

# Western Piedmont Regional Reentry Resource Guide



Serving the counties of Alexander, Burke, Caldwell and Catawba  
Volume 1, December 2019

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# ***Western Piedmont Region Reentry Resource Guide***

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## **ALEXANDER COUNTY RESOURCES**

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### **Children and Families**

Agency Name: **Alexander County Department of Social Services**  
Address: 604 7<sup>th</sup> St. SW, Taylorsville, NC 28681  
Phone: 828-632-1080  
Website: [www.alexandercountync.gov/dss/](http://www.alexandercountync.gov/dss/)  
Service(s) Offered: Child daycare subsidy program

Agency Name: **I-CARE, INC**  
Address: 1415 Shelton Avenue, Statesville, NC 28677  
Phone: 704-872-8141  
Website: <https://icare-inc.org/>  
Service(s) Offered: Catawba County Head Start. Help individuals and families ages 18 and older become self-sufficient. Services include, but not limited to, soft skills training; financial training; vocational training/tuition assistance; temporary employment and other employment services.

### **Clothing**

Agency Name: **Christian Crisis Center**  
Address: 215 5<sup>th</sup> Ave. SW, Taylorsville, NC 28681  
Phone: 828-632-0022  
Service(s) Offered: Clothing, food, and cash emergency assistance

Agency Name: **Salvation Army Thrift Store**  
Address: 226 Westgate Dr., Taylorsville, NC 28681  
Phone: 828-632-3832  
Website: [www.salvationarmy.org](http://www.salvationarmy.org)  
Service(s) Offered: Tuesdays for free clothing or food; social worker available.

Agency Name: **Goodwill**  
Address: 781 NC-16, Taylorsville, NC 28681  
Phone: (828) 632-0092  
Website: [www.goodwillnwc.org](http://www.goodwillnwc.org)  
Service(s) Offered: Clothing

## Education/Training/Employment

Agency Name: **I Care, Inc. Head Start**  
Phone: 704-873-4865  
Website: <https://icare-inc.org/>  
Service(s) Offered: Pre-school education program. Full-time care for children in program whose parents work or are in job training. Speech, physical, and occupational therapies. Parent teaching, dental and vision treatment for children. Eligibility based on low income. Disabled children ages 3-4.

Agency Name: **Appalachian State University Center at Hickory**  
Address: 2760 Hwy 70 SE, Hickory, NC 28602  
Phone: 828-327-7000  
Website: [www.hickory.ghp.appstate.edu](http://www.hickory.ghp.appstate.edu)  
Service(s) Offered: Wide range of degree programs from several universities and continuing education for adults

Agency Name: **Catawba Valley Community College, Alexander Center for Education**  
Address: 345 Industrial Blvd., Taylorsville, NC 28681  
Phone: 828-632-8221  
Website: [www.cvcc.edu/resources/alexander.center](http://www.cvcc.edu/resources/alexander.center)  
Service(s) Offered: GED, ESL, pre-requisite degree programs, continuing education classes

Agency Name: **Alexander Career Center**  
Address: 604 7<sup>th</sup> St. SW, Taylorsville, NC 28681  
Phone: 828-632-4631  
Website: [www.ncesc.com](http://www.ncesc.com)                      [www.ncworks.gov](http://www.ncworks.gov)  
Service(s) Offered: Job search, labor market information, job referrals

Agency Name: **Vocational Rehabilitation Services**  
Address: 1261 10<sup>th</sup> Ave., NE, Hickory NC 28602  
Phone: 828-322-2908  
Website: <https://www.ncdhhs.gov/divisions/dvrs>  
Service(s) Offered: Provides counseling, training, education, transportation, job placement, assistive technology and other support services to people with disabilities, such as client assistance program (CAP), community rehabilitation services, disability determination services, employment services for people with disabilities, and independent living for people with disabilities.

## Financial

Agency Name: **Family Guidance Center**  
Address: 17 Hwy 70 SE, Hickory, NC 28602  
Phone: 828-322-1400

Website: [www.fgcservices.com](http://www.fgcservices.com)  
Service(s) Offered: Free credit counseling

## Food

Agency Name: **Alexander County Department of Social Services**  
Address: 604 7<sup>th</sup> St. SW, Taylorsville, NC 28681  
Phone: 828-632-1080  
Website: [www.alexandercountync.gov/social-services.php](http://www.alexandercountync.gov/social-services.php)  
Service(s) Offered: Food and nutrition services

## Legal Aid

Agency Name: **Legal Aid of North Carolina – Morganton Office**  
Address: 2110 East Union St., Morganton, NC 28655  
Phone: 828-437-8280 or 1-800-849-5195  
Website: [www.legalaidnc.org](http://www.legalaidnc.org)  
Service(s) Offered: Free legal services in civil matters for low-income individuals

## Medical and Mental Health

Agency Name: **Alexander County Health Department**  
Address: 338 1<sup>st</sup> Ave. SW, Taylorsville, NC 28681  
Phone: 828-632-9704  
Website: [www.alexanderhealth.org](http://www.alexanderhealth.org)  
Service(s) Offered: Adult Health; child health; immunizations; maternal health services

Agency Name: **Alexander County Dental Clinic**  
Address: 338 1<sup>st</sup> Ave. SW, Taylorsville, NC 28681  
Phone: 828-632-9704 ext. 481 for an appointment  
Service(s) Offered: Dental services for children birth through 18 years of age; Medicaid; NC Health Choice or self-pay (no dental insurance) with sliding fee scale

Agency Name: **Alexander County Home Health Agency**  
Address: 338 1<sup>st</sup> Ave SW, Taylorsville, NC 28681  
Phone: 828-632-9704 ext. 424  
Website: [www.alexandercountync.gov/health/homehealth.php](http://www.alexandercountync.gov/health/homehealth.php)  
Service(s) Offered: Assist patients who are homebound due illness or convalescence

Agency Name: **Vaya Health**  
Phone: 828-225-2785  
Crisis Line: 1-800-849-6127

Service(s) Offered: Mental Health Services and providers

## Rent/Utility/Housing

Agency Name: **Alexander County Department of Social Services**  
Address: 604 7<sup>th</sup> St. SW, Taylorsville, NC 28681  
Phone: 828-632-1080  
Website: [www.alexandercountync.gov/dss](http://www.alexandercountync.gov/dss)  
Service(s) Offered: Family support services; children's services; adult and disabled services including low-income energy assistance/crisis intervention.

Agency Name: **Alexander County Habitat for Humanity**  
Address: 294 E. Main Ave, PO Box 565, Taylorsville, NC 28681  
Phone: 828-635-7889  
Website: [www.alexandercountyhabitatforhumanity.com](http://www.alexandercountyhabitatforhumanity.com)  
Service(s) Offered: Assistance for people in need by building and renovating houses

Agency Name: **WPCOG-Regional Housing Authority**  
Address: 1880 2<sup>nd</sup> Ave. NW, Hickory, NC 28601  
Phone: 828-322-9191  
Website: <http://www.wpcog.org/regional-housing-authority>

## Support Groups

Agency Name: **Listing of Alexander County Resources**  
Website: [www.acresources.org](http://www.acresources.org)  
Service(s) Offered: Online resource guide, which includes support groups

Agency Name: **Town of Taylorsville Community Support**  
Website: [www.taylorsvillenc.com/organizations.htm](http://www.taylorsvillenc.com/organizations.htm) or /support.htm  
Service(s) Offered: Town of Taylorsville website listing of community support

## Transportation

Agency Name: **Greenway Public Transportation**  
Address: 1515 4<sup>th</sup> Street SW, Conover, NC28613  
Phone: 828-464-9444 or 828-465-7634  
Website: [www.mygreenway.org](http://www.mygreenway.org)  
Service(s) Offered: Public transportation for Alexander County residents

Agency Name: **Alexander County Transportation**

Address: 621 Liledoun Road, box 3, Taylorsville, NC 28681  
Phone: 828-632-1112  
Website: [www.alexandercountync.gov/index/pdf/transportation.pdf](http://www.alexandercountync.gov/index/pdf/transportation.pdf)  
Service(s) Offered: Transportation for Alexander County residents

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## **BURKE COUNTY RESOURCES**

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### **Children and Families**

Agency Name: **American Red Cross**  
Address: 305 West Union Street, Morganton, NC 28655  
Phone: 828-438-8844; 828-437-1911 – nights, weekends, and holidays  
828-406-5581 (Charles Avery – cell)  
Website: [www.burkecountyredcross.com](http://www.burkecountyredcross.com); [www.redcross.org](http://www.redcross.org) (to register for a health class)  
Service(s) Offered: Offers 24-hour disaster and military family emergency service, aid to victims of fire and other disaster, blood donation collections, health classes (CPR, First Aid, and Lifeguard), and disaster preparedness education.

