

# WPCOG MONTHLY IMPACT REPORT

JANUARY 2021

Please note that January's numbers reflect a Governor declared State of Emergency and Phase III - Safety Protocols.

## ADMINISTRATION, FINANCE & IT

**Anthony Starr**  
Ashley Adkins  
Ashley Bolick  
Judy Caldwell  
Sherry Deal  
Lori Dixon  
Kim Eckard  
Sandy Jones  
Kelsie Mease  
Brianna McCrory  
Scott Miller  
Andrea Roper  
Jason Toney

<b>Finance</b>	<b>9</b> Contracts Logged	<b>442</b> ACH/Online Payments
	<b>108</b> Deposits Processed	<b>65</b> Purchase Orders Processed
<b>Admin</b>	<b>120</b> Checks Written	<b>6</b> Processed Payrolls for 72 Employees

- Several upcoming Communications projects include the Annual Report, Annual Meeting preparations and accompanying marketing materials, and redesign of the Long View Police Departments web space on the Long View Website.
- Staff are initiating a cyber-security assessment for the WPCOG. The study will identify areas that we can improve our security and enhance protections from cyber-attacks.

<b>IT Support</b>	<b>72</b> Total Tickets
	<b>51</b> End-User Support
	<b>10</b> Mgt. Tasks
	<b>11</b> Facilities & Maint.

<b>Outreach &amp; Facilities Usage</b>		
<b>Website</b>	<b>2,604</b> Users	<b>10,155</b> Pageviews
<b>Facebook</b>	<b>292</b> Posts	<b>51,541</b> Reaches
<b>Twitter</b>	<b>83</b> Tweets	<b>17,636</b> Reaches

**Meetings** - Site usage for outside agencies and the public has been suspended until the Governor's Executive Order changes or sets new rules for gatherings. The WPCOG offices remain closed to the public.

## AREA AGENCY ON AGING

**Tina Miller**  
Christina Franklin  
Mary Mitchell  
Karen Phoenix  
Anita Roberts  
Sarah Stamey

<b>AAA OUTREACH</b>	<b>CARES</b>	<b>OMBUDSMAN PROGRAM ACTIVITY</b>						
<b>1</b> Community Presentation (virtual)	<b>143</b> In-Home Respite Hours	<b>1,100</b> Meals Provided	<b>0</b> Facility Visits	<b>1</b> Facility Training	<b>2</b> New Investigations	<b>3</b> Cases Closed	<b>34</b> Technical Assistance	
<b>95</b> Information & Referral Contacts	<b>8</b> Attended FCSP Programs	<b>186</b> Intake Forms Completed for Assistance	<b>PROJECT C.A.R.E. ACTIVITY</b>					
<b>0</b> Registered Caregiver Directed Voucher	<b>20</b> Caregiver Supplemental Supplies	<b>13</b> Individuals Assisted	<b>5</b> Assessments	<b>1</b> Reassessment	<b>0</b> Home Visits	<b>12</b> Vouchers Issued	<b>5</b> Agency Outreach Visits	<b>48</b> People Reached/Outreach
		<b>\$3,302</b> Provided to Assist Providers						

<b>Home &amp; Community Care Block Grant</b>	<b>12,693</b> Meals Served	<b>3,244</b> Hours of In-Home Aide Service	<b>8</b> Housing/Home Improvement Projects	<b>855</b> Medical/General Transportation Trips Provided	<b>210</b> Hours of Legal Assistance Provided	<b>298</b> Adult Day Care/Health Days of Service
--	-------------------------------	---	---	---	--	---

## COMMUNITY & ECONOMIC DEVELOPMENT

**Sherry Long**  
Jennifer Cannon  
Lisa Helton  
Joel Herman  
Rick Oxford  
Laurie Powell  
Erin Schotte  
Paul Teague  
Helen Whisnant

