

MONTHLY IMPACT REPORT

SEPTEMBER 2018



50 YEARS
Western Piedmont
 Council of Governments

Creative Regional Solutions Since 1968

ADMINISTRATION - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell | Lauren Livingston
FINANCE - Andrea Biddix | April Lail | Sandy Jones | Amanda Wallace

AREA AGENCY ON AGING

Tina Miller
 Christina Franklin
 Mary Mitchell
 Karen Phoenix
 Anita Roberts
 Sarah Stamey
 Amber Chapman

11,137
 Meals Served



3,597
 Hours of In-Home Aide Service



899
 Medical & General Transportation Trips Provided



363
 Adult Day Care/Health Days of Service



9
 Housing & Home Improvement Projects



83
 Hours of Legal Assistance Provided



- 7 community presentations
- Attended 2 community Health Fairs
- 339 In-Home Respite hours provided through Family Caregiver Support Program
- Local Contact Agency program had 6 new referrals initiated from the Raleigh call center; 4 LCA follow-up visits; 2 in-reach visits with facility social workers; and 28 Information and Options Counseling contacts
- Assisted 1 individual in the region with Medicare enrollment
- 3 Reverse Mortgage Counseling sessions provided
- Ombudsman program made visits to 27 facilities; received 9 new investigations; closed 11 cases; provided technical assistance to 42 individuals; and provided 4 trainings to facilities
- Project CARE completed 16 assessments, 5 reassessments, 16 Home Visits and granted 24 vouchers during the month of September (total of 53 vouchers issued out of 107 for the territory). Completed 8 outreach visits to referral agencies. Presented Dementia Friends Information to 6 people. Presented training sessions, attended conferences, health fairs, and informational calls to reach more than 260 people with Project CARE information

The Long Term Care Ombudsman Program and Family Caregiver Support Program partnered to present Taking Charge Lunch & Learn on Thursday, September 13. Guest speakers, Lisa Union with Abernethy Laurels, Attorney Casey Pope from Patrick, Harper and Dixon, and Teresa Spears with Caldwell Social Services presented information about Long Term Care Options, Powers of Attorney, and Medicaid.

Guest speakers were asked to answer three questions in relation to the particular topic they were presenting. Each of these questions were answered about each topic: What is it? How do I get it? and most importantly, How do I know if I need it? Presenters provided information about each of these subjects and attendees were given additional information for future reference.

The event offered valuable information to assist caregivers and family members with learning more their options and supporting efforts for taking charge of their future needs.

COMMUNITY & ECONOMIC DEVELOPMENT

Sherry Long
 Rick Oxford
 Laurie Powell
 Lisa Helton
 Paul Teague
 Erin Schotte
 Jennifer Cannon
 Helen Whisnant



3

Mortgage Payment Program Loans

Alexander - 0
 Burke - 1
 Caldwell - 1
 Catawba - 1



22

Homeowner Foreclosure Preventions

Alexander - 2
 Burke - 4
 Caldwell - 5
 Catawba - 9
 Iredell - 2



2

First-Time Homebuyers

Alexander - 0
 Burke - 0
 Caldwell - 1
 Catawba - 1



3

Housing Rehab(s) Completed

Alexander - 0
 Burke - 1
 Caldwell - 2
 Catawba - 0



GRANTS/ACTIVITIES

- Cahaj's Mountain (1st Town Park) - \$43,575
- Morganton (Catawba River Soccer Complex, Phase 3) - \$385,000
- Wrote a CDBG grant for Town of Valdese for Scattered Site Housing - \$360,000
- Homeownership Counseling Sessions: **5**
- Homeownership Group Class on 9-19-2018: **14 Participants**

IT/GEOGRAPHIC INFORMATION SYSTEMS

Scott Miller
 Daniel Ezell
 Tom Bell
 Todd Stroupe
 Trey Schweitzer



153
 Total Help-Desk Tickets



16
 Mgt. Tasks



62
 End-User Support



0
 Training



20
 Map Requests



23
 Meetings



12
 Data Requests



20
 Misc. Tasks

Greenway Transit Passenger Sampling Trips

14



568



Sawmills Water and Sewer features collected and added to GIS

General Mapping

- Alexander County, Hildebran, Glen Alpine, Valdese, Greater Hickory MPO, WPCOG Community & Economic Development, and WPCOG Environmental Planning

Maiden GIS

- Upgraded Maiden GIS water, sewer, electric, stormwater and sign features to include pictures/video