Agency Name: **Child Care Connections**  
Address: 204 West Union Street, Morganton, NC 28655  
Phone: 828-439-2328  
1-877-670-8735 (Region 9 Referral Line – Childcare only)  
Service(s) Offered: Resource and referral for young children does not refer directly. This is done through Region 9 Referral Line

Agency: **Blue Ridge Community Action**  
Address: (Morganton Office – Main)) 800 North Green Street, Morganton, NC 28655  
Phone: 828-438-6855  
(Rutherford College Office) 240 Brevard Street, Rutherford College, NC 28671  
Phone: 828-879-2367  
Website: <https://www.brcainc.org/>  
Service(s) Offered: Cares about the entire community and is dedicated to helping people help themselves and each other. Provides the following services to most of the communities in the Burke County area: Day Care, Head Start, and Early Head Start.

Agency: **Options, Inc. (24-hour service to women and children)**  
Phone: 828-438-9444  
Service(s) Offered: Aid to victims of sexual assault, rape crisis and domestic violence.

Agency: **The Outreach Center**  
Address: 510 East Fleming Drive, Morganton, NC 28655  
Phone: 828-439-9550  
Website: [www.theoutreachcenter.org](http://www.theoutreachcenter.org)



Service(s) Offered: Distribute backpacks with school supplies to children in need in August. Please call before school starts to sign up. Child's Medicaid card, Health Choice card, or Parents IRS 1040 needed to verify eligibility.

Agency: **Morganton Regional Center (MRC)**  
Address: 107 Foothills Drive, Morganton, NC 28655  
Phone: 1-800-999-8915 – Voice/TDD within NC  
828-430-7185 - Voice  
828-47-6606 – Video Phone

Website: <https://www.ncdhhs.gov/divisions/dsdhh>  
Service(s) Offered: Provides communication access for **deaf and hard of hearing individuals** for advocacy services, insurance applications, assist with Medicaid benefits and social security applications by request.

Agency: **Burke County Social Services**  
Address: 700 East Parker Road, Morganton, NC 28655  
Phone: 828-764-9600  
Website: <http://www.burkenc.org/departments/social-services>

Service(s) Offered: Dedicated to assist individuals who require or request our applicable social work services to maintain or enhance the quality of their lives. We strive to provide those services within the context of community needs, the law, and state defined policy. We further seek to provide those services in a manner that respects the dignity of each human being and recognizes the need for each individual to reach his/her highest level of independence.

Agency: **Burke Pregnancy Care Center**  
Address: 302 South Main Street, Drexel, NC 28619  
Phone: 828-437-4357  
Website: <https://www.pccob.com/>

Service(s) Offered: Provides pregnancy testing and verification, education on fetal development, limited ultrasounds, confidential peer counseling, referrals, baby and mom hygiene items, maternity clothes, baby clothes, and educational videos on various pregnancy subjects.

Agency: **Family Guidance Center, Inc. (Catawba County – serves Burke County)**  
**Consumer Credit Counseling**

Address: 17 US Highway 70 SE, Hickory, NC 28602  
Phone: 828-322-1400  
Website: <http://www.fgcservices.com>

Service(s) Offered: Offers individuals and family counseling, domestic violence services and credit/financial counseling. Also offers MAT (Male Abuser Treatment) program and shelter for battered women.

## Clothing

Agency Name: **Burke United Christian Ministries**  
Address: 305-B West Union Street, Morganton, NC 28655  
Phone: 828-433-8075  
Website: [www.bucm.net](http://www.bucm.net)  
Service(s) Offered: Clothing for families in need

Agency: **First Baptist Church of Drexel**  
Address: 200 S. Main Street, Drexel, NC 28619  
Phone: 828-437-3351  
Website: [www.drexelfirstbaptist.org](http://www.drexelfirstbaptist.org)  
Service (s) Offered: Offers free clothing and food to community members in need on the 2<sup>nd</sup> Sunday of every month starting at 5:00pm. You must bring a photo ID.

Agency: **First Baptist Church of Valdese – Twice Blessed Clothes Closet**  
Address: 500 Faet Street, NW, Valdese, NC 28690  
Phone: 828-874-2266  
Website: [www.valdesefirstbaptist.org](http://www.valdesefirstbaptist.org)  
Service(s) Offered: Twice Blessed is the Church's clothing ministry. It is located just inside the door to the church fellowship hall, which is accessed from the parking lot behind the church. The clothes closet offers many different sizes and types of clothing, all at no charge. This ministry is open to the community on Tuesdays and Thursdays from 2:00 to 4:00 p.m. Donations are accepted for new or gently used clothes.

Agency: **First United Methodist Church of Valdese – Hygiene Closet**  
Address: 217 St. Germain Avenue, SE, Valdese, NC 28690  
Phone: 828-874-0006  
Service(s) Offered: The Hygiene Closet/Outreach Ministries event is the 1<sup>st</sup> Monday of each month from 5:30 – 6:00 p.m. Prayer and devotion to follow. It is on a first come, first serve basis. The items available range from personal hygiene to cleaning supplies. No appointment needed and it is available to residents of **Burke County only**.

Agency: **Foothills Thrift Store**  
Address: 259 Main Street, Valdese, NC 28690  
Phone: 828-874-2521  
Website: [www.foothillsserviceproject.org/stores.html](http://www.foothillsserviceproject.org/stores.html)  
Service(s) Offered: Donated thrift store items can be purchased at a 50% discount for families with needs referred by a school or agency. Store hours are 9:30am – 5:30 p.m.; extended Summer hours in Valdese are Friday, 9:30 a.m. – 8:30 p.m.

Agency: **Valdese First Christian Church – Dry Bottoms Baby Closet Ministry**  
Address: 916 Berry Avenue SE, Valdese, NC 28690

Phone: 828-879-8054  
Website: <http://www.disciples.org/congregation/listing/first-christian-church-635/claim>  
Service(s) Offered: Provides assistance to those who are in need of diapers, wipes, creams, powder, shampoo, baby wash, and other basic needs for small children. The closet is free of charge to those who are in need. Recipients may come by once a month: Hours are 2:00 p.m. – 4:00 p.m every 2<sup>nd</sup> and 4<sup>th</sup> Tuesday of the month.

Agency: **Goodwill**  
Address: 118 Bost Rd, Morganton, NC 28655  
Phone: (828) 433-4557  
Website: [www.goodwill.org](http://www.goodwill.org)  
Service(s) Offered: Clothing.

## Education/Training/Employment

Agency Name: **Western Piedmont Community College**  
Address: 1001 Burkemont Avenue, Morganton, NC 28655  
Phone: 828-438-6000  
Website: [www.wpcc.edu](http://www.wpcc.edu)  
Service(s) Offered: Curriculum and continuing education, adult basic education and Adult GED

Agency Name: **Burke County Public Schools**  
Address: 700 East Parker Road, Morganton, NC 28655  
Phone: 828-439-4312  
Website: [www.burke.k12.nc.us](http://www.burke.k12.nc.us)  
Service(s) Offered: Kindergarten through high school and adult high school diplomas

Agency: **Goodwill Career Connections – Morganton**  
Address: 118 Bost Road, Morganton, NC 28655  
Phone: 828-433-457  
Website: <https://www.goodwillnwc.org>  
Service(s) Offered: Provides introductory computer training with a personalized curriculum.

Agency Name: **NC Works Career Center – Burke County**  
Address: 720 East Union Street, Morganton, NC 28655  
Phone: 828-438-6161  
Website: [www.ncworks.gov](http://www.ncworks.gov)  
Service(s) Offered: Your NCWorks Career Centers can help you with the following services at no-charge: Career assessment and guidance; Access to training and education programs; Learn about job fairs and workshops; Information on the job market; Assistance with searching for jobs; Résumé and cover letter preparation; Practice interviewing for jobs; Computer and Internet access to register with and use NCWorks Online to find work.

Agency Name: **Vocational Rehabilitation Services (Work Source West)**  
Address: 200 Enola Road, Morganton, NC 28655  
Phone: 828-433-2423  
Website: <https://www.ncdhhs.gov/divisions/dvrs>  
Service(s) Offered: Provides counseling, training, education, transportation, job placement, assistive technology and other support services to people with disabilities, such as client assistance program (CAP), community rehabilitation services, disability determination services, employment services for people with disabilities, and independent living for people with disabilities.

