

# MONTHLY IMPACT REPORT SEPTEMBER 2017



**Western Piedmont  
Council of Governments**

*Creative Regional Solutions Since 1968*

**ADMINISTRATION** - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell | Lauren Livingston

**FINANCE** - Andrea Biddix | April Lail | Sandy Jones | Amanda Wallace | June Stamper

## AREA AGENCY ON AGING

**Tina Miller**  
Sarah Evitt  
Christina Franklin  
Mary Mitchell  
Karen Phoenix  
Anita Roberts  
Amber Thompson

**11,913**

Meals Served



**3,361**

Hours of In-Home Aide Service



**714**

Medical & General Transportation Trips Provided



**324**

Adult Day Care/Health Days of Service



**9**

Housing & Home Improvement Projects



**62**

Hours of Legal Assistance Provided



- 2 community presentations and 1 radio interview
- Taught 4 classes on fall prevention
- 36 In-Home Respite hours provided through Family Caregiver Support Program
- Local Contact Agency program had 13 new referrals initiated from the Raleigh call center; 10 LCA follow-up visits; 1 in-reach visit with facility social workers; and 4 Information and Options Counseling contacts
- 7 Reverse Mortgage Counseling sessions provided
- Ombudsman program made visits to 17 facilities; received 4 new investigations; closed 4 cases; provided technical assistance to 21 individuals; and provided 3 trainings to facilities
- Project CARE completed 8 assessments, 8 Home Visits and granted 10 vouchers during the month (total of 33 vouchers issued out of 107 for the territory). Completed 11 outreach visits to referral agencies and presented information to reach more than 450 people with Project CARE information

Respite Services are available to assist families through WPCOG Area Agency on Aging Family Caregiver Support Program. Respite is provided on a short-term basis to give caregivers a break and an opportunity to care for themselves.

Both the caregiver and those being cared for benefit from respite services. If you are a caregiver, or know someone who is caring for a loved one contact the agencies listed for your county to receive these respite services. For additional questions,

call the Family Caregiver Support Program at (828) 485-4256.

- Alexander County**  
- Premier Home HealthCare | (828) 327-9600
- Burke County**  
- Handi-Care | (828) 437-8429
- Caldwell County**  
- ResCare Home Care | (828) 754-4528
- Catawba County**  
- PremierHome Health Care | (828) 327-9600

## COMMUNITY & ECONOMIC DEVELOPMENT

**Sherry Long**  
Rick Oxford  
Leah Martin  
Laurie Powell  
Lisa Helton  
Erin Schotte  
Jennifer Cannon  
Helen Whisnant



**4**

Mortgage Payment Program Loans

Alexander - 0  
Burke - 0  
Caldwell - 2  
Catawba - 2  
Iredell - 0



**25**

Homeowner Foreclosure Preventions

Alexander - 2  
Burke - 0  
Caldwell - 6  
Catawba - 16  
Iredell - 1



**2**

First-Time Homebuyers

Alexander - 0  
Burke - 0  
Caldwell - 2  
Catawba - 0



**5**

Housing Rehab(s) Completed

Alexander - 0  
Burke - 1  
Caldwell - 1  
Catawba - 3

### Grants Applied for:

- Claremont Golden Leaf Application - **\$500,000**
- Claremont DEQ WWTP Application - **\$10,850,000**
- Rhodhiss DEQ Wastewater Application - **\$400,000**
- Valdese DEQ Water Plant Application - **\$842,770**
- Claremont Building Reuse - Light Year - **\$500,000**
- Claremont IDF Utility Fund - Pre-App - **\$1,000,000**
- Assistance with 3 additional DEQ applications

## IT/GEOGRAPHIC INFORMATION SYSTEMS

**Scott Miller**  
Daniel Ezell  
Tom Bell  
Todd Stroupe  
Trey Schweitzer  
Aaron McMillan



**98**

Total Help-Desk Tickets



**22**

Mgt. Tasks



**40**

End-User Support



**3**

Trainings



**4**

Map Requests



**6**

Meetings



**5**

Data Requests



**18**

Misc. Tasks

### Greenway Transit

- Greenway Passenger Sampling Trips - 18

### General Mapping Support

- Hickory, Rutherford College, Sawmills, Manufacturing Solution Center (MSC), Greater Hickory MPO, WPCOG Community & Economic Dev. and Environmental Planning

### Database Administration

- Created a Grease Trap GIS point layer in ArcGIS online for field verification
- Installed and configured ArcServer 10.5.1 on a new virtual server
- Installed and configured Enterprise Geodatabase (SDE) 10.5.1 on new SQL 2014 database

### Drexel GIS

- Field-Collected 557 Electric Features and placed into GIS

### Rutherford College GIS

- Collected 814 Water Features and placed into GIS

### Other Activities

- Burke County Community Assets Mapping Project
- Worked with Town of Sawmills to write and submit two Asset Inventory & Assessment grants, one to create a water GIS and one to create a wastewater GIS
- Presented techniques of utility GIS creation and maintenance at the NC ArcGIS Users Annual Conference

