

# MONTHLY IMPACT REPORT NOVEMBER 2016



**Western Piedmont  
Council of Governments**

*Creative Regional Solutions Since 1968*

ADMINISTRATION - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell | Amanda Wallace  
FINANCE - Andrea Biddix | Sandy Jones | Deanna Butcher

## AREA AGENCY ON AGING

**Tina Miller**  
Christina Franklin  
Mary Mitchell  
Karen Phoenix  
Sarah Evitt  
Anita Roberts

<p><b>13,170</b> Meals Served</p>	<p><b>4,791</b> Hours of In-Home Aide Service</p>
<p><b>14</b> Housing and Home Improvement Projects</p>	<p><b>911</b> Medical and General Transportation Trips Provided</p>
<p><b>222</b> Adult Day Care/Health Days of Service</p>	<p><b>63</b> Hours of Legal Assistance Provided</p>

- 14 community presentations; 2 radio interviews; 1 TV interview; and 2 Public Service Announcements.
- Taught 4 classes on Falls Prevention
- 168 In-Home Respite hours provided through Family Caregiver Support Program
- Local Contact Agency program had 2 new referrals initiated from the Raleigh call center; 4 LCA follow-up visits; 2 in-reach visits with facility social workers; 3 Information and Options Counseling contacts.
- 4 Reverse Mortgage Counseling sessions provided
- Assisted 48 individuals in the region with Medicare Part D Open Enrollment
- Ombudsman program made visits to 7 facilities; received 4 new investigations; closed 4 cases; provided technical assistance to 13 individuals; and provided 1 training to facilities

The Area Agency on Aging partnered with ACAPcommunity (Adult Children of Aging Parents) and Catawba Regional Hospice to host a regional Caregiver Conference on Saturday on November 5, 2016. The theme for this year's conference was "Balancing the Juggling Act", which highlighted the challenges facing caregivers and avenues of support for caregivers on their journey. The Featured Speaker was Mark Hensley, Dementia Services Coordinator with North Carolina Division of Aging and Adult Services. The conference was very successful. Plans for next year's conference are already underway.

## COMMUNITY & ECONOMIC DEVELOPMENT

**Sherry Long**  
Rick Oxford  
Leah Martin  
Laurie Powell  
Lisa Helton  
Ken Hollar  
Jennifer Cannon  
Melissa Grant  
Kim Duncan

<p> <b>7</b> Mortgage Payment Program Loans</p> <p>Alexander - 1 Burke - 1 Caldwell - 3 Catawba - 1 Iredell - 1</p>	<p> <b>9</b> Homeowner Foreclosure Preventions</p> <p>Alexander - 1 Burke - 0 Caldwell - 1 Catawba - 6 Iredell - 1</p>	<p> <b>10</b> First-Time Homebuyers</p> <p>Alexander - 0 Burke - 2 Caldwell - 2 Catawba - 6</p>	<p> <b>3</b> Housing Rehabilitation Loans</p> <p>Alexander - 1 Burke - 0 Caldwell - 2 Catawba - 0</p>	<p> <b>3</b> Urgent Repairs Completed</p> <p>Alexander - 0 Burke - 3 Caldwell - 0 Catawba - 0</p>
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### Grant Submissions

Valdese - IDF for Meridian Specialty Yarn Group - \$898,425 - 146 jobs and \$8 M investment  
Claremont - Building Reuse - Prysman - \$500,000 - 50 jobs and \$20 Million investment  
Taylorsville - Grant \$85,000 / Public Investment \$6,000 / Private Investment \$271,000  
Hickory - Park 1764 DOC IDF - Grant \$671,921 / Public Investment \$671,921

## IT/GEOGRAPHIC INFORMATION SYSTEMS

**Scott Miller**  
Daniel Ezell  
Tom Bell  
Todd Stroupe  
Trey Schweitzer

**Total Help Desk Tickets: 67** - Database Admin-5, End User Support-9, Map-8, Management-12, Training-2, Data Requests-8, Maintenance-6, Facilities-3, Greenway Passenger Sampling Trips-17, Graphic-1, Presentations-2, Printing-6

### Hickory

- Added new layers and symbology to Hickory's PrePlan ArcGIS Online Application
- Hickory Fire Department Neighborhood incident report for October
- Site map for Hickory showing 3 potential tourism locations
- Site map of the Hickory's Lead and Copper Sampling locations
- Trained Fire Department Employee with geocoding service
- Trained Hickory Engineering Department on ArcGIS Desktop

### Taylorsville

- Field-collected 516 water features
- Scanned and georeferenced 30 drawings and as-builts of Town water infrastructure
- Geocoded 1,329 Taylorsville water billing addresses

### Presentations

- Unifour Water Quality Committee about Utility GIS
- Lenoir regarding online utilities work-order system

