

MONTHLY IMPACT REPORT NOVEMBER 2017



**Western Piedmont
Council of Governments**

Creative Regional Solutions Since 1968

ADMINISTRATION - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell | Lauren Livingston
FINANCE - Andrea Biddix | April Lail | Sandy Jones | Amanda Wallace

AREA AGENCY ON AGING

Tina Miller
Christina Franklin
Mary Mitchell
Karen Phoenix
Anita Roberts
Sarah Stamey
Amber Thompson

12,447
Meals Served



3,370
Hours of In-Home Aide Service



640
Medical & General Transportation Trips Provided



273
Adult Day Care/Health Days of Service



3
Housing & Home Improvement Projects



57
Hours of Legal Assistance Provided



- 2 community presentations; 2 radio interviews; 1 TV interview; and 1 radio PSA
- 63 In-Home Respite hours provided through Family Caregiver Support Program
- Local Contact Agency program had 4 new referrals initiated from the Raleigh call center; 10 LCA follow-up visits; 2 in-reach visits with facility social workers; 2 Information and Options Counseling contacts.
- 1 Reverse Mortgage Counseling session provided
- Assisted 48 individuals in the region with Medicare enrollment
- Ombudsman program made visits to 14 facilities; received 5 new investigations; closed 3 cases; and provided technical assistance to 19 individuals.
- Project CARE completed 15 assessments, 15 Home Visits and granted 14 vouchers during the month of November (total of 58 vouchers issued out of 107 for the territory). Completed 4 outreach visits to referral agencies and presented training sessions to reach more than 239 people with Project CARE information.

In recognition of National Caregiver Month, WPCOG Area Agency on Aging collaborated with ACAP Hickory (Adult Children of Aging Parents) and Catawba Regional Hospice to host the 3rd annual regional caregiver conference on Friday, November 3, 2017. This year's conference, "Meaningful Tools for Caregivers", featured speakers from NC Division of Aging and

Adult Services, Gordon Food Service, Eastern Carolina Area Agency on Aging and Lenoir-Rhyne University. The focus of the conference was to provide caregivers with creative and meaningful tools and resources to support them on their caregiver journey. 63 people attended this year's conference.

COMMUNITY & ECONOMIC DEVELOPMENT

Sherry Long
Rick Oxford
Leah Martin
Laurie Powell
Lisa Helton
Erin Schotte
Jennifer Cannon
Helen Whisnant



6

Mortgage Payment Program Loans

Alexander - 1
Burke - 0
Caldwell - 3
Catawba - 1
Iredell - 1



25

Homeowner Foreclosure Preventions

Alexander - 3
Burke - 3
Caldwell - 5
Catawba - 13
Lincoln - 1



5

First-Time Homebuyers

Alexander - 0
Burke - 1
Caldwell - 3
Catawba - 1



1

Housing Rehab(s) Completed

Alexander - 0
Burke - 0
Caldwell - 0
Catawba - 1



Grants/Activities:

- Grant Application Submitted for Burke County building reuse \$500,000
- Grant Application Submitted for Morganton building reuse \$230,000
- Grant Application Submitted for Alexander Co. CDBG-I sewer project \$894,750
- 5 URP houses under contract in Caldwell County
- 4 URP houses out to bid in Burke County

IT/GEOGRAPHIC INFORMATION SYSTEMS

Scott Miller
Daniel Ezell
Tom Bell
Todd Stroupe
Trey Schweitzer
Aaron McMillan



80
Total Help-Desk Tickets



15
Mgt. Tasks



26
End-User Support



5
Trainings



5
Map Requests



2
Meetings



6
Data Requests



21
Misc. Tasks

Greenway Transit

- Greenway Passenger Sampling Trips - 18

General Mapping Support

- Hudson, Rutherford College, Greater Hickory MPO, WPCOG Environmental Planning & Community & Economic Development

Database Administration

- Migrated the old ArcGis instances to the new ArcGIS Server 10.5.1
- Transitioned the old ArcGIS Online url's to the new gis.wpcog.org. url

