

# WPCOG MONTHLY IMPACT REPORT

## NOVEMBER 2019

### ADMINISTRATION FINANCE & IT

**Anthony Starr**  
Ashley Adkins  
Ashley Bolick  
Judy Caldwell  
Lori Dixon  
Kim Eckard  
Sandy Jones  
Scott Miller  
Andrea Roper  
Jason Toney

#### Finance



**2**  
Contracts  
Logged



**388**  
ACH/Online  
Payments



**99**  
Deposits  
Processed



**89**  
Purchase  
Orders  
Processed



**201**  
Checks  
Written



**9**  
Processed  
Payrolls

#### Admin

- Assisted Town of Catawba with the selection process for their new Town Manager.
- Received 3 bids for Office & Janitorial Supplies. In the process of evaluating them to make award(s).
- Working to update the Western Piedmont Local Government Directory. New edition available in January.

#### IT Support



**70**  
Total  
Tickets



**41**  
End-User  
Support



**10**  
Mgt. Tasks



**19**  
Facilities  
& Maint.

#### Outreach & Facilities Usage

Website



**4,419** Site Visits  
**11,819** Pageviews

Facebook



**50** Posts  
**10,279** Reaches

Twitter



**23** Tweets  
**9,865** Reaches

Site Usage



**25** Events  
**465** Attendees

### AREA AGENCY ON AGING

**Tina Miller**  
Christina Franklin  
Mary Mitchell  
Karen Phoenix  
Anita Roberts  
Sarah Stamey



#### AAA OUTREACH

**9**  
Community  
Presentations

**49**  
Helped with  
Medicare  
Enrollment

**94**  
In-Home  
Respite  
Hours

**54**  
Information  
& Referral  
Contacts

**5**  
Caregiver  
Directed  
Vouchers

**5**  
Interviews  
(National  
Caregiver  
Month)

**2** Reverse Mortgage Counseling Sessions



#### OMBUDSMAN PROGRAM ACTIVITY

**25**  
Facility  
Visits

**3**  
Facility  
Trainings

**7**  
New  
Investigations

**13**  
Cases  
Closed

**22**  
Technical  
Assistance



#### PROJECT C.A.R.E. ACTIVITY

**11**  
Assessments

**1**  
Reassessments

**11**  
Home  
Visits

**9**  
Vouchers  
Issued

**3**  
Agency  
Outreach  
Visits

**101**  
People  
Reached/  
Outreach

### Home & Community Care Block Grant

**10,820**  
Meals  
Served



**4,065**  
Hours of  
In-Home  
Aide Service



**11**  
Housing/Home  
Improvement  
Projects



**1,150**  
Medical/General  
Transportation  
Trips Provided



**151**  
Hours of Legal  
Assistance  
Provided



**348**  
Adult Day Care/  
Health Days of  
Service



### COMMUNITY & ECONOMIC DEVELOPMENT

**Sherry Long**  
Jennifer Cannon  
Lisa Helton  
Joel Herman  
Rick Oxford  
Laurie Powell  
Erin Schotte  
Paul Teague  
Helen Whisnant



**3**

Mortgage  
Payment  
Program Loans

Alexander - 1  
Burke - 0  
Caldwell - 0  
Catawba - 2  
Iredell - 0  
Lincoln - 0



**19**

Homeowner  
Foreclosure  
Preventions

Alexander - 1  
Burke - 2  
Caldwell - 5  
Catawba - 10  
Wilkes - 1



**3**

First-Time  
Homebuyers

Alexander - 0  
Burke - 0  
Caldwell - 2  
Catawba - 1



**1**

Housing  
Rehab(s)  
Completed

Alexander - 0  
Burke - 1  
Caldwell - 0  
Catawba - 0

#### GRANTS/ACTIVITIES

- City of Conover has been awarded a \$750,000 Neighborhood Revitalization Grant with assistance from WPCOG Staff. The grant will help provide funding to rehabilitate 15 homes in Conover.
- Community Development Staff is currently administering 57 projects for 14 local governments.