## Financial

Agency Name: **Olive Hill Community Economic Development Corporation, Inc.**  
Address: 200C College Street, Morganton, NC 28655  
Phone: 828-476-4620  
Website: [www.ohcedc.org](http://www.ohcedc.org)  
Service(s) Offered: Financial counseling, debt counseling, money management, foreclosure mitigation, homebuyer education.

## Food

Agency Name: **Food and Nutrition Services (SNAP)**  
Address: 700 East Parker Road, Morganton, NC 28655  
Phone: 828-439-2000  
Service(s) Offered: Food and nutrition services for qualifying families and individuals

Agency Name: **Burke United Christian Ministries**  
Address: 305-B West Union Street, Morganton, NC 28655  
Phone: 828-433-8075  
Website: [www.bucm.net](http://www.bucm.net)  
Service(s) Offered: Food Pantry and soup kitchen  
Contact Rosemary Ohnesorge (Ext. 223) concerning the Mobile Food Pantry Program

Agency Name: **The Outreach Center**  
Address: 500 E. Fleming Drive, Morganton, NC 28655  
Phone: 828-439-8300  
Website: [www.theoutreachcenter.org](http://www.theoutreachcenter.org)  
Service(s) Offered: Provides free, nourishing groceries (call for days/times) to assist hungry families through our Outreach Food Distribution program. Provides free diapers to infants and toddlers who struggle with unmet diaper need. Provides food and toiletry items to assist non-profit organizations, homeless shelters and children's homes through our Community Food Bank program. Provides free adult education and GED preparation through our Fresh Start Education program. Provides career employment skills training and on-the-job training

through our Workforce Development program. Provides counseling to help overcome barriers to employment that are mental health related.

Agency Name: **East Burke Christian Ministries**  
Address: 103 3<sup>rd</sup> Avenue, SE, Hildebran, NC 28637  
Phone: 828-397-7074  
Service(s) Offered: A small crises assistance agency located in Hildebran serving eastern Burke County. The main assistance is food. Can also help financially with past due bills for power and rent, and also medicine, and kerosene. Recipient must live in the eastern part of Burke County to be able to receive services from East Burke Christian Ministries.

Agency Name: **Burkemont Baptist Church**  
Address: 4668 Burkemont Road, Morganton, NC 28655  
Phone: 828-437-2357  
Service(s) Offered: Provides food pantry assistance to Burke County residents on Thursdays. Must show proof of residency.

Agency Name: **Crosslink Church**  
Address: 400 Malcolm Boulevard, Rutherford College, NC 28671  
Phone: 828-874-0428  
Service(s) Offered: Thursdays only from 11am – 12pm provides food to persons in need and helps with rent payments on a 3-month rotation if need is shown.

Agency Name: **Pleasant View Baptist Church**  
Address: 1834 US 70E, Morganton, NC 28655  
Phone: 828-437-3469  
Service(s) Offered: Provides food assistance on the 1<sup>st</sup> and 3<sup>rd</sup> Thursdays of each month between 10am and 11:30am. Must bring valid photo ID with current address.

Agency Name: **Abernathy Memorial United Methodist Church**  
Address: 960 Malcolm Boulevard, Rutherford College, NC 28671  
Phone: 828-879-8894  
Service(s) Offered: Provides food assistance. Call the number listed for dates of food giveaways.

## Legal Aid

Agency Name: **Legal Aid of NC**  
Address: 211 East Union Street, Morganton, NC 28655  
Phone: 828-437-8280  
Website: [www.legalaidnc.org/public/learn/locations/offices/Morganton](http://www.legalaidnc.org/public/learn/locations/offices/Morganton)  
Service(s) Offered: Legal assistance in civil matters to eligible low-income clients.

## Medical and Mental Health

Agency Name: **Good Samaritan Clinic**  
Address: 305-E West Union Street, Morganton, NC 28655  
Phone: 828-439-9917  
Website: [www.good-sam.org](http://www.good-sam.org)  
Service(s) Offered: Free medical care, medications and pastoral support to Burke County residents who are without government assistance, private insurance or the financial resources to afford such care.

Agency: **Psalms Urgent Care Center**  
Address: 304 South Green Street, Morganton, NC 28655  
Phone: 828-438-1117  
Service(s) Offered: Treats a variety of illness and injuries for individuals who need assistance on a sliding fee scale. Hours: Monday through Friday from 8 a.m. to 6 p.m.

Agency: **Urgent Care of Mountain View**  
Address: 1101 North Green Street, Morganton, NC 28655  
Phone: 828-330-2103  
Service(s) Offered: Treats a variety of illnesses and injuries in the urgent care setting. Performs a number of in-house labs and have partnered with Solstas Labs for more complicated testing. Provides onsite digital x-rays. If condition requires hospitalization, our team of medical providers can admit patients directly to the hospital, allowing them to bypass a more costly visit to the emergency room.

Agency Name: **Burke County Health Department**  
Address: 700 East Parker Road, Morganton, NC  
Phone: 828-764-9150  
Website: [www.burkenc.org/departments/health](http://www.burkenc.org/departments/health)  
Service(s) Offered: Full variety of health services and health insurance programs for children. Call for appointments and eligibility

Agency Name: **Mental Health Partners (Partners Behavioral Health Management)**  
Address: Morganton, NC 28655  
Phone: 1-888-235-4673  
Website: [www.partnersbhm.org](http://www.partnersbhm.org)  
Service(s) Offered: Provides free initial telephone screening for individuals seeking services in emergency situations. Schedules appointments or provides referral to community mental health, developmental disabilities and substance abuse services.

## Rent/Utility/Housing

Agency: **Blue Ridge Community Action**

Address: (Morganton Office – Main)) 800 North Green Street, Morganton, NC 28655  
Phone: 828-438-6855  
Phone (Rutherford College Office) 240 Brevard Street, Rutherford College, NC 28671  
828-879-2367  
Website: <https://www.brcainc.org/>  
Service(s) Offered: Rental units, Weatherization, Heating Appliance Repair and Replacement  
HARRP, Complaint & Eligibility Policy, Duke Energy Helping Home Fund.

Agency: **Habitat for Humanity of Burke County**  
Address: 305 West Union Street, (Burke Mission Station), Morganton, NC 28655  
Phone: 828-437-0370 or 828-437-5306  
Website: <http://www.burkehabitat.org>  
Service(s) Offered: Builds affordable homes for qualified people. Participants must live in Burke County and currently live in overcrowded and substandard housing conditions; have steady verifiable income making enough money to make a house payment but not so much that one would qualify for a loan at a bank; have a decent credit report; and be willing to help build their house and the houses of others.

Agency: **Burke Women’s Shelter (The Meeting Place)**  
Address: 208 White Street, Morganton, NC 28655  
Phone: 828-439-3625  
Website: <http://www.meetingplacemission.org/home.html>  
Service(s) Offered: Emergency shelter for women and young children, served on a first come first serve basis. Check in is between 5pm and 7pm daily. Check out is by 8am daily.

Agency: **FACES (Families Adjusting Changing Evolving Safely – the Meeting Place)**  
Address: 813 West Union Street, Morganton, NC 28655  
Phone: 828-439-3625  
Email: [meetingplacemarks@gmail.com](mailto:meetingplacemarks@gmail.com)  
Service(s) Offered: Duplex used for transitional shelter for families. Transitional living for 6 months to one year. Call for availability.

Agency: **House of Refuge**  
Address: 106 Murphy Street, Morganton, NC 28655  
Phone: 828-433-8921  
Website: [www.refugeministries.us](http://www.refugeministries.us)  
Service(s) Offered: Provides overnight emergency shelter for homeless men and provides direction in seeking housing and employment.

Agency: **The Mission Place Mission**  
Address: 600 Burkemont Avenue, Morganton, NC 28655  
Phone: 828-439-3625  
Website: <http://www.meetingplacemission.com>

Service(s) Offered: Provides transitional shelter to homeless adult men with referrals to area services. Call before coming to the shelter. Inquiry calls are accepted 9am – 5pm.

Agency Name: **Morganton Housing Authority**  
Address: 644 First Street, Morganton, NC 28655  
Phone: 828-437-9101

Service(s) Offered: Provides 280 units of public housing for families with low incomes. Housing includes units with 1 – 5 bedrooms.

Agency Name: **Valdese Housing Authority**  
Address: 1402 Lydia Avenue, Valdese, NC 28690  
Phone: 828-874-0098

Service(s) Offered: Services to provide low rent housing (rent based on income, which includes utilities except telephone and cable).

