

# MONTHLY IMPACT REPORT

## JUNE 2018

**ADMINISTRATION** - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell | Lauren Livingston  
**FINANCE** - Andrea Biddix | April Lail | Sandy Jones | Amanda Wallace

### AREA AGENCY ON AGING

**Tina Miller**  
 Christina Franklin  
 Mary Mitchell  
 Karen Phoenix  
 Anita Roberts  
 Sarah Stamey  
 Amber Thompson

**13,600**  
 Meals Served



**6,424**  
 Hours of In-Home Aide Service



**712**  
 Medical & General Transportation Trips Provided



**499**  
 Adult Day Care/Health Days of Service



**15**  
 Housing & Home Improvement Projects



**87**  
 Hours of Legal Assistance Provided



- Participated in 1 Health Fair
- 1 Community Presentation
- 1 Senior Center Certification Team Visit
- Taught 4 classes on diabetes self-management
- 303 In-Home Respite hours provided through Family Caregiver Support Program
- Local Contact Agency program had 7 new referrals initiated from the Raleigh call center; 7 LCA follow-up visits; 4 in-reach visits with facility social workers; and 6 Information and Options Counseling contacts
- Assisted 1 individual in the region with Medicare enrollment
- 4 Reverse Mortgage Counseling sessions provided
- Ombudsman program made visits to 22 facilities; received 8 new investigations; closed 7 cases; provided technical assistance to 33 individuals; and provided 3 trainings to facilities
- Project CARE fiscal year ended with final payments in June. Our region ended the fiscal year with 98.8% utilization of funds. Completed 10 home visits and 6 outreach visits to referral agencies. Presented training sessions and informational calls to reach more than 209 people with Project CARE information.
- June 15th was World Elder Abuse Awareness Day. AAA Staff distributed information on Elder Abuse throughout the region and 5000 purple awareness bracelets. Hundreds of people wore their bracelets and wore purple on June 15th to help increase awareness. AAA staff also delivered breakfast to the Adult Protective Services workers at the Departments of Social Services in the region to honor those individuals for the great job they do to protect our vulnerable older adult population.

### COMMUNITY & ECONOMIC DEVELOPMENT

**Sherry Long**  
 Rick Oxford  
 Leah Martin  
 Laurie Powell  
 Lisa Helton  
 Erin Schotte  
 Jennifer Cannon  
 Helen Whisnant



**4**

Mortgage Payment Program Loans

Alexander - 0  
 Burke - 1  
 Caldwell - 1  
 Catawba - 2



**31**

Homeowner Foreclosure Preventions

Alexander - 5  
 Burke - 1  
 Caldwell - 8  
 Catawba - 15  
 Iredell - 1  
 Lincoln - 1



**2**

First-Time Homebuyers

Alexander - 0  
 Burke - 1  
 Caldwell - 1  
 Catawba - 0



**5**

Housing Rehab(s) Completed

Alexander - 2  
 Burke - 1  
 Caldwell - 0  
 Catawba - 2

### GRANTS/ACTIVITIES



- Catawba County received a \$162,000 Building Reuse grant will support Bradington-Young's expansion of its 90,000-square-foot building in Hickory. The company is a manufacturer of high-end leather upholstery. Through this project, the company plans to add 75,000 square feet to its existing property while adding 13 jobs and investing \$4,077,052.
- 2 Urgent Repair Program In Burke and 2 in Caldwell under construction
- 1 Essential Single-Family Rehab (ESFR) Caldwell under construction
- 1 ESFR Caldwell out to bid

### IT/GEOGRAPHIC INFORMATION SYSTEMS

**Scott Miller**  
 Daniel Ezell  
 Tom Bell  
 Todd Stroupe  
 Trey Schweitzer

**140**  
 Total Help-Desk Tickets

**55**  
 End-User Support

**16**  
 Map Requests

**15**  
 Data Requests

**12**  
 Mgt. Tasks

**1**  
 Training

**15**  
 Meetings

**26**  
 Misc. Tasks

#### Greenway Transit

- Greenway Passenger Sampling Trips - 18

#### General Mapping

- Hickory, Rutherford College, Greater Hickory MPO, WPCOG Community & Economic Development

#### Drexel GIS

- Field-Collected 631 water and wastewater features and placed into GIS
- Completed secondary sweep of water/sewer/electric infrastructure
- Created "Multi-Utility Viewer" webapp. Allows user to view water, sewer and electric features, along with as-built drawings and work-orders
- Trained Town Hall personal in Webapp use

