickory club regarding future bicycle and pedestrian improvements; LAPP application and scoring meeting with John Marshall; Greenway Transit Board of Directors; Transportation Advisory Board meeting at Greenway Transit; Water Quality Meeting; Monthly TAC/TCC

REGIONAL HOUSING AUTHORITY

Stephanie Harvey
Vicky Abernethy
Kala Guido
JoAnn Parlier
Elizabeth Moncrief
Kim Duncan
By Khang



1,039
Units Leased



113
In Office Client Meetings



110
Inspections Completed



25
Vouchers Issued



1,324
Waiting List



43
Total Vouchers Pending



100
Congratulation Letters

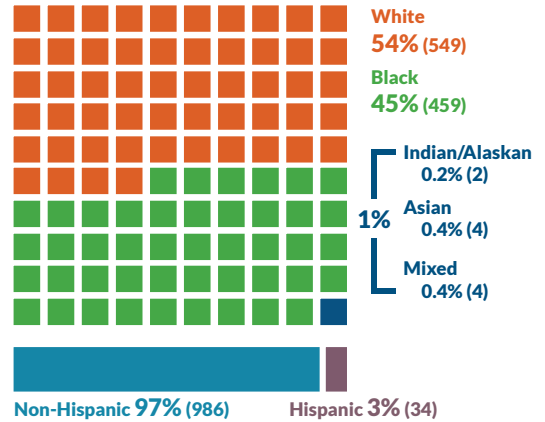


\$379,124
Paid on Tenant's Behalf



\$364.89
Average Housing Assistance Payment

Sec. 8 Client Demographics



WORKFORCE DEVELOPMENT

Wendy Johnson
April Lail
Elizabeth Hilliard
Donna Gilbert
Leslie Farris
Matthew Xiong

JOBSEEKER SERVICES



6

Scholarships Issued

Job seekers currently receiving training scholarships



6

Trainings

On-the-Job-Training (OJT) & Work Experience



90

New Register Unemployed

People not working that newly registered in NCWorks.gov



172

1x NCWorks Registrants

People that registered in NCWorks.gov for the first time

Learn more at www.westernpiedmontworks.org

EMPLOYER SERVICES



292

Employers served at NCWorks Career Centers



8

Staff assisted Recruitment Events at a Career Center or Employer Site



6,250

Job openings in Alexander, Burke, Caldwell & Catawba Counties