Agency: **WPCOG, Regional Housing Authority**  
Address: 1880 2<sup>nd</sup> Ave. NW, Hickory, NC 28601  
Phone: 828-322-9191

Website: <http://www.wpcog.org>

Service(s) Offered: Assists very low income families and the disabled to receive a “Housing Choice Voucher” (formerly called Section 8 Housing) that pays a portion of rent for participating landlords. Participants are able to search for their own housing, including single-family homes, manufactured homes, townhouses, and apartments. Eligibility for a housing voucher is based on the annual gross income and family size and is limited to US citizens and special categories of non-citizens who have eligible immigration status.

## Support Group

Agency: **Catawba Valley Mobile Crisis – Mobile Crisis Management**  
Address: Burke Outpatient Clinic, 350 East Parker Road, Morganton, NC 28655  
Phone: 828-624-1900 or 1-877-327-2593

Service(s) Offered: Provides crisis support for children, youth, and adults experiencing a mental health or substance use disorder.

Agency: **Morganton Regional Center (MRC)**  
Address: 107 Foothills Drive, Morganton, NC 28655  
Phone: 828-430-7185 - Voice  
828-475-6606 - Video Phone  
1-800-999-8915 - Voice/TDD

Website: [www.ncdhhs.gov/dsdhh](http://www.ncdhhs.gov/dsdhh)

Service(s) Offered: Provides communication access for deaf and deaf and hard of hearing individuals for substance use/misuse by request.



Agency Name: **Are you Ok? Program (Telephone Reassurance Program)**  
Burke County Sheriff's Department  
Phone: 828-438-5500  
Service(s) Offered: Service is a FREE telephone reassurance service designed to enhance the quality of life for older adults, or adults with disabilities, who live alone or who are at risk of sudden illness, falls, accidents, and/or social isolation.

## Transportation

Agency Name: Western Piedmont Regional Transportation Authority (Greenway)  
Address: 1515 4<sup>th</sup> Street, SW, Conover, NC 28613  
Phone: 828-464-9444  
Website: [www.mygreenway.org](http://www.mygreenway.org)  
Service(s) Offered: Public transportation

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## **CALDWELL COUNTY RESOURCES**

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### **Children and Families**

Agency Name: **American Red Cross**  
Address: 1144 Morganton Blvd. SW, Lenoir, NC 28645  
Phone: 828-754-4161  
Website: [www.catawbavalleyarc.org](http://www.catawbavalleyarc.org)  
Service(s) Offered: Provides disaster assistance, feeds emergency workers, service to armed forces by arranging emergency leave for military personnel in times of family crisis.

Agency Name: **Caldwell Friends, Inc.**  
Address: 918 West Ave NW, Suite 206, Lenoir, NC 28645  
Phone: 828-758-4683  
Website: [www.caldwellfriends.com](http://www.caldwellfriends.com)  
Service(s) Offered: Mentoring program, which pairs at-risk youth (ages 7-14) with an adult volunteer.

Agency Name: **Communities in Schools**  
Address: 313 Ridge St. NW, Lenoir, NC 28645  
Phone: 828-759-2852  
Website: [www.ciscaldwell.org](http://www.ciscaldwell.org)  
Service(s) Offered: Intervention program connecting students in need with resources to help them learn, stay in school, and prepare for life.

Agency Name: **Blue Ridge Community Action**  
Address: 1440 Blowing Rock Blvd., Lenoir, NC 28645  
Phone: 828-758-4290  
Website: <http://www.brcainc.org>  
Service(s) Offered: Early Head Start, Head Start, and Day Care

Agency Name: **Caldwell County Smart Start**  
Address: 916 West Ave., Suite 203, Lenoir, NC 28645  
Phone: 828-426-4KIDS  
Website: [www.caldwellsmartstart.org](http://www.caldwellsmartstart.org)  
Service(s) Offered: Childcare subsidies for working parents, improves quality of childcare facilities and family childcare homes, provides health and family support services.

Agency Name: **Childcare Resources and Referrals**  
Phone: 1-877-670-8735  
Service(s) Offered: Referrals to licensed child care facilities

Agency Name: **Caldwell Council on Adolescent Health**  
Address: 918 West Ave, PO Box 575, Lenoir, NC 28645  
Phone: 828-757-9020  
Website: [www.ccahlenoir.org](http://www.ccahlenoir.org)  
Service(s) Offered: Adolescent health, reducing teen pregnancy and sexually transmitted infections.

Agency Name: **ComServe**  
Address: 619 Pennton Ave SW, Lenoir, NC 28645  
Phone: 828-757-0209  
Website: <https://www.comserve.org/>  
Service(s) Offered: ComServ, Inc. enhances the lives of persons with disabilities and their families by expanding opportunities of maximum growth and independence

Agency Name: **Caldwell County Department of Social Services**  
Address: 2345 Morganton Blvd., Suite A, PO Box 200, Lenoir, NC 28645  
Phone: 828-426-8200  
Website: [www.caldwellcountync.org/dept/dss](http://www.caldwellcountync.org/dept/dss)  
Service(s) Offered: Variety of services available. See website for complete list.

Agency Name: **Caldwell Family Resource Center**  
Address: 609 Harper Ave., Lenoir, NC 28645  
Phone: 828-757-8632  
Website: [www.fipp.org](http://www.fipp.org)  
Service(s) Offered: Provides free activities to families with young children as well as parent-child playgroups, early learning activities, parenting education, screening and assessment, information about child development, and support groups.

Agency Name: **Caldwell Committee for Healthy Families**  
Address: 609 Harper Ave., Lenoir, NC 28645  
Phone: 828-757-8632  
Website: [www.caldwellcommittee.tripod.com](http://www.caldwellcommittee.tripod.com)  
Service(s) Offered: Aims to prevent child abuse and neglect through education and awareness projects.

Agency Name: **Caldwell People**  
Address: 304 Main St. Suite 404 & 406, PO Box 1316, Lenoir, NC 28645  
Phone: 828-758-9300  
Website: [www.caldwell-unitedway.org](http://www.caldwell-unitedway.org)  
Service(s) Offered: Provides needy children with the opportunity to participate in school or church activities. These activities may include field trips, team sports, music lessons, special testing and tutoring.

Agency Name: **Dulatown Outreach Center, Inc.**  
Address: 1302 Norwood St. SW, PO Box 679, Lenoir, NC 28645

Phone: 828-758-2482  
Website: [www.dulatownoutreachcenter.com](http://www.dulatownoutreachcenter.com)  
Service(s) Offered: Services to working parents with young children, families with elderly parents needing day care assistance, children with learning disabilities, children who have encountered child abuse and neglect, a nutrition program to address the undernourished and hungry, etc. . . .

## Clothing

Agency Name: **Caldwell County Yokefellow, Inc.**  
Address: 1602 Harper Ave, PO Box 2442, Lenoir, NC 28645  
Phone: 828-754-7088  
Service(s) Offered: Emergency food and clothing, help with utilities.

Agency Name: **South Caldwell Christian Ministries**  
Address: 5 Quarry Rd., Granite Falls, NC 28630  
Phone: 828-396-4000  
Service(s) Offered: Clothing and financial assistance.

Agency Name: **The Closet (The Blue Blanket Christian Project)**  
Address: 626 Harper Ave., Suite 3, Lenoir, NC 28645.  
2<sup>nd</sup> location-Hudson Uptown Bldg, 145 Cedar Valley Rd, Hudson, NC 28638  
Phone: 828-999-2444  
Email: [jessica@theblueblanketchristianproject.org](mailto:jessica@theblueblanketchristianproject.org)  
Website: [www.theblueblanketchristianproject.org](http://www.theblueblanketchristianproject.org)  
Service(s) Offered: Clothing Assistance.

Agency Name: **Goodwill**  
Address: 3076 Hickory Blvd, Hudson, NC 28638  
Phone: (828) 726-5944  
Website: [www.goodwillnwc.org](http://www.goodwillnwc.org)  
Service(s) Offered: Clothing.

Agency Name: **Goodwill**  
Address: 960 Blowing Rock Blvd, Lenoir, NC 27104  
Phone: (828) 758-7715  
Website: [www.goodwillnwc.org](http://www.goodwillnwc.org)  
Service(s) Offered: Clothing.

## Education/Training/Employment

Agency Name: **Caldwell Community College & Technical Institute**  
Address: 2855 Hickory Blvd., Hudson NC 28638  
Phone: 828-726-2200

Website: [www.cccti.edu](http://www.cccti.edu)  
Service(s) Offered: Educational opportunities to earn a degree, certificate, credentials to be relevant into today's workforce.

