

MONTHLY IMPACT REPORT

NOVEMBER 2018



50 YEARS
Western Piedmont
 Council of Governments

Creative Regional Solutions Since 1968

ADMINISTRATION - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell

FINANCE - Andrea Roper | April Lail | Sandy Jones | Kim Eckard

AREA AGENCY ON AGING

Tina Miller
 Amber Chapman
 Christina Franklin
 Mary Mitchell
 Karen Phoenix
 Anita Roberts
 Sarah Stamey

11,628 Meals Served 	4,064 Hours of In-Home Aide Service
729 Medical & General Transportation Trips Provided 	421 Adult Day Care/Health Days of Service
5 Housing & Home Improvement Projects 	46 Hours of Legal Assistance Provided

- 3 community presentations
- Held 1 community event
- 3 Radio Interviews/PSA's
- 1 Newspaper Article
- 132 In-Home Respite hours provided through Family Caregiver Support Program
- Local Contact Agency program had 1 new referral initiated from the Raleigh call center; 2 LCA follow-up visits; 3 in-reach visits with facility social workers; and 39 information and options counseling contacts
- Assisted 32 individuals in the region with Medicare enrollment
- 2 Reverse Mortgage Counseling sessions provided
- Ombudsman program made visits to 15 facilities; received 6 new investigations; closed 9 cases; and provided technical assistance to 41 individuals
- Project CARE completed 19 assessments, 2 reassessments, 16 home visits and granted 20 vouchers during the month of November (total of 90 vouchers issued out of 107 for the territory). Completed 5 outreach visits to referral agencies. Presented 3 training sessions, attended conferences, meetings, and informational calls to reach more than 202 people with Project CARE information.

In recognition of National Caregiver Month, Area Agency on Aging, Family Caregiver Support Program collaborated with ACAP Hickory (Adult Children of Aging Parents) and Carolina Caring to host the 4th annual regional caregiver conference on Friday, November 2, 2018. This year's conference, "Caregiving: Finding Your Way", featured speakers from Piedmont HealthCare, Winston-Salem, Wake Forest Health Network and Brian Hissom & Associates. The focus of the conference was to provide caregivers with practical strategies to be effective caregivers and advocate for the older adults in their care.

During the month of November, the Family Caregiver Support program provided radio interviews, recorded public service announcements and gave presentations across the region to showcase National Caregiver Month and bring awareness of the dedication given by caregivers everyday throughout the year.

COMMUNITY & ECONOMIC DEVELOPMENT

Sherry Long
 Jennifer Cannon
 Lisa Helton
 Rick Oxford
 Laurie Powell
 Erin Schotte
 Paul Teague
 Helen Whisnant

 7 Mortgage Payment Program Loans Alexander - 0 Burke - 3 Caldwell - 2 Catawba - 1 Iredell - 1	 14 Homeowner Foreclosure Preventions Alexander - 3 Burke - 1 Caldwell - 4 Catawba - 3 Iredell - 1 Wilkes - 1 Watauga - 1	 8 First-Time Homebuyers Alexander - 0 Burke - 3 Caldwell - 4 Catawba - 1	 1 Housing Rehab(s) Completed Alexander - 0 Burke - 0 Caldwell - 1 Catawba - 0
--	---	--	---



GRANTS/ACTIVITIES

- 14 Participants Attend Homebuyer Workshop on November 14.

IT/GEOGRAPHIC INFORMATION SYSTEMS

Scott Miller
 Tom Bell
 Daniel Ezell
 Trey Schweitzer
 Todd Stroupe

 117 Total Help-Desk Tickets	 9 Mgt. Tasks
 24 End-User Support	 3 Trainings
 37 Map Requests	 16 Meetings
 13 Data Requests	 15 Misc. Tasks

Greenway Transit Passenger Sampling Trips

16

632

Sawmills Water and Sewer features collected and added to GIS

General Mapping

- Alexander County, Caldwell County, Town of Catawba, Glen Alpine, Rutherford College, Greater Hickory MPO, WPCOG Community & Economic Development and WPCOG Regional Housing Authority

Maiden Utility GIS

- Upgraded Maiden GIS to allow persons updating data to see full feature information, rather than abbreviated data

sUAS/Drone

- Trey Schweitzer presented about the WPCOG Drone Program to the Triad GIS Users Group at their GIS Day Meeting

