

# MONTHLY IMPACT REPORT FEBRUARY 2016



**Western Piedmont  
Council of Governments**

*Creative Regional Solutions Since 1968*

ADMINISTRATION - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell | Amanda Wallace  
FINANCE - Andrea Biddix | Deanna Butcher | Michelle Cheatham

## AREA AGENCY ON AGING

### Tina Miller

Christina Franklin  
Mary Mitchell  
Sarah Evitt  
Anita Roberts

### February Highlights:

- 227 In-Home Respite hours provided through Family Caregiver Support program
- Local Contact Agency program made visits to 4 facilities; 2 referrals were initiated from the Raleigh call center; and 3 follow-up visits
- 1 Reverse Mortgage Counseling Session
- Ombudsman program made visits to 16 facilities; received 4 new investigations; closed 4 cases; 2 resident's rights trainings; and technical assistance to 16 individuals

### Home and Community Care Block Grant:

- 12,531 Meals served
- 2,804 Hours of In-Home Aide service
- 12 Housing and Home Improvement projects
- 948 Medical and General Transportation Trips provided
- 125 Adult Day Care/Health days of service
- 64 Hours of Legal Assistance provided

AAA has a duty to monitor all services in Alexander, Burke, Caldwell and Catawba counties funded through the Home and Community Care Block Grant (HCCBG), Legal Services and Family Caregiver Support (FSP) according to the standards and policies set by the NC Division of Aging and Adult Services. Providers are monitored at least every three years or more frequently based on their annual risk assessment.

AAA staff recently completed their monitoring for FY 2015-16. This year's monitoring included 16 HCCBG services provided by 12 different providers and 3 FSP services provided by 3 separate providers. During monitoring visits, AAA staff review temperatures of home-delivered and congregate meals, client files, driver logs, attendance records, meal delivery records, volunteer and staff training records, contracts, financial audits and records, receipts, budgets, inspections, sanitation ratings, etc. Upon completion of the monitoring visit, AAA sends the provider and county manager a complete assessment report detailing all findings from the visit.

## COMMUNITY DEVELOPMENT

### Sherry Long

Rick Oxford  
Sam Erwin  
Leah Martin  
Laurie Powell  
Lisa Helton  
Ken Hollar  
Jennifer Cannon  
Melissa Grant  
Kim Duncan

### February Highlights:

	Total	Alexander	Burke	Caldwell	Catawba	Iredell - Lincoln
Mortgage Payment Program Loans Closed:	4	0	1	2	1	0
Homeowner Foreclosure Preventions:	9	1	1	1	1	5
1st Time Homebuyer Loans Closed:	6	0	3	2	1	0
Housing Rehab Loans Closed:	0	0	0	0	0	0
Urgent Repairs Completed:	2	0	0	2	0	0

	Total	Alexander	Burke	Caldwell	Catawba	Regional
Grant Preapplications:	\$0	\$0	\$0	\$0	\$0	\$0
Grants/Loans Submitted:	\$0	\$0	\$0	\$0	\$0	\$0
Grants/Loans Awarded:	\$0	\$0	\$0	\$0	\$0	\$0

## IT/GEOGRAPHIC INFORMATION SYSTEMS

### Scott Miller

Daniel Ezell  
Tom Bell  
Todd Stroupe  
Trey Schweitzer

### February Highlights:

- Work continued on the Maiden GIS Utility Mapping, Western Piedmont Bicycle Plan, Burke County Community Assets Mapping, City of Hickory GIS Support and other various projects.
- Work also occurred in the general operations and upkeep of various Information Technology related data, hardware and software as well as internal budgeting processes for the current and upcoming fiscal years.

### Help Desk Tickets

Category	# of Tickets
Maintenance / AV / Facilities	28
Data Administrative	2
End User Support	10
Map Requests	11
Applications Programming	4
Data Requests	6
Management Tasks	9
Greenway Passenger Samplings Trips	18
Maiden GIS features Collected	1,268
Training	1

**PLANNING DIVISION**

**John Marshall**  
 Johnny Wear  
 Taylor Dellinger  
 Teresa Kinney  
 Elinor Hiltz  
 Erin Schotte  
 Cody Moneymaker

**February Highlights:**

**Planning**

- Staff attended 15 Commission, Council and Planning Board meetings.
- Met about potential Recreation Master Plan & PARTF application
- Investigated funding & redevelopment options for blighted industrial parcel in Drexel
- Completed a review of Economic Development for the Rutherford College Comprehensive Plan
- Continued Comp Plan land-use mapping in Rutherford College
- Continued land-use mapping for the Towns of Claremont, Sawmills & Rutherford College
- Facilitated presentations on the of history of Sawmills & Claremont for Comprehensive Plans
- Hosted field trip for Sawmills Comp Plan Steering Committee