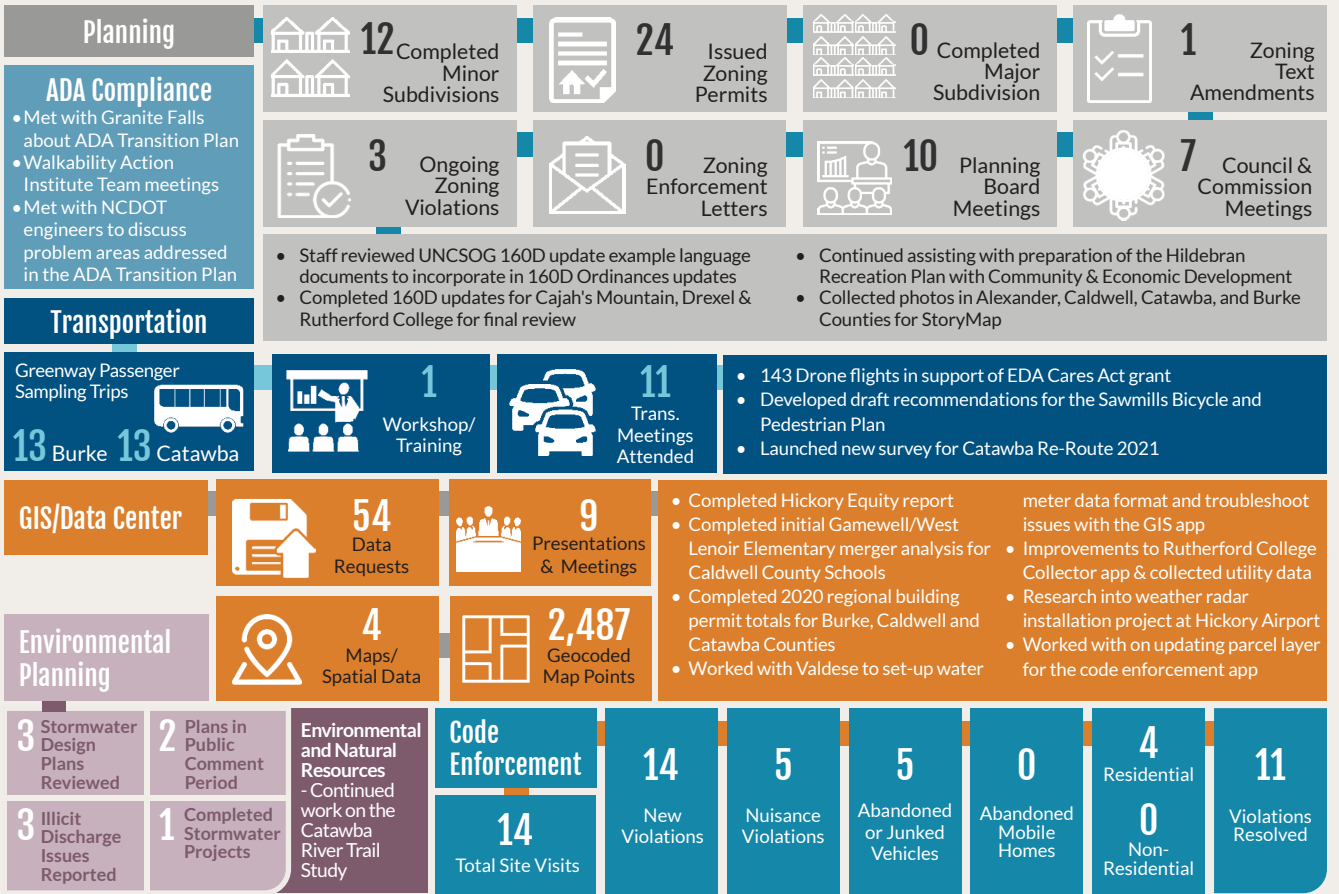
<b>11</b> Homeowner Foreclosure Preventions	<b>4</b> First-Time Homebuyers	<b>7</b> Housing Rehab(s) Completed
Alexander - 1 Burke - 0 Caldwell - 2 Catawba - 5 Lincoln - 2 Wilkes - 0 Iredell - 1	Alexander - 0 Burke - 2 Caldwell - 0 Catawba - 2	Alexander - 1 Burke - 4 Caldwell - 2 Catawba - 0 McDowell - 0 Iredell - 0

## Grants and Activities

- WPCOG staff applied for two NC Commerce Building Reuse Grants totaling \$630,000. Project Glides in Burke County is for \$500,000 and will create 80 new, full-time jobs. Project Parts in Morganton is for \$130,000 and will create 16 new, full-time jobs. The grants are scheduled to be awarded in February.