Burke County Greenway Transportation

- Created detailed stop timetables for new Burke Greenway routes
- Finalized Burke Greenway stop locations and routes in GIS
- Created web app for Greenway bus routes, including schedule and photographs of each stop

Ongoing Projects

- Burke County Quality of Life Mapping Project

Alison Adams
Johnny Wear
Brian Horton
Taylor Dellinger
Teresa Kinney
Averi Ritchie
Becca Bleich
Hunter Nestor
Duncan Cavanaugh

Planning

- Attended 9 Commission, Council, and Planning Board meetings
- Completed rezoning process for a property on HWY 10 for Catawba
- Continued drafting new Fowl and Animal Ordinance for Catawba
- Continued drafting zoning text amendments for Drexel
- Staff facilitated the initial meeting for the Bethlehem Community Plan
- Continued work on the Comprehensive Plan for Glen Alpine
- Attended Hazard Mitigation Resiliency meeting with Caldwell County Emergency Management
- Began working with City of Lenoir/Stormwater Administrator for NCDEQ and EPA Audit in September for Gamewell
- Attended the SRC meeting with the Conover review team
- Completed work to become an APA Section 2 Representative
- Attended the TCC/TAC Meeting on behalf of Conover
- Worked with the Hildebran Planning Board to make necessary zoning ordinance changes
- Continued with the Valdese Planning Board on the expansion of the Central Business District
- Completed the final draft of the Sawmills Comprehensive Plan

Transportation

- *Meetings* - Conference call with Blue Cross Blue Shield Foundation of NC regarding Burke Transit Grant; Burke Transit Route meeting and test ride with funders; Rural Mobility Webinar; Meeting with Greater Hickory MPO Coordinator to discuss public involvement tools and options; Attended Board of Directors meeting at Greenway

- Public Transportation; Merger meeting for STIP project U-4700 (US 321); Attended American Planning Association NC Chapter Annual Conference in Winston-Salem; Presented transit update to Burke County Commission, Morganton City Council, and Carolinas Health Care Blue Ridge Mental Health Leaders
- Hosted Local Administered Program Projects (LAPP) workshop
- Released for public comment the prioritization scores of Division Needs projects
- Developed local bus stop finder for new Burke County routes
- Toured new Morganton routes with project funders

Data

- Answered 57 requests for data during month of September
- Completed Demographics Chapter for the Bethlehem Community Plan
- Gave housing and employment data presentation at September Habitat for Humanity Meeting
- Completed NC MSA Poverty and Education Attainment Rankings
- Completed analysis of rental vacancy rate information for Catawba County/Catawba County Census Tracts
- September 2018 passenger sampling narrative completed for Greenway

Environmental

- Completed two septic tank repair for the Septic Tank Repair Program
- Completed the Phase II Stormwater Outreach Reports for local governments
- Continued four Environmental Assessments for the City of Morganton

REGIONAL HOUSING AUTHORITY

Stephanie Harvey
Vicky Abernethy
Kala Guido
JoAnn Parlier
Elizabeth Moncrief
Kim Duncan
By Khang



1,067

Units Leased



97

In Office Client Meetings



97

Inspections Completed



38

Vouchers Issued



1,652

Waiting List



118

Total Vouchers Pending



150

Congratulation Letters



\$399,994

Paid on Tenant's Behalf



\$374.88

Average Housing Assistance Payment

Sec. 8 Client Household Demographics

Total Number of Families (1,056)



• Female Head of Household
894 (85%)



• Male Head of Household
162 (15%)

Children 1 - 18 (954) | Average age (8)
Males (443) | Females (511)

• Single
1,021 (97%)

• Couple
35 (3%)

WORKFORCE DEVELOPMENT

Wendy Johnson
April Lail
Elizabeth Hilliard
Donna Gilbert
Leslie Farris
Matthew Xiong

JOBSEEKER SERVICES



10

Scholarships Issued

Job seekers currently receiving training scholarships



8

Trainings

On-the-Job-Training (OJT) & Work Experience



89

New Registrar Unemployed

People not working that newly registered in NCWorks.gov



147

1x NCWorks Registrants

People that registered in NCWorks.gov for the first time

Learn more at www.westernpiemontworks.org

EMPLOYER SERVICES



254

Employers served at NCWorks Career Centers



22

Staff assisted Recruitment Events at a Career Center or Employer Site



6,776

Job openings in Alexander, Burke, Caldwell & Catawba Counties