Agency Name: **NCWorks Career Center - Caldwell**  
Address: 1909 Hickory Blvd., Lenoir, NC 28645  
Phone: 828-759-4680  
Website: [www.ncworks.gov](http://www.ncworks.gov)  
Service(s) Offered: Your NCWorks Career Centers can help you with the following services at no-charge: Career assessment and guidance; Access to training and education programs; Learn about job fairs and workshops; Information on the job market; Assistance with searching for jobs; Résumé and cover letter preparation; Practice interviewing for jobs; Computer and Internet access to register with and use NCWorks Online to find work.

Agency Name: **Division of Vocational Rehabilitation**  
Address: 675 Pennton Ave SW, Lenoir, NC 28645  
Phone: 828-757-5639  
Website: [www.ncdhhs.gov/dvrs/](http://www.ncdhhs.gov/dvrs/)  
Service(s) Offered: Provides vocational counseling and employment services to those who meet the eligibility criteria with a diagnosed illness/condition that presents a barrier to employment.

Agency Name: **Goodwill Industries of Northwest North Carolina, Inc.**  
Address: 960 Blowing Rock Blvd NE, Lenoir, NC 28645  
Phone: 828-758-7715  
Website: [www.goodwillwnc.org](http://www.goodwillwnc.org)  
Service(s) Offered: Skilled training classes in partnership with area community colleges such as healthcare, office technology, skilled trade, and service industries.

## Financial

Agency Name: **National Foundation for Debt Management**  
Website: [www.nfdm.org](http://www.nfdm.org)  
Service(s) Offered: Financial Management.

## Food

Agency Name: **CrossRoads Church/Storehouse Daily Bread**  
Address: 2075 Morganton Blvd., Lenoir, NC 28645  
Phone: 828-757-0262  
Service(s) Offered: Food pantry for Caldwell County residents. Participants must complete application and have a valid ID. Mondays only 7:30 AM – 1:00 PM.

Agency Name: **Mountain Grove Baptist Church**

Address: 2485 Connelly Springs Road, Granite Falls, NC 28630  
Phone: 828-728-9557  
Website: [www.mountaingrove.org](http://www.mountaingrove.org)  
Service(s) Offered: Food pantry for those in need no matter what county you live in. No appointment or referral needed. Must complete application and have a valid ID. 2nd & 4th Tuesdays 5:30-7:30 PM.

Agency Name: **Angel Food Ministries**  
Address: 4607 Oakhill School Rd., Lenoir, NC 28645  
Phone: 828-754-7007  
Service(s) Offered: Grocery relief and financial support

Agency Name: **Lenoir Soup Kitchen**  
Address: 1113 College Ave, Lenoir, NC 28645  
Phone: 828-758-1411  
Service(s) Offered: Serves lunch Monday-Friday 11AM - 3PM.

## Legal Aid

Agency Name: **Legal Aid of NC**  
Address: 211 East Union Street, Morganton, NC 28655  
Phone: 828-437-8280  
Website: [www.legalaidnc.org/public/learn/locations/offices/Morganton](http://www.legalaidnc.org/public/learn/locations/offices/Morganton)  
Service(s) Offered: Legal assistance in civil matters to eligible low-income clients.

## Medical and Mental Health

Agency Name: **Helping Hands Clinic**  
Address: 810 Harper Ave. NW, Lenoir, NC 28645  
Phone: 828-754-8565  
Website: [www.helpinghandsclinic.org](http://www.helpinghandsclinic.org)  
Service(s) Offered: Serves medical needs of the uninsured residents of Caldwell County who meet eligibility criteria.

Agency Name: **Caldwell Pregnancy Care Center**  
Address: 301 Connelly Springs Road, Lenoir, NC 28645  
Phone: 828-757-9555  
Website: [www.caldwellpregnancy.org](http://www.caldwellpregnancy.org)  
Service(s) Offered: Pregnancy test; educational services on prenatal development, adoption agencies, and abortion; parenting classes, referrals to physicians, maternity homes, and/or adoption agencies; maternity and baby clothing; support groups

Agency Name: **Caldwell County Home Health Agency**  
Address: 2345 Morganton Blvd. SW, PO Box 400, Lenoir, NC 28645

Phone: 828-426-8401 or 828-729-4515 Toll Free 1-800-757-1236  
Website: [www.caldwellcountync.org](http://www.caldwellcountync.org)  
Service(s) Offered: Skilled Nursing, Occupational Therapy, Speech Therapy, Medical Social Worker and Aide services to homebound patients with skilled medical needs.

Agency Name: **Caldwell County Health Department**  
Address: 2345 Morganton Blvd., Suite B, Lenoir, NC 28645  
Phone: 828-426-8400  
Website: [www.caldwellcountync.org/dept/health](http://www.caldwellcountync.org/dept/health)  
Service(s) Offered: Dental clinic, health check, health education, adult clinic services, child health, prenatal care, WIC and nutrition services, Environmental health, animal control, etc.

Agency Name: **Baptist Children's Homes – Care House**  
Address: 1120 Taylorsville Rod, Lenoir, NC 28645  
Phone: 828-754-7904  
Website: [www.bchfamily.org](http://www.bchfamily.org)  
Service(s) Offered: Residential program for teen mothers and babies. The resident must be in custody or placement responsibility of their local DSS. They will need a birth certificate, social security card, school info. and a physical exam within the past 30 days.

Agency Name: **Caldwell Hospice and Palliative Care**  
Address: 902 Kirkwood St. NW, Lenoir, NC 28645  
Phone: 828-754-0101  
Website: [www.caldwellhospice.org](http://www.caldwellhospice.org)  
Service(s) Offered: Services for those with terminal illness, end of life care, grief counseling and support with palliative care (chronic debilitating illness).

## Rent/Utility/Housing

Agency Name: **Caldwell Halfway House**  
Address: 951 Kenham Place SW, Lenoir, NC 28645  
Phone: 828-754-5148  
Website: [www.thecaldwellhouse.com](http://www.thecaldwellhouse.com)  
Service(s) Offered: For men that have been treated for alcohol or drug problems

Agency Name: **Caldwell County Habitat for Humanity**  
Address: 1216 Harper Ave., PO Box 1341, Lenoir, NC 28645  
Phone: 828-758-8757  
Website: [www.caldwellhabitat.org](http://www.caldwellhabitat.org)  
Service(s) Offered: A Christian housing ministry that empowers individuals, families, and our community to build simple, decent houses with families in need.

Agency Name: **Caldwell Home Services**

Address: 122 Fairway Shopping Center, Hudson, NC 28638  
Phone: 828-728-0168  
Website: [www.caldwellhomeservices.com](http://www.caldwellhomeservices.com)  
Service(s) Offered: Caldwell Home Services which provides personal care services to those in need, advocates on behalf of those who need it, and pursues the resources that will help make life a little better for those in need.

Agency Name: **Shelter Home of Caldwell County**  
Address: PO Box 426, Lenoir, NC 28645  
Phone: 828-758-0888  
Website: [www.shelterhomeecc.org](http://www.shelterhomeecc.org)  
Service(s) Offered: Safe shelter, food, clothing, counseling, 24-hour crisis line, education, support, referrals, legal and human services, advocacy for victims of domestic violence, rape and sexual assault, as well as their children.

Agency Name: **LEOS – Lenoir Emergency Outreach Shelter**  
Address: 1192 West Ave, Lenoir, NC 28645  
Phone: 828-726-3634  
Website: [lenoiremergencyoutreachshelter.webs.com/](http://lenoiremergencyoutreachshelter.webs.com/)  
Service(s) Offered: Program of Caldwell County Yokefellow is a full service permanent emergency shelter to serve men, women and children, entire families under one roof.

Agency Name: **The Salvation Army**  
Address: 4370 Hickory Blvd., Granite Falls, NC 28630  
Phone: 828-496-2370  
Website: [www.salvationarmy.org](http://www.salvationarmy.org)  
Service(s) Offered: Assistance in paying portions of light, rent, utility bills, and makes referrals to other agencies. Emergency assistance for food and furniture for disaster victims. Heart and diabetes medication assistance when funds are available.

Agency Name: **Lenoir Housing Authority**  
Address: 431 Vance St., Lenoir, NC 28645  
Phone: 828-758-5536  
Website: [www.cityoflenoir.com](http://www.cityoflenoir.com)  
Service(s) Offered: Subsidized housing for persons meeting income eligibility.

