

# BURKE COUNTY SERVICE LIST FOR CAREGIVERS



*Published by Family Caregiver Support Program*

AARP North Carolina State Office	1-866-389-5650
ACAP Hickory/Foothills ( <i>Adult Children of Aging Parents</i> )	1-877-599-ACAP
Adult Protective Services	764-9600
After Hours/Weekends-Burke County Sheriff's Office	438-5500
ALFA ( <i>AIDS Leadership Foothills Alliance</i> )	322-1447
Alzheimer's Association	1-800-272-3900
American Red Cross	1-800-733-2767
AMOREM ( <i>Previously Burke Hospice &amp; Palliative Care</i> )	754-0101
Area Agency on Aging-Western Piedmont Council of Governments	322-9191
Blue Ridge Community Action	438-6255
Adult Day Services ( <i>Adult Day Care/Day Health</i> )	438-6255 Ext. 1123
Burke County Council on Aging	430-4147
Burke County Department of Social Services	764-9600
Burke County Health Department	764-9150
Burke County Local Government	764-9000
Burke County Senior Services	
Burke Senior Center	430-4147
East Burke Senior Center	764-9300
Burke County Tax Office	764-9430
Burke United Christian Ministries	433-8075
Counseling Services AMOREM – <i>Grief Counseling</i>	754-0101
Department of Social Services Adult Services	764-9600
"Do Not Call" Registry ( <i>reducing telemarketing phone calls</i> )	1-888-382-1222
East Burke Christian Ministries	397-7074
Emergency Services	911
Energy Assistance Programs (LIEAP and CRISIS)	764-9600
Family Caregiver Support Program ( <i>Information, Resources and Respite Services</i> )	485-4256
Foothills Service Project-Home Repair Ministry	879-8400
Good Samaritan Clinic	212-4185
Grief/Loss Support-AMOREM ( <i>Formerly Burke Hospice and Palliative Care</i> )	754-0101
Habitat for Humanity	437-0370
Home Health Agencies / Home Care Providers	See <b>Resource Directory for Older Adults</b> - <a href="http://wpcogaaa.org">wpcogaaa.org</a>
Hospitals	
Broughton Hospital	608-4000
UNC Health Blue Ridge Hospital-Morganton	580-5000
UNC Health Blue Ridge-Valdese Emergency Room	580-7640
UNC Health Blue Ridge-Valdese	874-2251
Independent Living for People With Disabilities	322-2921
Information & Options Counseling for Older Adults	485-4257
Legal Aid of North Carolina-Raleigh	1-877-579-7562
Regional Office-Foothills	437-8280
Lifeline Medical Alert System	1-855-415-6752
Link-up Low Income Discount Service (Burke DSS)	764-9600

Medical (Durable) Equipment	See <b>Resource Directory for Older Adults</b> <a href="http://wpcogaaa.org">wpcogaaa.org</a>
Medicaid Information ( <i>Burke County Dept. of Social Services</i> )	764-9600
Medicare Toll-Free Hotline	1-800-633-4227
Morganton Regional Resource Center for the Deaf and Hard of Hearing	430-7185 430-7192 TTY
NC Assistive Technology Program ( <i>hearing, vision, other</i> )	608-5686
NC Dept. of Justice-Consumer Protection	1-877-566-7226
NC Medicaid Division of Health Benefits	1-888-245-0179
North Carolina 2-1-1 Community Health and Human Resources	Dial 211
North Carolina Baptist Aging Ministry (NCBAM)	1-877-506-2226
North Carolina Senior Legal Helpline	1-877-579-7562
Nursing Homes & Assisted Living Facility Information ( <i>Call Regional Long Term Care Ombudsman</i> )	485-4271
Nutrition Programs of Burke County Congregate Nutrition & Home Delivered Meals	430-4147
Parkinson Association of the Carolinas	1-866-903-7275
Partners Behavioral Health-Access/Crisis	1-888-235-4673
Project CARE ( <i>Alzheimer's/Dementia Caregiver Support</i> )	485-4267
Project Lifesaver-Valdese Police Dept.	879-2100
Salvation Army Financial Assistance	322-8061
Senior Health Insurance Information Program (SHIIP) Raleigh Local Senior Health Insurance Information Program Counseling – Burke Senior Services	1-855-408-1212 430-4147
Senior TLC ( <i>formerly PACE@Home</i> )	468-3980
Services For The Blind	764-9704
Sheriff's Office-Administration	438-5500
Social Security Administration	1-800-772-1213
Support Groups – <i>See Burke Senior Services for Assistance</i>	430-4147
Telephone Assurance for Burke County (TAB)	430-4147
Transportation Greenway Public Transportation Medical Transportation, Inc. Catawba Valley Medical Services Neighbors Network – Neighbors Rides	464-9444 448-1674 437-8808 464-1111
United Way	433-0681
Veteran Services	439-4376
Vocational Rehabilitation Services	608-5600

### Websites:

[nc-caregivers.com/login](http://nc-caregivers.com/login)  
[wpcogaaa.org](http://wpcogaaa.org)  
[nc211.org](http://nc211.org)  
[ncshiip.com](http://ncshiip.com)  
[alz.org](http://alz.org)  
[dementianc.org](http://dementianc.org)  
[medicare.gov](http://medicare.gov)  
[ready.gov](http://ready.gov)

North Carolina Caregiver Portal  
 WPCOG Area Agency on Aging  
 Community Health and Human Resources  
 NC Senior's Health Insurance Information  
 Alzheimer's Association  
 Dementia Alliance of North Carolina  
 US Government Site for Medicare  
 National Public Service to Promote Disaster Preparedness

Please submit additions and corrections to: Family Caregiver Support Administrator, Area Agency on Aging  
 Western Piedmont Council of Governments (828)485-4256 [mary.mitchell@wpcog.org](mailto:mary.mitchell@wpcog.org)