**Transportation**

- Attended Caldwell County Commissioners Meeting to present Western Piedmont Bicycle Plan
- Attended NC Association of Metropolitan Planning Organizations Quarterly Meeting

- Attended Greenway Transportation Meeting
- Hosted MPO TAC & TCC Meetings
- Met with officials to discuss design options for NC 150

**Data**

- Answered 60 data requests
- Gave demographic/economic data presentation at February Claremont City Council Meeting & commuting data presentation at Western Piedmont Workforce Development Meeting
- Interview with Morganton News Herald concerning Burke County demographic & economic data from the American Community Survey
- Completed 2016 Hickory MSA Building Permit tabulations by Census Tract
- Completed February 2016 Hickory Economic Indicators Report

**Environmental**

- Gave presentation on the Environmental Assessments for Town of Hudson's Parks to Hudson Board of Commissioners
- Visited regional schools on behalf of the stormwater partnership
- Continued Planning the Annual Air & Water Quality Conferences

**REGIONAL HOUSING AUTHORITY**

**Stephanie Hanvey**  
 Autumn Hight  
 Vicky Abernethy  
 JoAnn Parlier  
 Kala Guido  
 Elizabeth Moncrief  
 Mary Thomas  
 By Khang

**February Highlights:**

- Units Leased - 1,034, out of 1,074 Maximum
- In office client meetings - 83
- Inspections completed - 145
- Vouchers issued - 12
- Total Vouchers pending - 29
- Current Waiting List - 93
- Congratulation letters mailed - 0
- Paid on tenant behalf - \$411,095.00
- Average Housing Assistance Payment amount per tenant - \$397.58

Pre-applications for the waiting list will be accepted for 3 days only - Tuesday April 19, Wednesday April 20 and Thursday April 21, 2016. Applications must be submitted by mail or in person. We WILL NOT accept applications by fax or email. Starting April 5, 2016, applications for rental assistance will be available online at [www.wpcog.org](http://www.wpcog.org).

**Primary Income Demographic Data Report**

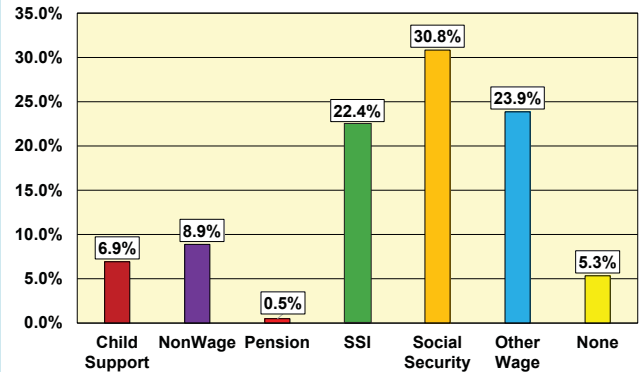


Chart Acronyms: AFDC/TANF - Aid to Families with Dependant Children / Temporary Assistance for Needy Families. SSI - Social Security Income

**WORKFORCE DEVELOPMENT**

**Wendy Johnson**  
 April Lail  
 Elizabeth Hilliard  
 Donna Gilbert  
 Cynthia Conboy  
 Matthew Xiong

**February Highlights:**

Workforce Services	Total	Comments
Scholarships Issued	93	Job seekers currently receiving training scholarships
On-the-Job-Training (OJT) placements	22	On-the-Job-Training (OJT) placements
NCWorks Career Centers - Individual Services	9,038	(Services=Job Referral, Job Placement, Resume Prep, Career Guidance...etc)
NCWorks Career Centers - Employer Services	977	(Services=OJT, On-Site Visit-Technical Assistance-Recruitment Events...etc)
Recruitment Events	9	Staff assisted Recruitment events either at a Career Center or Employer Site

As of March 1, Dr. Carol Moore begin working as the STEM West Coordinator, with her office located at WPCOG.

STEM West advocates and supports the alignment of educational and occupational objectives through the regional workforce and community partnerships.

STEM West is proud to partner with five regional counties to expand and sustain STEM education and training.