Agency Name: **WPCOG-Regional Housing Authority**  
Phone: 828-322-9191  
Website: <http://www.wpcog.org/regional-housing-authority>

Agency Name: **NC Housing Search**  
Phone: 1-877-428-8844  
Website: <http://www.nchousingsearch.com>

Agency Name: **NC Housing Coalition**



Phone: 1-888-313-4956  
Website: [www.nchousing.org](http://www.nchousing.org)  
Agency Name: **US Department of Housing and Urban Development**  
Phone: 1-800-440-8091  
Website: <http://portal.hud.gov/portal/page/portal/HUD/>

Agency Name: **Home Ownership Preservation Foundation**  
Phone: 1-888-995-HOPE (4673)  
Website: [www.995hope.org](http://www.995hope.org)

## Support Group

Agency Name: **Bethel Colony of Mercy**  
Address: 1675 Bethel Colony Rd., Lenoir, NC 28645  
Phone: 828-754-3781  
Website: [www.bethelcolony.org](http://www.bethelcolony.org)  
Service(s) Offered: Work with men to transform every area of their life through spiritual growth.

Agency Name: **The Cognitive Connection**  
Address: 301 East Meeting St, Suite102, Morganton, NC 28655  
Phone: 828-391-5026  
Website: <https://www.thecogcon.com/>

## Transportation

Agency Name: **Greenway Public Transportation**  
Address: 1214 Blowing Rock Blvd., Lenoir, NC 28645  
Phone: 828-757-8679  
Website: [www.mygreenway.org](http://www.mygreenway.org)

Agency Name: **Handi-Care**  
Address: 304 Main St., Drexel, NC 28619  
Phone: 828-437-8429  
Service(s) Offered: In home personal care aides, non-emergency transportation.

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## **CATAWBA COUNTY RESOURCES**

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### **Children and Families**

Catawba County Day Care Unit	828-695-5721
Children's Resource Center	828-695-6565
Head Start	828-464-1108
Smart Start	828-695-6505
Early Childhood Center – (the former WPCOG building)	828-695-6505

### **Counseling and Referral Only**

Family Guidance Center/First Step	828-322-1400
Consumer Credit Counseling	828-322-7161
Western Piedmont Council of Gov't (Credit Counseling, Housing, etc. . .)	828-322-9191
Family Net	828-695-6500
Partners Behavioral Health Management	888-235-4673
Women's Resource	828-322-6333
United Way, Volunteer Center (Information and Referral Only)	828-324-4357
Catawba Valley Legal Services	1-866-219-5262
Child Support Unit, Catawba County Social Services	695-5611 / 695-5612
Lifeline/Link- up (Telephone Discounts)	Call your telephone company
North Carolina Bar Association Lawyer Referral Services	1-800-662-7660
Legal Aid of NC	1-866-219-5262
Legal Aid of NC Senior Helpline	1-877-579-7562
Disability Rights Issues	1-877-235-4210 (1-888-268-5535 TTY)

### **Employment, Temp, Agencies and Training**

Accuforce, Hickory	828-328-5620
Accurate Staffing, Conover	828-466-1018
Adecco, Hickory	828-327-7152
Catawba Valley Community College	828-327-7000
Caldwell Personnel, Conover	828-695-1111
Caldwell Solutions, Hickory	828-431-4423
Comforce Staffing, Hickory	828-322-1350
NCWorks Career Center - Catawba	828-466-5535
Express Personnel, Hickory	828-345-1445
First Employment Staffing, Hickory	828-325-0560
Foothills Staffing, Hickory	828-323-1514
Goodwill Industries Services	828-465-0371
The Hiring Authority, Conover	828-465-4171
Manpower, Newton	828-465-2050
Olsteen Health Services	828-322-6131

Olsteen Staffing, Hickory	828-345-1044
Personnel Specialists, Hickory	828-267-9889
Spartan Staffing	828-466-1041
Social Security Administration	1-800-772-1213
Veterans Affairs	1-800-827-1000
Vocational Rehabilitation	828-322-2921
Work First Program	828-695-5621
Catawba County Library – (free computer training)	828-465-7938

### **Financial Assistance & Counseling Resources**

CCM- Cooperative Christian Ministries (Hickory City)	828-327-0979
ECCCM (County)	828-465-1702
CCOM - (Christian Community Outreach Ministries)	828- 328-1803
Salvation Army	828-322-8061

### **Food Assistance**

CCM	828-327-0979
Corner Table, Newton	828-464-0355
ECCCM	828-465-1702
Food Assistance, Catawba County DSS	828-695-5693 / 828-695-5694
St John’s Lutheran Church	828-464-4071
Soup Kitchen, Hickory	828-327-4828
Meals on Wheels, DSS	828-695-5610
Food Pantry – Hickory Church of Christ (1 <sup>st</sup> and 3 <sup>rd</sup> Tuesdays)	828-464-4983
WIC (Women, Infants, and Children – Public Health)	828-695-5884

### **Medical**

Apollo Healthcare Cooperative (Affordable Primary Healthcare)	828-256-1471
Medicaid Family/Children -Social Services	828-695-5712
Medicaid Adult – Social Services	828-695-5692
Services for the Blind	828-695-5605
Services for the Deaf and Hard of Hearing	1-800-205-9920
CareLine	1-800-662-7030
CCM Health Clinic	828-327-0979
Health Department	828-695-5800
Catawba Valley Medical Center	828-326-3000
Frye Regional Medical Center	828-322-6070
Catawba Family Care <a href="http://gfhs.info/catawba-family-care">http://gfhs.info/catawba-family-care</a>	828-994-4544
Catawba County Prescription Discount Card	

### **Parenting and Tutoring**

Catawba County Schools	828-695-2600
Hickory Public Schools	828-322-2855
Newton – Conover Public Schools	828-464-3191

Centro Latino	828-441-2493
Single Parent Association	1-800-704-2102
Family Net	828-695-6500
Child Service Coordination	828-695-5771
<a href="http://www.catawbakids.com">www.catawbakids.com</a>	
<a href="http://www.catawbaparenting.com">www.catawbaparenting.com</a>	
<a href="http://www.childrenresourcecenter.org">www.childrenresourcecenter.org</a>	

## Shelters

Salvation Army	828-322-8061
Safe Harbor Rescue Mission	828-326-7233
Family Care	828-324-9917
Family Guidance/First Step	828-322-1400
Habitat for Humanity	828-328-4663
Blue Ridge Community Action (Weatherization & Repairs)	828-438-6255

## Housing

WPCOG-Regional Housing Authority	828-322-9191
City of Hickory Housing Authority	828-328-5373

## Substance Abuse

### **Cognitive Connection**

Suite 100, 929 15<sup>th</sup> St. NE  
Hickory, NC 28601  
(828) 327-6026

### **Counseling Group**

106 3<sup>rd</sup> Ave NE  
Hickory, NC 28602  
(828) 322-8736

### **Safe Harbor Rescue Mission**

112 2<sup>nd</sup> St. SE  
Hickory, NC 28602  
(828) 326-7233

### **Phoenix Lawhon**

1146 Lenoir-Rhyne Blvd. SE  
Hickory, NC 28602  
(828) 326-9141

### **Exodus Homes**

Faith Based Supportive Housing  
122 8th Ave Dr. SW, Hickory, NC 28602  
(828) 324-4870

### **Integrated Care of Greater Hickory**

425 7th Ave SW, Hickory, NC 28602  
(828) 322-5915

### **Partners Behavioral Health Management (Hky Office)**

1985 Tate Blvd SE, Hickory, NC 28602  
(877) 864-1454

## Thrift Stores

Goodwill Industries	1877 N Center St., Hickory	828-322-6711
Goodwill Industries	1172 Lenoir Rhyne Blvd., Hickory	828-327-3273
Habitat for Humanity	1615 8 <sup>th</sup> St. Dr. SE, Hickory	828-345-1256
Hospice Thrift Store	14 <sup>th</sup> Ave. NE, Hickory	828-267-9894
Salvation Army	118 W. A St Newton	828-465-2776
Salvation Army	Lenoir Rhyne Blvd SE, Hickory	828-324-2219
CCM	31 1 <sup>st</sup> Ave SE Hickory	828-327-0979
ECCCM	245 East North St., Newton	828-465-1702

The Purple Ribbon 360 Hwy 70 SW, Hickory

828-322-3423

### Transportation

Greenway -- Bus

828-464-9444

Medicaid Transportation for Medical (DSS)

828-695-5608

**\*\*Additional resources can be found at [www.nc211.org](http://www.nc211.org)  
or by calling **211** from your phone.**

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## ***Other Regional Resources***

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### **NC DEPARTMENT OF COMMERCE REENTRY INITIATIVE**

Mission: Promote “Equitable Hiring” to employers, individuals with criminal records, and the community through engagement, education, and partnerships.