### General Mapping Support

- Greater Hickory MPO, Town of Valdese, WPCOG Planning Department - Environmental and WPCOG Community & Economic Development

### Other Activities

- Burke County Community Assets Mapping Project
- Updated Catawba Parcels, address points and Ownership tables
- Created a 15ft buffer shapefile of Hilderbran's sewer lines for 411 services
- Continued implementation of WPCOG document management
- Met with the Working Group for PLS and GIS in Raleigh, reviewing issues and hoping to influence law and policy related to the field of surveying and GIS in North Carolina
- Assisted the Hudson, Rutherford College and Granite Falls in the drafting of Request for Proposals (RFP's) for vendor selection for implementation of Downtown Public Wi-Fi projects
- STEM Tours - taught 8th graders about GIS

**John Marshall**  
 Johnny Wear  
 Taylor Dellinger  
 Teresa Kinney  
 Erin Schotte  
 Cody Money maker  
 Leslie Meadows  
 Averi Ritchie

**Planning**

- Attended 14 Commission, Council and Planning Board meetings.
- Submitted Connect NC Bond application with Granite Falls
- Presented text amendment of PUDs to Valdese Town Council
- Met Burke Dev. Inc. about Drexel Heritage Site Redevelopment
- Drafted satellite annexation agreement - Hudson and Sawmills
- Conducted Regional Board of Adjustment Training at WPCOG
- Call for Public Hearing on Landscaping of Parking Areas in Claremont
- Aided in establishing a Claremont's Standard Specifications and Details Manual for developers

**Transportation**

- Met with Community Foundation of Burke County to discuss fixed route transit for Morganton/Valdese
- Met with Catawba County EDC to discuss economic studies for local governments in Catawba County
- MPO TAC/TCC meeting
- Met with NCDOT's Director of Logistic Strategies concerning the MPO's freight planning initiative
- Held meetings with Lenoir and Hickory to address concerns with current and future freight infrastructure
- Conference call concerning NCDOT's State Freight Plan
- Attended Greenway's Western Pied. Regional Transit Authority
- Title VI updates - relating to how to increase public involvement

**Data**

- Answered 51 requests for data
- Gave Census Presentations to 4 classes at North Lincoln High School
- Generated population estimates and projections 2010 to 2035 by Census Tract for the region
- Estimated economic impact of 2016 Ocktoberfest
- Completed 2007-2015 and 2013-2015 traffic count change maps for the region.
- Tabulated interim year 2021, 2025 and 2035 Traffic Analysis Zone Housing Units, Population and Employment results for the region
- Prepared presentation of 2015 Traffic Analysis Zone results for Greater Hickory MPO meeting
- Completed calculations of SPOT Economic Development (ED) and Environmental Justice (EJ) scores for proposed division level transportation projects
- Completed November 2016 Hickory Economic Indicators Report

**Environmental**

- 1st meeting for McGalliard Creek Restoration Plan Committee
- Continued work - environmental assessment for Alexander Co.
- Held STEM Tour for Newton Conover Middle School
- Held the quarterly Water Resources Committee Meeting

REGIONAL HOUSING AUTHORITY

**Stephanie Harvey**  
 Vicky Abernethy  
 Kala Guido  
 JoAnn Parlier  
 Elizabeth Moncrief  
 Autumn Hight  
 By Khang

- Units Leased - 1,023 out of 1,074 Maximum
- In office client meetings - 146
- Inspections completed - 162
- Vouchers issued - 34
- Total Vouchers pending - 101
- Current Waiting List - 585
- Congratulation letters mailed - 100
- Paid on tenants' behalf - \$393,370.00
- Average Housing Assistance Payment amount paid on tenants behalf - \$385.00

**Head of Household Comparisons based on total number of Section 8 Vouchers**



**Total Number of Units Leased - 1,027\***



**Single Households - 983 (95.72%)**



**Couples - 44 (4.28%)**



**Female Head of Household - 889 (85.56%)**



**Male Head of Household - 138 (13.44%)**

\*Infographic numbers reflect 4 new leases as of Dec 1, 2016

WORKFORCE DEVELOPMENT

**Wendy Johnson**  
 April Lail  
 Elizabeth Hilliard  
 Donna Gilbert  
 Cynthia Conboy  
 Matthew Xiong



**55**

Scholarships Issued

Job seekers currently receiving training scholarships



**11**

Trainings

On-the-Job-Training (OJT), Trade Adjustment Act (TAA) and Work Experience



**5**

Recruitment Events

Staff assisted Recruitment Events at a Career Center or Employer Site



**222**

New Register Unemployed

People not working that newly registered in NCWorks.gov



**2,566**

1x NCWorks Registrants

People that registered in NCWorks.gov for the first time (Jan - Nov '16)