**John Marshall**  
Johnny Wear  
Taylor Dellinger  
Teresa Kinney  
Leslie Meadows  
Averi Ritchie  
Becca Bleich  
Duncan Cavanaugh

**Planning**

- Attended 12 Commission, Council, and Planning Board meetings
- Managed Claremont's RFP process for obtaining bids for demolition of an abandoned structure code case
- Visited and researched design standards for a firearms testing facility in Claremont
- Accompanied building inspections with the Sawmills Town Attorney in pursuit of minimum housing/abandoned structure mitigation
- Began new contract for technical assistance for Glen Alpine
- Held Board of Adjustment meeting in Rutherford College concerning conditional use for Critical Capabilities
- Valdese Animal Control Code Committee Meeting
- Continued work on satellite annexation for Rutherford College

**Transportation**

- Presentation to Catawba Leadership on transportation projects
- Met with consultant to discuss WPRTA consolidation for Transportation Research Board
- Met with Caldwell Community College to discuss possible transit route development
- Met with the City of Hickory and NCDOT to discuss CityWalk
- Met with Century Furniture to discuss U-4700 and potential travel impacts
- Public Meeting on U-4700, Greenway Public Transportation and MPO TAC/TCC Meeting

- Attended Western NC Rail Conference
- Met with Morganton - SPOT 5.0 bicycle and pedestrian projects
- Submitted CFWNC Grant for transit route in Burke County

**Data**

- Answered 60 requests for data during month of August
- Completed work on CEDS Appendixes
- Completed total population by school district analysis for the CaldGEM report
- Incorporated Catawba County Schools and Hickory City Schools elementary district boundary changes into CGEM model
- Completed IRS returns migration pattern analysis for county/city managers
- Completed poverty and housing value analysis for Claremont Grant
- Completed assessment of the 2017 CEDS Process
- Completed Fall 2017 Economic Indicators Newsletter
- Completed August 2016 Hickory Economic Indicators report
- Completed assessment of the 2017 CEDS Process





**Environmental**

- Held quarterly Western Piedmont Air Quality Committee meeting
- Continued work on the Unifour Septic Tank Repair Project
- Completed the McGalliard Creek Watershed Protection Plan

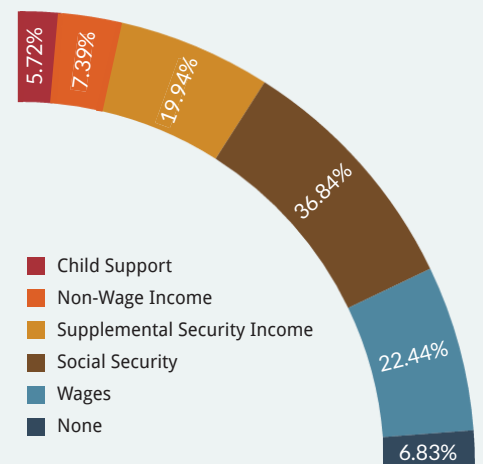
REGIONAL HOUSING AUTHORITY

**Stephanie Harvey**  
Vicky Abernethy  
Kala Guido  
JoAnn Parlier  
Elizabeth Moncrief  
Kim Duncan  
By Khang

 <b>1,094</b> Units Leased	 <b>53</b> In Office Client Meetings	 <b>119</b> Inspections Completed	 <b>0</b> Vouchers Issued	 <b>1,189</b> Waiting List
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 <b>1</b> Total Vouchers Pending	 <b>0</b> Congratulation Letters	 <b>\$417,618</b> Paid on Tenant's Behalf	 <b>\$381.73</b> Average Housing Assistance Payment
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Primary Income for Section 8 Tenants



WORKFORCE DEVELOPMENT

**Wendy Johnson**  
April Lail  
Elizabeth Hilliard  
Donna Gilbert  
Leslie Farris  
Matthew Xiong

**JOBSEEKER SERVICES**

 <b>21</b> Scholarships Issued  Job seekers currently receiving training scholarships	 <b>9</b> Trainings  On-the-Job-Training (OJT) & Work Experience	 <b>130</b> New Register Unemployed  People not working that newly registered in NCWorks.gov	 <b>206</b> 1x NCWorks Registrants  People that registered in NCWorks.gov for the first time
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Learn more at [www.westernpiedmontworks.org](http://www.westernpiedmontworks.org)

**EMPLOYER SERVICES**

 <b>324</b> Employers served at NCWorks Career Centers
 <b>4</b> Staff assisted Recruitment Events at a Career Center or Employer Site
 <b>6,397</b> Job openings in Alexander, Burke, Caldwell & Catawba Counties