#### **Hiring Incentives:**

The Federal Bonding Program provides no cost, no paper work insurance to employers who hire “at risk” workers, including those with criminal records. The business is eligible for financial protection of a minimum of \$5,000 for the first six months the individual is employed. The Federal Bonding website is [www.bonds4jobs.com](http://www.bonds4jobs.com).

The Work Opportunity Tax Credit (WOTC) provides tax incentives for employers who hire applicants from specific target groups...including individuals with a recent felony conviction. The tax credits range from \$2400 to \$9600. The WOTC website: <https://www.nccommerce.com/grants-incentives/workforce-grants/work-opportunity-tax-credit> AND <https://www.doleta.gov/business/incentives/opptax/>

100-Day No Fault Guarantee. If a new hire is terminated within a 100-day period from the hire date, due to a bona fide inability to perform their job, the unemployment tax experience rating will not be affected. Upon termination, employers must request the non-charging by contacting the Division of Employment Security. For more information see <https://des.nc.gov/DES/Static?page=100DayGuarantee>

#### **Contact Information for Western NC**

Vanessa L. James, M. Div.

Regional Reentry Specialist

North Carolina Department of Commerce

919 368-5391 mobile

[vanessa.james@nccommerce.com](mailto:vanessa.james@nccommerce.com)

State wide regional contacts available upon request

Local services available through NCWorks Career Centers and Workforce Development Boards.

### **BURKE RECOVERY**

B.R.I.D.G.E. stands for Becoming Ready for Independence through Dreams, Goals, and Education. It can often be overwhelming for a recovering individual to from a structured environment back into the community. Life is different and the transition can be intimidating. B.R.I.D.G.E prepares the individuals for a successful recovery during and after treatment. Tools and preparation for daily living are delivered through an evidence-informed curriculum and clinically supervised programming. B.R.I.D.G.E is led by a Certified Peer Support Specialist whose goal is to assist individuals in building a strong foundation for living a life of sobriety and recovery. In the B.R.I.D.G.E Program, we recover together.

**Contact Information:**

Email: [bcacdanitra@gmail.com](mailto:bcacdanitra@gmail.com)

Phone: (828) 433-1221

**BURKE COUNTY RECOVERY COURT**

The Recovery Court program of Burke County is a post-adjudication, voluntary, supervised, holistic, cognitive based, judicially mandated, intensive treatment program for individuals who have been identified as having a substance use disorder, but are also charged/convicted with drug and alcohol related crimes. It is a multi-agency program that consists of the presiding Judge, District Attorney, Defense Attorney, NC Division of Community Corrections, Law Enforcement, Treatment Provider, Mental Health Liaison, Drug Treatment Court Coordinator, TASC and Peer Support Specialists.

**COMMUNITY PARTNERS**

- \*Burke County Health Department\*
- \*Sheriff Steve Whisenant\*
- \*TASC (Treatment Accountability for Safer Communities)\*
- \*L.E.A.D. (Law Enforcement Assisted Diversion)\*
- \*Burke Integrated Health\*
- \*A Caring Alternative\*
- \* The Cognitive Connection\*
- \* High Country Medical \* Catawba Valley\*
- \*Community Care of NC\* Behavioral Health \*
- \*Burke Recovery\*
- \*BSAN (Burke Substance Abuse Network)\*

**Contact Information:**

Burke County Courthouse

201 S Green Street, Morganton, NC 28655

Phone: (828) 433-3200

The Cognitive Connection (DTC Coordinator)

301 East Meeting Street Suite 103 Morganton, NC 2865

Phone: (828) 217-4619

It is the primary goal of the Burke Recovery Court Program to help individuals achieve long-term recovery; improve their quality of life, foster healthy relationships; and to become responsible productive citizens therefore increasing community safety. This program is designed as an alternative to incarceration.

**CATAWBA COUNTY S.T.A.R. DRUG TREATMENT COURT**

Catawba County S.T.A.R. Drug Treatment Court (Supervision, Treatment, Accountability, & Recovery) is a post adjudication, voluntary, supervised, holistic, cognitive based, judicially mandated, intensive treatment program for offenders who have been identified as having a problem with drugs and/or alcohol. It has been in operation for 18 years and is a multi-agency program that consists of the presiding Judge, Assistant District Attorney, Defense Attorney, NC Division of Community Corrections, Law Enforcement Officer, Treatment Provider,

Mental Health Liaison, Drug Treatment Court Coordinator, TASC and Peer Support Specialists. The target populations for the program are high risk/high need adult, nonviolent offenders convicted of DWI Level I and II, Class H or I Felony, Misdemeanor drug conviction, and/or felony or misdemeanor conviction other than a drug conviction if drugs or alcohol was a contributing factor in the crime committed. The program consists of 3 Phases, lasting not less than 12 months and not more than 24 months in total, unless extended by the S.T.A.R. Drug Treatment Court Team.

The S.T.A. R. DTC Program is designed as an alternative to incarceration. It is the primary goal of the S.T.A.R. Drug Treatment Court Program to help individuals achieve long-term recovery; improve their quality of life, foster healthy relationships; and to become responsible productive citizens therefore increasing community safety.

### **Local Judicial Diversion Partners**

L.E.A.D. (Law Enforcement Assisted Diversion)  
Catawba County/CVBH Jail Diversion Treatment Program  
TASC (Treatment Accountability for Safer Communities)

### **Contact Information:**

#### **Catawba County**

Address: 100 Government Drive Department A, Newton, NC 28685

Treatment Provider: The Cognitive Connection

Address: 929 15<sup>th</sup> Street SE, Hickory NC, 28601

Phone: (828) 327-6026

Fax: (828) 327-8796

### **FIRST at BLUE RIDGE**

FIRST at Blue Ridge is a North Carolina Licensed Peer Led - Peer Driven, 12 Step Based, Modified Therapeutic Community with an Intensive Clinical Overlay. FIRST is a Residential Therapeutic Community for individuals with chronic substance use disorders and provides group and individual counseling in a residential setting, transitional housing, self-help meetings, case management, employment skills and positive work ethic development, job-placement assistance, and other services to individuals struggling with addiction, homelessness, unemployment, and involvement with the criminal justice system. The program's mission is to provide opportunity, guidance, and education to those with addictions and assist them to make positive life changes, in order to become responsible and productive members of society. FIRST offers population specific components for Veterans through the United States Dept. of Veterans Affairs and for those involved with the criminal justice system either on probation, or returning from state custody through the NC Dept. of Public Safety. FIRST also offers Residential Medication Assisted Treatment and Recovery for those who qualify.

### **For Admissions information contact:**

Lindsay Jackson, B.A., C.P.S.S., QP

Director of Admissions

FIRST at Blue Ridge, Inc.

32 Knox Road

PO Box 40



Ridgecrest, NC 28770

Office: (828) 669-0011 ext. 1106

Cell: (828) 450-9796

Fax: (828) 669-0596

Email: [lindsayc@firstinc.org](mailto:lindsayc@firstinc.org)

Website: <https://firstinc.org>

## **GROUPS, RECOVER TOGETHER**

"Groups is a community you can rely on to recover from opiate use and regain control of your life. We provide effective, affordable and convenient treatment to recover from opiate use. We combine two of the most powerful tools for recovery: group therapy and medication-assisted treatment (Suboxone). Alternatives are available for referrals made by the criminal justice system.

Unlike programs where you meet alone with a physician, we bring everyone together for group therapy-physicians, counselors, and recovering opiate users. The group meets for one hour weekly. People at different stages of recovery learn from each other, build collective wisdom, and hold each other accountable. Our counselors help you make a deep personal transformation and find purpose in life.

Our program also prescribes buprenorphine (Suboxone), which has been shown to be the most effective way to treat opiate dependence. Most people are typically on medication for 18-24 months, but remain part of the Groups community for life.

We offer same day appointments and have made it a company policy to never have a waiting list. Those ready to enter recover can **call 828-414-3915** to make an appointment today."

### **Anna Leatherman, Office Coordinator**

Phone: 980-428-1085

Email: [anna.leatherman@joingroups.com](mailto:anna.leatherman@joingroups.com)

Address: 214 Avery Ave, Morganton, NC 28655

## **SAFE HARBOR**

### **New Day Programs**

New Day is a collection of classes, groups and programs that are especially geared toward women and children of all walks of life. We believe that we learn best in community and from each other.

