

# MONTHLY IMPACT REPORT

## MARCH 2017



**Western Piedmont**  
Council of Governments

*Creative Regional Solutions Since 1968*

ADMINISTRATION - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell | Amanda Wallace  
FINANCE - Andrea Biddix | April Lail | Sandy Jones | Deanna Butcher

### AREA AGENCY ON AGING

**Tina Miller**  
Christina Franklin  
Mary Mitchell  
Karen Phoenix  
Sarah Evitt  
Anita Roberts

**14,582**  
Meals Served

**4,879**  
Hours of In-Home Aide Service

**1,003**  
Medical & General Transportation Trips Provided

**994**  
Adult Day Care/Health Days of Service

**14**  
Housing & Home Improvement Projects

**122**  
Hours of Legal Assistance Provided

- 3 community presentations
- Taught 9 classes on diabetes self-management and 5 classes on falls prevention
- 142 In-Home Respite hours provided through Family Caregiver Support Program
- Local Contact Agency program had 11 new referrals initiated from the Raleigh call center; 8 LCA follow-up visits; 1 in-reach visits with facility social workers; 4 Information and Options Counseling contacts
- 2 Reverse Mortgage Counseling sessions provided
- Ombudsman program made visits to 15 facilities; received 4 new investigations; closed 5 cases; provided technical assistance to 30 individuals; and provided 1 training to facilities.
- Project CARE completed 27 assessments, 25 Home Visits and granted 32 vouchers (total of 64 issued out of 64). Completed 7 outreach visits to referral agencies and attended 4 training sessions to reach more than 150 people with Project CARE information

According to the American Diabetes Association, 29.1 million Americans had diabetes in 2012, of those 11.2 million were older adults age 65 and older. To help manage the symptoms of diabetes in older adults, the Area Agency on Aging has recently conducted two Living Health with Diabetes Self-Management Workshops in the community. The workshops provide participants with the tools to best self-manage their diabetes and educate persons considered pre-diabetic to make healthy choices to avoid diabetes. For more information on these or other workshops, please contact Sarah Evitt at 828-485-4216 or visit our website [www.wpcog.org](http://www.wpcog.org)

### COMMUNITY & ECONOMIC DEVELOPMENT

**Sherry Long**  
Rick Oxford  
Leah Martin  
Laurie Powell  
Lisa Helton  
Ken Hollar  
Jennifer Cannon  
Helen Whisnant

**2**  
Mortgage Payment Program Loans

Alexander - 0  
Burke - 2  
Caldwell - 0  
Catawba - 0  
Iredell - 0

**13**  
Homeowner Foreclosure Preventions

Alexander - 1  
Burke - 3  
Caldwell - 2  
Catawba - 6  
Iredell - 1

**11**  
First-Time Homebuyers

Alexander - 0  
Burke - 4  
Caldwell - 3  
Catawba - 4

**2**  
Housing Rehabilitation Loans

Alexander - 0  
Burke - 1  
Caldwell - 1  
Catawba - 0

**0**  
Urgent Repairs Completed

Alexander - 0  
Burke - 0  
Caldwell - 0  
Catawba - 0

Submitted Building Reuse Grant for Morganton for \$400,000. Closed 1 small business loan in Morganton.

### IT/GEOGRAPHIC INFORMATION SYSTEMS

**Scott Miller**  
Daniel Ezell  
Tom Bell  
Todd Stroupe  
Trey Schweitzer

**100**  
Total Help-Desk Tickets

**10**  
Mgt. Tasks

**26**  
End-User Support

**7**  
Trainings

**24**  
Map Requests

**4**  
Meetings

**5**  
Data Requests

**24**  
Misc. Tasks

#### Greenway Transit

- Greenway Passenger Sampling Trips - 18
- Created six paper route-maps for new Greenway bus brochures

#### Taylorsville Water Infrastructure GIS

- Collected 709 water features, completing GPS collection of water infrastructure
- Created and launched editable Water-Utility GIS Webapp
- Installed online GIS capabilities on Taylorsville PCs, tablets and smartphones
- Trained Taylorsville Public Works and Administration in use of new GIS

#### General Mapping Support

- Claremont, Hickory, Hudson, Rutherford College, Sawmills, Valdese, Greater Hickory MPO, Greenway Transit, WPCOG Community & Economic Development and WPCOG Environmental Planning Department

#### Database Administration

- Performed a reconcile and post to the "hkyinfra" login on SDE to push through any edits that were hung-up in the adds and deletes tables in SQL Server

#### Application Programming

- Reconnected the Right-of-Way layer in ArcGIS Online
- Fixed the search by address or property function on Hickory's mapping website
- Streamlined Hickory's Garbage/Leaf/Recycling ArcGIS Online mapping websites