#### Maiden GIS

- Performed Follow-Up Review of Town Utility GIS practices

#### GIS/sUAS "Drone" Program

- Flew one event (Rutherford College Elementary School Closing Ceremony)

#### WPCOG

- Implemented new office-wide phone system

#### Ongoing Projects

- Burke County Quality of Life Mapping Project

COMMUNITY & REGIONAL PLANNING

**Alison Adams**  
Johnny Wear  
Brian Horton  
Taylor Dellinger  
Teresa Kinney  
Averi Ritchie  
Becca Bleich  
Hunter Nestor  
Duncan Cavanaugh

**Planning**

- Attended 20 Commission, Council, and Planning Board meetings
- Completed work on the Claremont Comprehensive Plan Draft
- Continued mapping future land use and new zoning map for Glen Alpine
- Worked with intern on Comprehensive Plan update for Rutherford College
- Helped draft golf cart ordinance for Catawba
- Updated zoning permit for Catawba
- Begin talks with Realtor/Developer for a major subdivision in Drexel
- Began updating the Zoning Ordinance for Hildebran
- Completed a conditional use permit for additional signage in Sawmills
- Continued work with the Planning Board on the expansion of the Central Business District in Valdese
- Review of 323 unit market rate apartment complexes for Conover
- Presented the Claremont Comprehensive Plan Draft to the Planning Board

**Transportation**

- Meetings - Alexander County/NCDOT Transportation updates meeting;
- Meeting with NCDOT about U-2530A; Meeting to present budget for Burke County Public Transit; Meeting with Friends of Hickory Club to discuss additional bike routes throughout Hickory; Meeting with staff to discuss Vehicle Occupancy Rate data collection; MPO Meeting; Attended Board of Directors meeting at Greenway Public Transportation; Meet with Maiden to discuss transit opportunities
- Division 11, 12 and 13 Regional Project Scores open house

- Finalized the local input scores for prioritization of Regional Impact projects
- Updated the draft Congestion Management Process (CMP)
- Refined routing and located bus stops for new Burke County bus service
- Introduced new Corridor Development Engineer to Alexander County

**Data**

- Answered 43 requests for data during month of May
- Completed analysis of Kindergarten enrollment rule on Catawba County school growth numbers
- Attended meeting with Senator Tillis's staff
- Completed analysis of median household income data for Claremont grant
- Data collected and tabulated from 18 Fixed Routes sampled during May
- Attended June Transportation Conformity State Inter-agency Call Meeting (SICM)

**Environmental**

- Opened registration for the Air and Water Quality Conferences
- Completed three septic tank repair for the Septic Tank Repair Program
- Completed training for Community Development Block Grant Environmental Assessments
- Completed work on an environmental assessment for the CITY of Morganton Downtown Greenway Connector

REGIONAL HOUSING AUTHORITY

**Stephanie Harvey**  
Vicky Abernethy  
Kala Guido  
JoAnn Parlier  
Elizabeth Moncrief  
Kim Duncan  
By Khang



**1,034**  
Units Leased



**106**  
In Office Client Meetings



**111**  
Inspections Completed



**37**  
Vouchers Issued



**1,538**  
Waiting List



**62**  
Total Vouchers Pending



**100**  
Congratulation Letters



**\$384,778**  
Paid on Tenant's Behalf



**\$372.13**  
Average Housing Assistance Payment

Sec. 8 Client Primary Income Stats



Social Security - 39%  
Wages - 21%  
SSI - 19%  
None - 7%

Non-Wage Contributions - 7%  
Child Support - 6%  
Pension - 1%

WORKFORCE DEVELOPMENT

**Wendy Johnson**  
April Lail  
Elizabeth Hilliard  
Donna Gilbert  
Leslie Farris  
Matthew Xiong

**JOBSEEKER SERVICES**



**4**

Scholarships Issued

Job seekers currently receiving training scholarships



**0**

Trainings

On-the-Job-Training (OJT) & Work Experience



**104**

New Register Unemployed

People not working that newly registered in NCWorks.gov



**193**

1x NCWorks Registrants

People that registered in NCWorks.gov for the first time

Learn more at [www.western piedmont works.org](http://www.western piedmont works.org)

**EMPLOYER SERVICES**



**366**

Employers served at NCWorks Career Centers



**5**

Staff assisted Recruitment Events at a Career Center or Employer Site



**7,009**

Job openings in Alexander, Burke, Caldwell & Catawba Counties