Drexel GIS

- Field-Collected 1,104 Electric Features and placed into GIS

Rutherford College GIS

- Provided Town Staff with follow-up

training in use of GIS Applications and Field Collection GPS equipment

Other Activities

- Migrated all ArcGIS Online data for municipal utility GIS systems to new server. This made each municipality's utility GIS more secure and added extra online functionality to their mobile GIS applications

Ongoing Projects

- Burke County Community Assets Mapping Project
- Attended 2020 Local Update of Census Addresses (LUCA) Operation Training
- Three Burke Quality of Life Presentations

John Marshall
Johnny Wear
Taylor Dellinger
Teresa Kinney
Leslie Meadows
Averi Ritchie
Becca Bleich
Duncan Cavanaugh

Planning

- Attended 13 Commission, Council, and Planning Board meetings
- Held a Board of Adjustment hearing in Claremont to allow for modification and approval of watershed 10/70 Bonus status for Williams-Sonoma
- Zoning Compliance considerations on agritourism/events venue for a property in Claremont
- Work with town attorney to schedule and advertise demolition and/or repair hearings for two abandoned properties in Sawmills
- Conducted public hearings on initial zoning for Ingles Market, Inc
- Completed Board of Adjustment Training in Gamewell
- Continued work on text amendments concerning chicken keeping, electronic gaming establishments, and solar energy for Drexel
- Attended meeting on Lakeside Park in Valdese

Transportation

- **Meetings** - MPO TCC/TAC, Greenway Public Transportation, City Walk meeting in Raleigh, I-5874 (Exit 100)/I-5875 (Exit 107)/I-5008 (Exit 111) public meetings, R-3603A (NC 127) public meetings, U-4700 (US 321) public comment review, Greenway Public Transportation staff to discuss future STIP amendments, Caldwell Community College regarding possible transit routes, Made a presentation to the Newton Rotary Club regarding Catawba County transportation projects

- Submitted 2018 Bicycle and Pedestrian Planning Grant Initiative for Hudson
- Met with staff concerning the "Environmental Justice Analysis" section of the MTP

Data

- Answered 51 requests for data
- Completed updating demographic profile for the 2017 Local Development District (LDD) Administrative Grant Application
- Completed analysis of the change in Labor Force participation rates between the Hickory MSA, other NC Metro areas, North Carolina and the United States between 2008 and 2016
- Completed occupation wage analysis for furniture related occupations in the Hickory Metro region
- Completed November Hickory Economic Indicators report
- Completed November 2017 estimates for unlinked passenger trips (UPT) and passenger miles traveled (PMT) and average passenger trip length (APTL) for fixed route and flex route service created.

Environmental

- Continued work on multiple Environmental Assessments
- Continued work on the Unifour Septic Tank Repair Project
- Stormwater Outreach for students at Center for Engineering Tech.
- Participated in Mock Interviews at the Career Prep Conference

REGIONAL HOUSING AUTHORITY

Stephanie Harvey
Vicky Abernethy
Kala Guido
JoAnn Parlier
Elizabeth Moncrief
Kim Duncan
By Khang



1,073
Units Leased



62
In Office Client Meetings



101
Inspections Completed



0
Vouchers Issued



1,461
Waiting List



4
Total Vouchers Pending



0
Congratulation Letters



\$413,201
Paid on Tenant's Behalf



\$385.09
Average Housing Assistance Payment

RHA Families Served



Number of Families
1,065



Female Head of Household
923



Male Head of Household
142



Number of Family Members
2,317

WORKFORCE DEVELOPMENT

Wendy Johnson
April Lail
Elizabeth Hilliard
Donna Gilbert
Leslie Farris
Matthew Xiong

JOBSEEKER SERVICES



11
Scholarships Issued

Job seekers currently receiving training scholarships



6
Trainings

On-the-Job-Training (OJT) & Work Experience



127
New Register Unemployed

People not working that newly registered in NCWorks.gov



186
1x NCWorks Registrants

People that registered in NCWorks.gov for the first time

Learn more at www.western piedmont works.org

EMPLOYER SERVICES



311
Employers served at NCWorks Career Centers



8
Staff assisted Recruitment Events at a Career Center or Employer Site



6,441
Job openings in Alexander, Burke, Caldwell & Catawba Counties