#### Other Activities

- Burke County Community Assets Mapping Project
- Taught STEM 8th grade students about GIS
- Added two new tools to Valdese Utility GIS interface

COMMUNITY & REGIONAL PLANNING

**John Marshall**  
 Johnny Wear  
 Taylor Dellinger  
 Teresa Kinney  
 Erin Schotte  
 Cody Moneymaker  
 Leslie Meadows  
 Averi Ritchie  
 Duncan Cavanaugh

**Planning**

- 17 meetings attended - Commission, Council, and Planning Board
- Site visit and survey for Lake Hickory Trail System's proposed trails
- Continued work on PARTF Grant for Maiden Splash Pad
- Maiden Recreation Survey and analysis
- Drexel Recreation Survey
- Town of Rutherford College 2017 Retreat Survey
- Glen Alpine current land use mapping
- Held public input meetings for Drexel Recreation Plan
- Presented residential PUD to Hildebran Town Council
- Sawmills PARTF Committee Meeting
- Urban Canopy/Streetscape Workshop in Statesville

**Transportation**

- Met with BDI to discuss fixed route transit for Burke County
- GHMPO Project Meeting with Consultants and NCDOT
- MPO TCC and TAC Meetings
- Discussed Transportation Issues with Glen Alpine
- Created Marketing Team for Burke County Transit
- Presented update on Burke County Fixed Route at Valdese Council Retreat
- Rotary Club Meeting in Granite Falls to discuss 321 project
- Conference Call with Newton to discuss the widening of Startown Road

- Conference Call with Carteret County and PSTA to discuss Burke County fixed route transit and possible marketing strategies

**Data**

- Answered 69 requests for data during month of March
- Completed updating Census Tract information and generating 2016 totals for Alexander and Caldwell County building permits
- Completed calculating 2016 Hickory MSA building permit totals
- Completed 2016 population estimate analysis from US Census Bureau
- Gave housing data presentation at Conover City Council Meeting
- Gave demographic/economic data presentation at the Future of Catawba County Summit
- Prepared housing data presentation for Valdese City Council
- Interview with the Observer News Enterprise and the Lenoir News Topic concerning housing conditions in the region
- Completed work on "Existing Conditions" chapter for MTP report
- Completed work on Spring 2017 Economic Indicators Newsletter

**Environmental**

- STEM Tour for Jacobs Form Middle School
- Septic Tank Repair Client appointments and document preparation
- Continued work on McGalliard Creek Watershed Protection Plan
- Advertised for a teachers workshop for Stormwater Education
- Began planning for the Air and Water Quality Conferences

REGIONAL HOUSING AUTHORITY

**Stephanie Harvey**  
 Vicky Abernethy  
 Kala Guido  
 JoAnn Parlier  
 Elizabeth Moncrief  
 Kim Duncan  
 By Khang



**1,087**  
Units Leased



**100**  
In Office Client Meetings



**170**  
Inspections Completed



**51**  
Vouchers Issued



**1,157**  
Waiting List



**117**  
Total Vouchers Pending



**0**  
Congratulation Letters

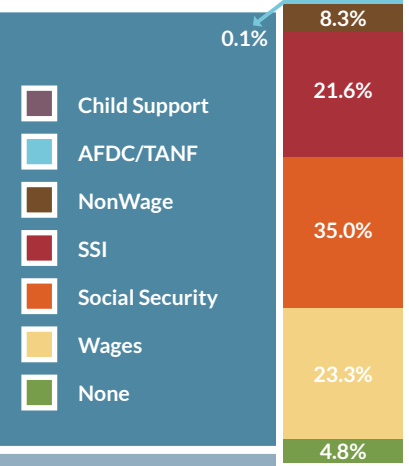


**\$414,834**  
Paid on Tenant's Behalf



**\$382**  
Average Housing Assistance Payment

Section 8 Household Income



WORKFORCE DEVELOPMENT

**Wendy Johnson**  
 April Lail  
 Elizabeth Hilliard  
 Donna Gilbert  
 Matthew Xiong



**8**

Scholarships Issued

Job seekers currently receiving training scholarships



**18**

Trainings

On-the-Job-Training (OJT), Trade Adjustment Act (TAA) and Work Experience



**12**

Recruitment Events

Staff assisted Recruitment Events at a Career Center or Employer Site



**132**

New Register Unemployed

People not working that newly registered in NCWorks.gov (Mar. 2017)



**230**

1x NCWorks Registrants

People that registered in NCWorks.gov for the first time (Mar. 2017)