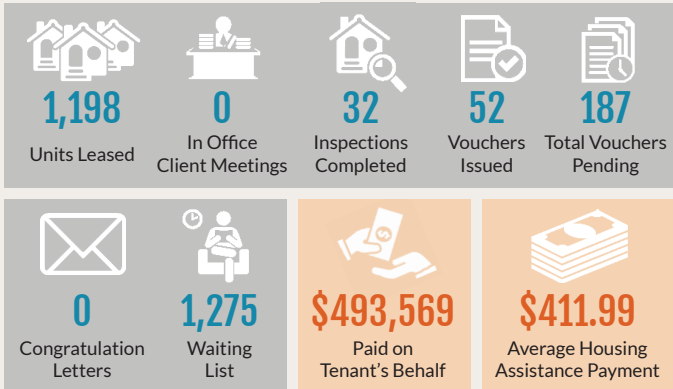
# COMMUNITY & REGIONAL PLANNING

**Alison Adams**  
 Duncan Cavanaugh  
 Jack Cline  
 Taylor Dellinger  
 Patrick DeMauro  
 Brian Horton  
 Todd Justice  
 Ashley Kale  
 Teresa Kinney  
 Dustin Millsaps  
 Hunter Nestor  
 Averi Ritchie  
 Trey Schweitzer  
 Caren Shorthouse  
 Emma Stogner  
 Todd Stroupe  
 Johnny Wear

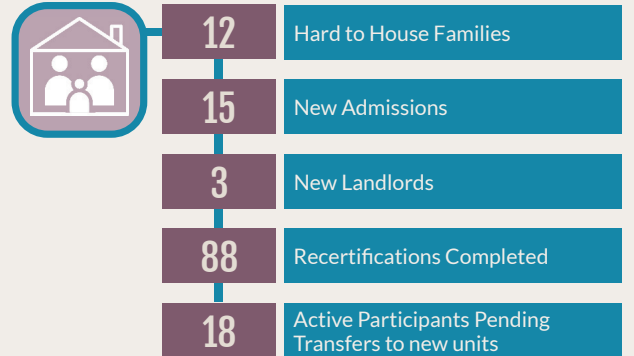


# REGIONAL HOUSING AUTHORITY

**Stephanie Hanvey**  
 Sharday Black  
 Ashley Dale  
 Kim Duncan  
 Kala Guido  
 Kelley Hayward  
 By Khang  
 Elizabeth Moncrief  
 Jared Nava-Salgado  
 JoAnn Parlier



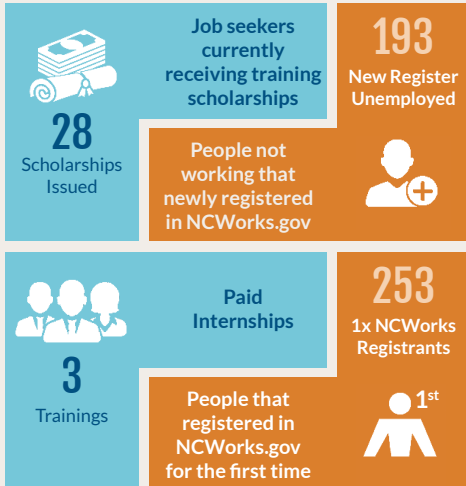
## RHA BY THE NUMBERS



# WORKFORCE DEVELOPMENT BOARD

**Wendy Johnson**  
 Leslie Farris  
 Donna Gilbert  
 Elizabeth Hilliard  
 April Lail  
 Matthew Xiong

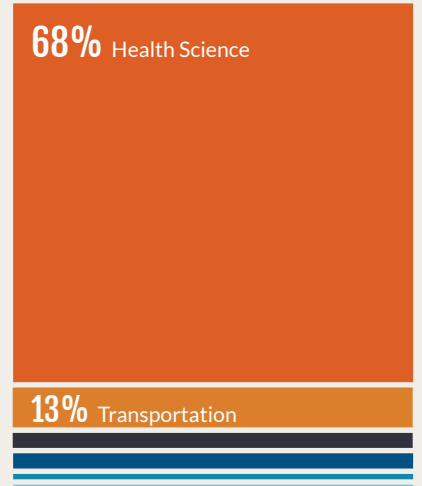
## JOBSEEKER SERVICES



## EMPLOYER SERVICES



## SCHOLARSHIP & TRAINING INDUSTRY



7% Human Services | 16% Public Safety | 3% Business | 3% Marketing