- **NOW:** New Opportunities for Women  
NOW is focused on providing hope for and reduction of barriers to quality living for women and children.
- **MINnows:** Mother & Infants Nurturing Program  
The Minnows program is a drop-in type of nursery school for infants and toddlers between the ages of birth to four years. The program is free of charge to moms participating in any Safe Harbor program or who are referred to us by partnering agencies.
- **Greenleaf Transitional Living**

Greenleaf provides low-cost, safe, clean, and fully furnished apartments for women and families looking for structure and assistance with preparing for successful independent living. This program is for individual women, or women with three or less children who are mentally and physically able to meet program goals.

- **The Bridge**

Sex trafficking is a growing problem across North Carolina and it is fueled by factors like homelessness, poverty, addiction and abuse. The Bridge Program reaches into these high-risk populations to prevent sex trafficking and to help victims find hope and healing. By walking across that bridge with them, they are more likely to plug into the other New Day Program assistance.

- **On Purpose**

On Purpose is an ever-evolving array of classes to meet the needs and desires of women who wish to experience freedom and purpose in their lives.

### **Thrive Recovery Programs**

Many families and individuals in our community find themselves barely surviving due to substance use disorders. Not only do we believe that recovery is possible, we believe that persons in recovery can THRIVE!

- **Whole Woman Program**

Whole Woman is our capstone program for women seeking to go deeper than sobriety to real freedom and life change! It is a one-year residential program where women gain necessary resources and counseling to heal from past wounds, and skills for life restoration. It is a faith-infused, evidence-based program, and addresses all areas of a woman's life. Women applying for this program must be substance-free and be mentally and physically able to meet the program goals.

- **Thrive Recovery Community**

Secrets keep you sick! Recovery is far from being shameful. THRIVE is an active, visible, celebratory community of families and individuals who are grateful for another day of life, and hopeful for a healthy and successful future. An array of classes, groups, artistic expression opportunities, and sober living activities are available, along with immediate assistance with locating recovery resources. These opportunities are listed on our website and will greatly expand with the addition of our Chloe Waldrop-Taylor Renewal Center.

### **Contact Information:**

Phone: 828-326-7233  
Website: [www.safeharbor.org](http://www.safeharbor.org)  
Email: [info@safeharbornc.org](mailto:info@safeharbornc.org)  
Address: 112 2nd Street, SE, Hickory, NC 28602  
Mailing Address: 210 2nd Street, SE  
Hickory, NC 28602

### **WALK WITH ME**

Psychological healing of those suffering the effects of trauma, addiction, poverty and loss.

**Contact Information:**

Name: Jennifer Bandy, ESMHL  
Address: 4108 L Propst Dr., Conover, NC 28613  
Phone: 828-302-3431

**SOCIAL SECURITY ADMINISTRATION**

Address: 1050 US Highway 321 NW, Hickory, NC 28601  
Phone: 1-888-877-1615/TTY 1-800-735-8262  
Website: [www.ssa.gov](http://www.ssa.gov)  
Service(s): Assists individuals applying for retirement, survivors' (dependents of a deceased individual), Social Security Disability, and Supplemental Security Income (SSI) benefits.

**US PROBATION**

The United States Probation Office in the Western District of North Carolina supervises federal pretrial, probation, and supervised release cases in 32 counties. The area counties of Catawba, Burke, Caldwell, and Alexander are covered by our office located at 101 Government Avenue SW, Suite A, Hickory, NC. The office phone number is (828) 267-3500. Our district is committed to the successful reentry of inmates releasing from federal prisons to our local communities. We seek out community resources to aid in various needs of returning citizens. Our goal in joining reentry initiatives is to identify services and resources in the community and to establish referral processes to link individuals with those resources.

**Contact Information:**

Janie Propst  
Senior U.S. Probation Officer  
Reentry Specialist  
Email: [Janie\\_Propst@ncwp.uscourts.gov](mailto:Janie_Propst@ncwp.uscourts.gov)  
Address: 1216 Davie Avenue  
Statesville, NC 28677  
Phone: (704) 883-1038

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## ***FAITH-BASED MINISTRIES***

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### **EXODUS HOMES**

Exodus Homes is a faith-based United Way agency, offering transitional to long term supportive housing for homeless recovering people returning to our community from treatment programs and prison. Exodus Homes has a comprehensive array of services to meet the physical, emotional, and spiritual needs of our residents. Exodus Homes currently has 63 beds with 8 program locations.

We have four major programs:

- Supervised Independent Living
- Prison Ministry and Post Incarceration Aftercare
- Family Preservation and Family Reunification
- Exodus Works Vocational Training Program
- For more information, see website <http://www.exodushomes.com/contact-us/>

### **FREEDOM LIFE MINISTRIES – CALDWELL**

**Vision:** To help current and former offenders embrace the freedom of real and lasting life change by addressing needs of the whole person through the liberating power of Christ’s love.

**Mission:** To care for those currently in jail and prison through support of the chaplaincy and volunteer support, and to build an interconnecting network of spiritual and practical support that will provide the opportunity and means for those who have been released to experience the freedom of true and healthy life within themselves, their families, and their community.

Contact Information:

Buddy Davis, Chairman

Phone: 828-244-4278

Website: [www.freedomlifeministriescaldwell.org](http://www.freedomlifeministriescaldwell.org)

Mailing Address: P.O. Box 882, Lenoir, N.C. 28645

Physical Address: 103 S. Main, Suite 203, Lenoir, NC

### **R.Y.S. MINISTRIES (Rock Your Soul)**

Rock Your Soul is a small Christian nonprofit organization. We are passionate about making a difference in the lives of incarcerated individuals both in the prison and upon re-entry. We want to see people succeed, knowing they have the support needed to get through the barriers created by felonies.

Currently, Rock Your Soul visits prison’s in Texas doing revival services, responding to letters from inmates and offering a listening ear, encouragement and counseling when men are released. Our team has experience using equine assisted psychotherapy and we have a Licensed Clinical Addiction Specialist Associate and Pastoral Counselor on staff.

Our goal is to open a reentry house in the Hickory, Catawba County area. We are also pursuing the opportunities to host revival services in North Carolina prisons.

R.Y.S Rock Your Soul is a 501 (c)(3) non profit organization.

**Contact Information:**

**Shalam Das, President,  
R.Y.S. Ministries**

Phone: 206-853-0335  
Email: [rysministries@gmail.com](mailto:rysministries@gmail.com)  
Website: [www.rysministries.com](http://www.rysministries.com)

**TRANSFORMATION JOURNEY, INC.**

Transformation Journey, Inc. provides educational services for incarcerated male offenders in preparation for their transition back into public life that are currently being offered at Foothills Minimum Custody. The program consists of a Spring and Fall Semester, with a 13-week curriculum, meeting weekly in two-hour sessions on critical life skills necessary for these individuals to make a successful transition back into society and ultimately reduce the rate of recidivism. The material presented is Christ-centered and Biblically-based.

Inmates are invited to an informational meeting prior to the start of each semester, where they can enroll in the upcoming semester. Program participants (inmates) work in teams with class advisors (volunteers). Each team of 3-4 students has a class advisor who facilitates their Table Talk times. Class sessions are informal, consisting of 15-20 students, using different presentation formats by a variety of instructors. Students are given the opportunity and encouraged to be contributing participants. They have an opportunity to work in teams, share ideas, express their own questions, and concerns, etc.

Through our website, the graduates and their families are provided with a link on line to a large variety of resources available in each county in North Carolina. They are also given links to NC Commerce and NC Works sites. They are encouraged to stay in contact after release by using the contact, information update form and stamped, self-addressed envelope.

**Contact Information:**

Mike Matangelo, Board President  
Mobile: 828-851-0674  
Office: 828-414-8130  
Email: [matangelo3@gmail.com](mailto:matangelo3@gmail.com)  
Address: PO Box 297, Conover, NC 28613  
Website: [www.transformationjourney.org](http://www.transformationjourney.org)

The Western Piedmont Regional Reentry Resource Guide is a collaboration of the many organizations list in this guide. For updates please contact the following:

**Leslie Farris,**  
Strategic Initiatives Coordinator

**Phone:** (828) 322 - 9191

**Website:** [www.westernpiemontworks.org](http://www.westernpiemontworks.org)

**Email:** [leslie.farris@wpcog.org](mailto:leslie.farris@wpcog.org)

**Mailing Address:**

P.O. Box 9026 | Hickory, NC 28603

**Physical Address:**

1880 2<sup>nd</sup> Avenue NW | Hickory, NC 28601



**Vanessa L. James, M. Div.**  
Regional Reentry Specialist  
North Carolina Department of Commerce



828 251-6200 office

919 368-5391 mobile

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48 Grove Street  
Asheville, NC 28801