# COMMUNITY & REGIONAL PLANNING

**Alison Adams**  
 Duncan Cavanaugh  
 Jack Cline  
 Taylor Dellinger  
 Patrick DeMauro  
 Brian Horton  
 Ashley Kale  
 Teresa Kinney  
 Dustin Millsaps  
 Brad Moody  
 Hunter Nestor  
 Billy Rickles  
 Averi Ritchie  
 Trey Schweitzer  
 Todd Stroupe  
 Johnny Wear

<b>Planning</b>	<b>9</b> Completed Minor Subdivisions	<b>28</b> Issued Zoning Permits	<b>1</b> Major Subdivision Preliminary Plats Approved	<b>3</b> Zoning Text Amendment
<b>ADA Compliance</b>	<b>3</b> Parks Inventoried	<b>3</b> Accessible Spaces Inventoried	<b>11</b> Zoning Enforcement Letters	<b>5</b> Council & Commission Meetings
<b>Transportation</b>	<b>12</b> Burke	<b>17</b> Catawba	<b>3</b> Workshop/Training	<b>7</b> Trans. Meetings Attended

- Prepared and sent Final Draft of the Caldwell Co. Comp Plan to the County Commissioners for review
- Held third meeting for Granite Falls Land Use Plan on Economic Development
- Began working with the City of Conover on a development plan for a historic property located in the City

<b>Greenway Passenger Sampling Trips</b>	<b>3</b> Workshop/Training	<b>7</b> Trans. Meetings Attended	<ul style="list-style-type: none"> <li>Participated in Town of Hudson Bicycle and Pedestrian Plan Steering Committee</li> <li>Presented update on Prioritization 6.0 to Catawba County Commission</li> </ul>
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<b>GIS/Data Center</b>	<b>51</b> Data Requests	<b>13</b> Presentations & Meetings	<ul style="list-style-type: none"> <li>Updated Catawba, Burke and Caldwell County building permits</li> <li>Analysis of current openings by educational attainment level for CVCC</li> <li>Analysis of breakout group results WPCOG Regional Housing Forum</li> <li>54 Water &amp; Sewer Features Collected (GPS)</li> <li>Violation Status and Category maps for 11 Code Enforcement reports</li> <li>Maps for Hickory Multi-Family Construction Project Environmental Assessment</li> <li>General GIS support for Hildebran, Valdese, Claremont, &amp; Maiden</li> </ul>
<b>60</b> Hickory GIS Support Hrs.	<b>114</b> Maps/Spatial Data	<b>1,777</b> Addresses Mapped	

<b>Environmental Planning</b>	<b>5</b> Updated Stormwater Ordinances	<b>1</b> Completed & Certified Project	<b>4</b> Completed Biannual SCM Inspections	<b>Code Enforcement</b>	<b>0</b> New Violations	<b>12</b> Owners Notified	<b>27</b> Violations Resolved	<b>9</b> Abatements	<b>32</b> Meetings	<b>1</b> Abandoned Homes Demolished
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# REGIONAL HOUSING AUTHORITY

**Stephanie Hanvey**  
 Ashley Dale  
 Kim Duncan  
 Kala Guido  
 By Khang  
 Elizabeth Moncrief  
 JoAnn Parlier

<b>1,052</b> Units Leased	<b>118</b> In Office Client Meetings	<b>103</b> Inspections Completed	<b>11</b> Vouchers Issued	<b>11</b> Total Vouchers Pending
<b>410</b> Congratulation Letters	<b>2,451</b> Waiting List	<b>\$406,256</b> Paid on Tenant's Behalf	<b>\$386.17</b> Average Housing Assistance Payment	

## SECTION 8 WAITING LIST

<b>131</b> Applications Submitted
<b>8</b> Denied
<b>123</b> Approved
<b>60</b> Single Person Applicants
<b>42</b> Reported No Earned Income

# WORKFORCE DEVELOPMENT BOARD

**Wendy Johnson**  
 Leslie Farris  
 Donna Gilbert  
 Elizabeth Hilliard  
 April Lail  
 Matthew Xiong

<b>JOBSEEKER SERVICES</b>	<b>113</b> New Register Unemployed	<b>Employer SERVICES</b>	<b>244</b> Employers Served at NCWorks Career Centers
<b>14</b> Scholarships Issued	<b>174</b> 1x NCWorks Registrants	<b>19</b> Staff assisted Recruitment Events at a Career Center or Employer Site	<b>SCHOLARSHIP &amp; TRAINING INDUSTRY</b>
<b>3</b> Trainings	<b>1st</b> People that registered in NCWorks.gov for the first time	<b>5,902</b> Job openings in Alexander, Burke, Caldwell & Catawba Counties	<b>70%</b> Health Science
			<b>12%</b> Manufacturing

6% Public Safety | 6% Education | 6% Transportation