Claremont GIS

- Georeferenced 105 as-builts/drawings and placed into City's online utility GIS

Ongoing Projects

- Burke County Quality of Life Mapping Project

Alison Adams
 Taylor Dellinger
 Brian Horton
 Duncan Cavanaugh
 Averi Ritchie
 Johnny Wear
 Becca Bleich
 Teresa Kinney
 Hunter Nestor

Planning

- Attended 10 Commission, Council, and Planning Board meetings
- Met with City of Lenoir/Stormwater Administrator for NCDEQ and EPA Audit for Hudson and Sawmills
- Began drafting Action Plan for Planning Board of Hudson
- Assisted Town Council on review of a new town hall for Gamewell
- Met with potential developers to discuss properties located in Catawba
- Helped prepare the Code Enforcement Ordinance to be adopted by municipalities in the region.
- Attended 3rd meeting for the Bethlehem Community Plan
- Attended Kickoff meeting for the Caldwell Comprehensive Plan
- Completed work on the Rutherford College Comprehensive Plan
- Facilitated a minimum housing inspection for Hildebran
- Helped facilitate demolition of a dilapidated mobile home in Hildebran
- Presented the Sawmills Comp Plan to the Planning Board for review
- Met with municipalities participating in the WPCOG code enforcement initiative
- Conducted interviews for the Code Enforcement Officer position
- Introduced the new ADA Program at the WPCOG Policy Board meeting

Transportation

- *Meetings* - Attended Board of Directors meeting at Greenway Public Transportation; Presented transportation planning update to WPCOG Policy Board; Presented transportation projects update to Catawba County Commission; Met with Hildebran industrial employers on transportation needs and shared update with Town Council; Attended

- NCAMPO quarterly meeting in Charlotte; Attended traffic calming workshop in Salisbury; Attended funder meeting for Burke County transportation routes; Meeting with MPO and Division 12 officials to discuss Title VI update and Prioritization 6.0 pre-submittal process; Attended Burke County Marketing meeting
- Completed passenger sampling surveys on twelve trips of the four new flex bus routes in Burke County
 - Recommended four new Local Administered Project Program (LAPP) applications totaling \$7M in STBG-DA funds

Data

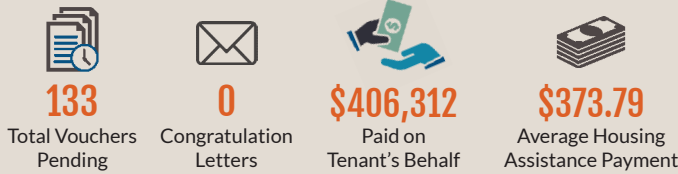
- Answered 54 requests for data during month of November
- Gave housing and employment data presentation during the first Caldwell County Comprehensive Plan committee meeting
- Participated in Hickory Trail Report presentation for Hickory City Council
- November passenger sampling narrative completed for Greenway.
- Completed November 2018 Hickory Economic Indicators Report
- Attended November Transportation Conformity State Interagency Call Meeting (SICM)

Environmental

- Completed two septic tank repair for the Septic Tank Repair Program
- Held the quarterly Water Resources Committee Meeting with DEQ Stormwater as guest
- Completed one Environmental Assessment for the City of Morganton

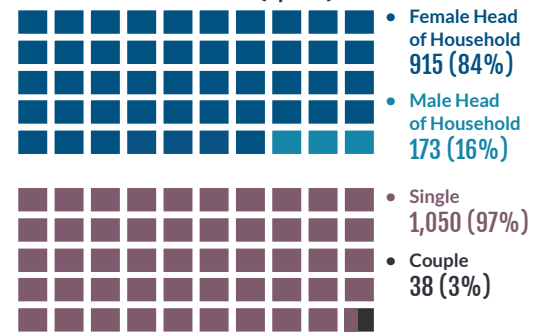
REGIONAL HOUSING AUTHORITY

Stephanie Harvey
 Vicky Abernethy
 Ashley Dale
 Kim Duncan
 Kala Guido
 By Khang
 Elizabeth Moncrief
 JoAnn Parlier



Sec. 8 Client Household Demographics

Total Number of Families (1,088)



Children 1 - 18 (954)
 Males (445) | Females (509)

WORKFORCE DEVELOPMENT

Wendy Johnson
 Leslie Farris
 Donna Gilbert
 Elizabeth Hilliard
 April Lail
 Matthew Xiong

JOBSEEKER SERVICES



Learn more at www.western piedmont works.org

EMPLOYER SERVICES

